



# Medicare Open Enrollment

*Medicare Open Enrollment is October 15th - December 17th.*

- **Signing up for Medicare have you confused?**
- **Looking for a change in prescription drug coverage?**
- **New to Medicare and want some help finding the right plan for you?**
- **We are here to help!**

*Call us at 312-744-4016 - We are here to help!*

**Call the Senior Services Information & Assistance Helpline**  
**312-744-4016 or email [aging@cityofchicago.org](mailto:aging@cityofchicago.org)**

## What is Medicare Open Enrollment?

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**This is the time to make changes** to your Medicare health plan and prescription drug coverage to better meet your needs for the following year.

## What changes will be made during open enrollment?

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Medicare health and drug plans can change each year. This includes changes to cost, coverage, and which providers and pharmacies are in their networks.

## When is Medicare Open Enrollment?

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Open Enrollment is **October 15 – December 7** every year.

*Free language interpretation services available.*



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## **How will I know if I need to change plans?**

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Always review the Medicare materials you receive, like the Evidence of Coverage (EOC) and Annual Notice of Change (ANOC).

If your plan is changing, make sure they meet your needs.

## **How can Senior Health Insurance Program (SHIP) Counselors help me?**

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SHIP counselors are available during Open Enrollment, and throughout the year, to answer questions and help you select your Medicare plans.

## **What do I do if I want to make a change to my plan?**

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Call a SHIP Counselor at 312-744-4016 to learn more about Medicare options and help finding the right plan for you.

If you are happy with your current Medicare plans and do not want to make a change, you don't need to do anything. Your coverage will remain the same.

## **Where can I find Medicare plan information or compare plans?**

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**1-800-MEDICARE** or visit [www.Medicare.gov](http://www.Medicare.gov).

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