



CITY OF CHICAGO • OFFICE OF THE MAYOR



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**NEW CONCESSION BUSINESSES AT O'HARE INTERNATIONAL AIRPORT TO
OFFER NEW AUTOMATED AND SELF-CHECKOUT OPTIONS**

Today, the Chicago City Council passed an ordinance providing for 10 new concession agreements at O'Hare International Airport. The agreements follow a competitive Request for Proposal (RFP) issued in July 2020 to provide passengers with a variety of new low touch amenities. Diverse firms of various sizes were encouraged to submit proposals, and the agreements will reach an Airport Concession Disadvantaged Business Enterprises (ACDBE) goal of 32%, exceeding the Federal Aviation Administration's (FAA's) nationwide goal of 10%.

"These new concessions at O'Hare Airport respond to the changing preferences and needs of travelers following the pandemic," said Mayor Lori E. Lightfoot. "Micro Marts and Automated Vending will offer the 24/7, low-touch options that people are looking for when purchasing food, retail, and services."

HG ORD Tech Retail JV was approved to provide Automated Self-Checkout Micro Marts at O'Hare. Operated by Hudson News, the cashier-less retail concessions use Amazon's "Just Walk Out" (JWO) technology to give passengers the option to enter, browse and pay for pre-packaged food and merchandise without interacting with a sales associate for increased health and safety.

"The Chicago Department of Aviation is committed to bringing new ideas and diversified operators to our airport environment through concession agreements like this," said Jamie L. Rhee, Commissioner for the Department of Aviation (CDA). "These eleven new agreements include thirteen ACDBE businesses participating as direct lessors, service providers, joint venture partners or subtenants, and we're excited that seven are new entrants to the airport's concession program."

For Automated Vending for Retail, Services, and Food, nine vendors were approved to use the latest in technology to offer customers branded food & beverage, retail products, and services via automated machines with touch screen or e-commerce technology. The automated vending will be located throughout Terminals 1, 2, and 3 in the concourse and baggage claim areas and will operate on a 24-hour basis.



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Selected concessionaires are MAG US Lounge Management LLC; Prepango LLC; PepsiCo, Inc.; Best Vending Midwest LLC; Oops Diapers 2Go Inc.; TFG Swyft Ventures; Nuts on Clark, Inc.; Good Vibrations, LLC d/b/a BodyCharger Systems, LLC in Illinois, and Compass Group USA Inc., by and through its Canteen Division.

Additionally, HMSHost will sublease the three domestic baggage claim coffee location to Café DesCartes Company, a 100% ACDBE Chicago-based business in operation since 1998.

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