



October 3, 2017

RE: Water Main Rehabilitation Project #1701183

Dear Neighbor,

In coordination with Mayor Rahm Emanuel's *Building a New Chicago* infrastructure investment program, and at Alderman Sadlowski Garza's request, I would like to provide you with information about an upcoming water main construction project in your neighborhood.

By early October 2017, Department of Water Management (DWM) and Reliable Contracting & Equipment Company crews will begin the work to rehabilitate 325 feet of existing 6-inch water main in E. 91st Street, from S. Mackinaw Avenue to S. Green Bay Avenue. The old water main dates back to 1891, and needs to be rehabilitated which will minimize surface impacts to surrounding area. We expect all work to be completed by late November 2017. Dates may change depending on weather and other factors.

When we are working in the street, we may close or limit it to traffic for safety reasons, but you will always be able to reach your home or business. Outside of working hours, a travel lane will be left open for local traffic only. We will post our work area for "No Parking" as needed during work hours (generally 7am-4pm). Parking outside of those hours will be allowed, but cars will need to be moved by the start of the next workday. We will try to preserve as much parking space as possible. A temporary bypass water main will be installed in the parkway above ground to provide temporary water supply during the timeframe the existing water main under the street is being cleaned and lined.

We know that construction always involves inconveniences and noise. We will do everything possible to maintain your quality of life throughout these projects, and conducting ourselves as good and thoughtful neighbors in the course of our presence on your street.

Should you have any questions or concerns, you can either ask the construction foreman during the project, or call any of the following numbers:

- 24-Hour City Service and Information Line: 311
- 10th Ward Office: 773-768-8138
- DWM Office of Public Affairs: 312-744-6635

When we switch over the services from the old main to the temporary service main and newly rehabilitated water main, we will interrupt water service. When switching your water service to the temporary main, the contractor's plumber may need access to your building to set up the temporary connection. This connection will be made either to an exterior hose bib or other accessible connection point. We give you 24-hour notice when this is to happen. However, in the event of an emergency shutdown during construction, we may not be able to give you prior warning.

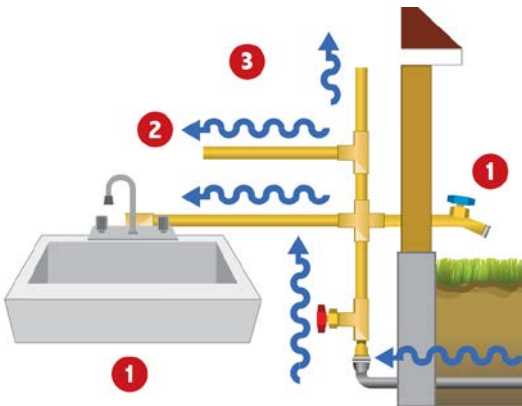
Water Service Sampling

Throughout the course of this rehabilitation project, CDWM Water Quality plans to perform frequent water service sampling and analysis to ensure our high standards are maintained. Our staff will need to visit your dwelling several times throughout the project to collect samples. We will soon be visiting to collect contact information and provide additional details about the sampling schedule.

Flushing after Your Service Line has been Disconnected and Reconnected

Throughout the course of this project your water service will be disconnected and reconnected to the newly rehabilitated water main. After these reconnections are completed, it is important to flush your plumbing of any sediment, rust or metals, including any lead to maintain water quality.

Sediment, rust and metals, including any lead may collect in the aerator screen located at the tip of your faucets. These screens should be removed prior to flushing.



- (1) Please find the closest available tap (an outside hose spigot, laundry sink faucet or bathtub) to where the water comes into the home that is not used for drinking water. Fully open the cold water tap and let the water run for at least 5 minutes. Next flush any other cold water faucets on that floor for at least 5 minutes.
- (2) Move to the next highest floor and repeat.
- (3) Move to additional floors in sequence and flush any taps or faucets for at least 5 minutes.

If you have any questions or concerns about your water quality, or if you would like your water tested, please call us at 311. For additional advice and information visit <http://www.epa.gov/il/advice-chicago-residents-about-lead-drinking-water>.

Routine Flushing

If your water line has been idle or stagnant for more than 6-hours, it is advised that you flush for at least 5 minutes to maintain water quality. This may include flushing the toilet, taking a shower and doing laundry.

MeterSave

Lastly, if you don't already have one, I ask you to consider the installation of a water meter in your home to help you save money on your water bill. For more information on this free program, go to www.metersave.org.

Thank you in advance for your patience and cooperation during this important infrastructure improvement project.

Sincerely,

Randy Conner
Commissioner