Please stand by, the webinar will begin shortly.

Department of Family and Support Services Chicago Youth Service Corps (CYSC) RFP

Release Date: January 11, 2022

Due Date: February 23, 2022



House Keeping

- Due to the volume of participants, everyone has been placed on mute.
- Please submit questions via the question box and we will respond to questions after going through the slides.
- Please use the question box to notify us of any technical issues.





- Welcome and Introductions
- Purpose
- Background
- Information about the scope/program description
- Selection Criteria
- Timeline
- Technical Assistance for Applicants and eProcurement
- Questions

CITY OF CHICAGO



REQUEST FOR PROPOSALS (RFP) FOR Chicago Youth Service Corps RFQ# 8376

ISSUED BY:
CITY OF CHICAGO DEPARTMENT OF FAMILY AND SUPPORT SERVICES

All proposals must be submitted via the eProcurement system. http://www.cityofchicago.org/eprocurement

Questions concerning the RFP should be directed to:

Lisa Davis
Director of Youth Employment
Department of Family and Support Services
1615 W. Chicago Ave
Chicago, Illinois 60622
(312) 743-1287
Lisa.davis@cityofchicago.org

LORI E. LIGHTFOOT MAYOR BRANDIE V. KNAZZE COMMISSIONER



Purpose of the RFP

- Department of Family and Support Services seeks to fund agencies who have experience with programming for youth ages 16-24 that is focused on leadership development through civic engagement, service-learning projects.
- The Chicago Youth Service Corps (CYSC) RFP seeks to support youth development in the city of Chicago by developing young Chicagoans ages 16-24 as local leaders through the creation of paid, service-learning opportunities focused on local/civic engagement. Youth participants will earn money in a diverse service corps while also building transferable leadership skills for workforce development and 21st century skill-building. This model aspires to promote safe and vibrant communities by empowering youth through civic-minded service while dually providing employment.





- Began in the summer of 2020
 - Young Chicagoans could earn money while supporting their neighborhood and city during the Covid-19 pandemic
 - Offered community service opportunities and project-based online learning focused on social justice and/or Covid-19 concerns
 - In its inaugural summer 2020 cohort, the CYSC engaged 1,809 youth.
- The inaugural year of the CYSC demonstrated the necessity of an opportunity such as this to support young Chicagoans as they power through the pandemic by serving their neighborhoods and city.
 - With the coordinated partnerships from City partners and DFSS delegate agencies across the city, the CYSC created space for youth to build bonds, celebrate with others from different backgrounds, and collaborate for civic action.

Guiding Principles

- Shape Chicago Strengthen our neighborhoods, communities, and our City through civic leadership
- Learn to Lead Learning and reflecting on what good leadership looks like and is composed of
- Elevate Your Voice Explore identities, passions, and goals by providing tools for a successful future
- Lead to Learn Improve programming through continuous feedback and leadership
- Build Your Community & City Collaborate to accomplish goals and broaden each other's impact
- Celebrate Yourself & Others Celebrate diverse backgrounds, experiences, and traditions every young person brings





Prior Statistics based on Summer 2020 CYSC Cohort

- Personal Growth
 - About 82% of participants reported they learned how their peers' backgrounds are the same or different from their own through project collaboration and developing new relationships.
 - 83% of participants reporting that they were able to strengthen their skills/abilities and even gain new skills
- Stronger sense of community responsibility while also positively impacting the City at large
 - After the six-week program, 83% of the inaugural 1,809 participants reported having a positive impact on their community in the summer of 2020
 - Even further, 87% reported that they are motivated to continue to making an impact in their community after the program.





Program Description and Goals

- The goal of the CYSC is to support youth development in the city of Chicago by developing young Chicagoans ages 16-24 as local leaders through the creation of paid, service-learning opportunities focused on local/civic engagement.
- Youth participants will earn money in a diverse service corps while also building transferable leadership skills for workforce development and 21st century skill-building.
- This model aspires to promote safe and vibrant communities by empowering youth through civic-minded service while dually providing employment.





Current State and Priorities for Improvement

Current State

- After the inaugural summer, DFSS expanded the initiative through the Fall of 2021 with four additional 12-week cohorts
 - Allowed for the extended engagement of approximately 5,000 additional youth
- The Covid-19 pandemic posed a variety of opportunities and challenges for the CYSC model.
 - It was because of the pandemic that the City and DFSS developed the CYSC as a virtual option for youth employment through collaboration with existing DFSS delegate agencies. After a ninety-day planning period, the CYSC became a viable option for the dual purposes of community engagement and employment.
 - Programmatic activities were predominantly virtual and followed either a sixor twelve- week program model.
 - Activities and projects were unique to each delegate agency's expertise, but were united by virtual events, weekly reflections/corps conversations, and capstone presentations that were grounded in the following six CYSC guiding principles.





Current State and Priorities for Improvement

Priorities for Improvement

- Expanded program timeline: Year-round funding from January to December
- 2. **In-Person Programming:** Programming is expected to be in-person, but may need to transition to virtual or hybrid format based on CDC guidance and on the data provided by the Chicago Department of Public Health
- 3. Healthy Chicago Equity Zones: To ensure citywide access to programming, Respondents must indicate for which Healthy Chicago Equity zone they will be applying for
 - Alignment with the Chicago Department of Public Health's the Healthy Chicago Equity Zones: North Central, Northwest, West, Far South, Near South, and Southwest
 - At least one Respondent per city zone will be awarded
 - You must have a physical address in each zone you apply for
- 4. Transformative Impact: Increase staff capacity by providing a youth coordinator and leadership coach for every cohort of 20 participants; a staff to youth ratio of 2:20





Target Population

Eligibility

- Chicago youth ages 16-24 years old
- Must show proof of Chicago residency, have a valid Chicago Public School or State of Illinois ID card, have completed the CYSC online application, and have a signed consent form from the parent or guardian on file for youth under the age of 18.
- Remember this is considered an employment program, youth will need the appropriate documentation to complete an I-9 Form: https://www.uscis.gov/sites/default/files/document/forms/i-9instr.pdf

Recruitment & Enrollment

- Respondents will be responsible for the recruiting of youth in their respective programs.
- 60 percent of enrolled youth will be recruited and chosen by the awarded Respondent.
- The other 40 percent of enrolled youth will be selected randomly through lottery from the citywide application portal.





Target Population

- Target Population: Out of the total enrolled youth, recruited by either the agency or citywide lottery, at least 40 percent of youth participants per respondent must identify with at least ONE of the following underrepresented populations outlined below:
 - Individuals living with disabilities (i.e. physically impaired, visually impaired)
 - Individuals who are English as a Second Language (ESL) learners
 - Individuals that are experiencing homelessness or unstable housing
 - Individuals placed in the foster care system
 - Individuals that have been touched by the justice system (i.e., Parole, probation)
 - Opportunity youth as defined as out-of-school and/or out-of-work





- ▶ DFSS is seeking providers with a proven track record in implementing youth development programs, skills training initiatives, workforce development or service-learning opportunities focused on local/civic engagement in the City of Chicago. Refer to pages 9-14 under Program Requirements
- DFSS asks agencies to design and deliver a year-round program with a focus on (1) leadership training and education, (2) project design, planning and implementation, (3) critical reflection, and (4) relationship building. For FY2022 (April-December 2022), programming will be implemented from April through December. Programming in subsequent years will be implemented year-round.
 - Youth Ages: 16-24
 - Minimum Number of Youth Served: 40 youth participants per year
 - Recruitment: 40% of participants identify with at least one of the target populations (refer to the section Target Population)
 - Program Schedule: Year-round programming in 2023 will be January-December
 - Budget Categories: youth wages, staff wages, transportation, food, materials/supplies, and administration
 - Youth Wages: \$15 per hour with an allocation of 460 hours per fiscal year
 - Staff Wages (Youth Coordinator and Leadership Coach): \$23.50 per hour with an allocation of 770 hours per fiscal year (2:20 staff to youth ratio)





Key Respondent Functions

- Administer and support year-round programming for youth participants
- 2. Facilitate and implement all programmatic activities in order to promote leadership development and enhance 21st century employment skills of youth participants
- 3. Recruit, hire, and manage staff personnel to deliver the Chicago Youth Service Corps
- 4. Administer payroll for youth participants and staff personnel





1. Administer and support year-round programming for youth participants

- 1. Develop and implement an outreach and recruitment plan to identify and enroll eligible participants (40 youth participants minimum)
- Programming should be in-person, but may need to transition to virtual or hybrid format based on CDC guidance and on the data provided by the Chicago Department of Public Health
- 3. Track and submit data in the DFSS Data management system





2. Facilitate and implement all programmatic activities in order to promote leadership development and enhance 21st century employment skills of youth participants

- Design, plan and implement service-based projects/programming grounded in the CYSC Guiding Principles
- All programming leads to a final capstone project
- Activities could include...
 - Training and educational activities
 - Local/civic engagement projects that provide a service to benefit the City of Chicago, its neighborhoods, or its residents.
 - Critical reflection through ongoing reflections and/or group discussions, as well as a final capstone presentation
 - Relationship-building opportunities to build leadership skills and meaningful relationships with peers, staff members and their local community
- Utilization of the digital learning platform, My CHI. My Future. (MCMF)





3. Recruit, hire, and manage staff personnel to deliver the Chicago Youth Service Corps

- Staff to youth ratio is 2:20 with one youth coordinator and one leadership coach for each cohort of 20 participants
- All staff working with youth must be properly trained and have a cleared background check on file with their agency and DFSS prior to hire for the program
- Administer payroll for youth coordinators & leadership coach
- Applicants must submit job descriptions for the youth coordinator and leadership coach positions

Youth Coordinator	Leadership Coach
Youth coordinators will work directly with youth to implement programmatic activities	Leadership coaches are distinct from the youth coordinators as they assist youth in
and build strong, positive relationships with	identifying personal goals, developing
youth.	leadership skills, and planning next steps.





4. Administer payroll for youth participants and staff personnel

- > Youth participants will receive wages of up to 460 hours at \$15 per hour, not to exceed \$7,659 for the entire program per participant
 - Collect participant timesheets and record in payroll system
 - Pay participants on a bi-weekly basis
 - Maintain time and payroll documents in a secure place
 - Youth wages must be directly paid by Respondent or their fiscal agent and are included as a part of the proposed budget.
- DFSS will award contracts at a rate of \$505,427 wages for 40 youth, 1 youth coordinator and 1 leadership coach with a staff to youth ratio of 2:20.
 - Should Respondents apply for more than the minimum 40 youth, they can plan to increase their budget in increments of approximately \$247,000 for each additional increment of 20 youth and 2 staff members.





Table 3: Program Budget Breakout				
CYSC Budget Allocation for 40 Youth				
		Wages with FICA/Worker's		
Youth & Staff	Quantity	Comp (rate varies)	Hours Per Year	Total Costs
Youth Participant	40	\$16.65	460	\$306,360
Youth Coordinator	2	\$26.09	770	\$40,171
Leadership Coach	2	\$26.09	770	\$40,171
Miscellaneous	# of Youth	Per Youth	Total Weeks	Total Costs
Food	40	\$12	40	\$19,200
Materials/Supplies	40	\$120		\$4,800
Transportation	40	\$18	40	\$28,800
Administration (15%)				\$65,925.27
TOTAL Cost for a Program for 40 Youth				\$505,427

The budget provided above gives insight for Respondents on expected budget expenditures for a program of the minimum 40 youth.

- Total youth wages will cost approximately \$307,000 per year (including FICA) for 40 youth.
- > The anticipated cost of a program for the minimum number of 40 youth is \$505,427.
- Should Respondents apply for more than the minimum 40 youth, they can plan to increase their budget in increments of approximately \$247,000 for each additional increment of 20 youth and 2 staff members.





Table 4: Chicago Youth Service Corps Wage and Hour Allocation					
Fiscal Year	Youth Calendar		Fiscal Year	Staff Calendar	
January			January		
February	20 weeks at 10		February	22 weeks at 15	
March		200 Hours	March		330 Hours
April	hours per week		April	hours per week	
May			May		
June	6 weeks at 20		June	8 weeks at 25	
July		120 Hours	July		200 Hours
August	hours per week		August	hours per week	
September			September		
October	14 weeks at 10	140 11	October	16 weeks at 15	240.11
November	hours per week	140 Hours	November	hours per week	240 Hours
December			December		
TOTAL	40 Weeks	460 Hours	TOTAL	46 Weeks	770 Hours

- **Youth Participants** 460 hours to allocate for each youth participant each fiscal year; not to exceed \$7,659 for the entire program
 - \$15 per hour with an allocation of 460 hours per fiscal year
- Staff Members 770 hours for each youth coordinator and leadership coach
 - \$23.50 per hour with an allocation of 770 hours per fiscal year
- If a youth participant chooses not to complete the full year of programming, agencies may enroll additional youth to fulfill the remaining hours left from the previous participant





Performance Goals and Outcomes

Outcomes

- Growth in Civic Engagement
 - 75% of youth participants report a growth in civic-minded attitudes and behaviors through a DFSS-designated tool
- Growth in Leadership/Personal Development
 - 75% of youth report a growth in personal and leadership development through a DFSSdesignated survey
 - 90% of youth will complete the Leadership/Personal Development tasks and playlists via My
 CHI. My Future., the online learning platform
- Continuity of Support
 - 100% of youth will be connected with additional information, support, or services, if identified and requested during programming

Outputs

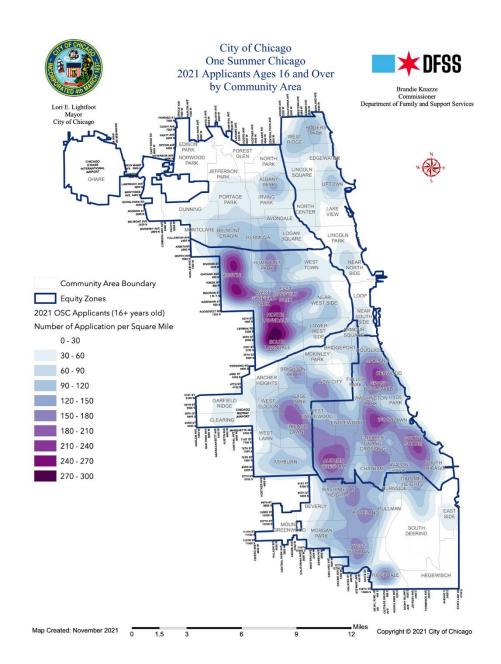
- 90% of enrolled participants will complete a capstone project
- 100% of participants will be recruited and enrolled in the CYSC
- 75% of youth will complete the entire year-round program
- 80% of participants will sign up for direct deposit
- 100% of youth will be paid on time
- 100% complete their entrance and exit youth survey
- 40% of youth identify with target population criteria





Guidance for Respondents

- Respondents must indicate which Healthy Chicago Equity Zone they will be applying for in alignment with the Chicago Department of Public Health's six Healthy Chicago Equity Zones
 - North Central, Northwest, West, Far South, Near South, and Southwest
- Respondents must submit one application for each Healthy Chicago Equity Zone for which they wish to apply.
- Respondents can only apply for a Healthy Chicago Equity Zone in which they can demonstrate a physical address.
 - Multiple applications by the same agency for the same Healthy Chicago Equity Zone will NOT be considered
- Respondents seeking funding for multiple sites in different Healthy Chicago Equity Zones are required to apply for each zone separately





Guidance for Respondents

Table 5: Health	y Chicago	Equity	Zones
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City Zones	Community Areas			
Far South	Beverly Burnside Calumet Heights East Side Hegewisch	Hegewisch Morgan Park Mount Greenwood Pullman Riverdale	Roseland South Deering Washington Heights West Pullman	
Near South	Auburn Gresham Avalon Park Chatham Douglas Englewood Fuller Park	Grand Boulevard Greater Grand Crossing Hyde Park Kenwood Oakland South Chicago	South Shore Washington Park West Englewood Woodlawn	
North Central	Edgewater Lakeview Lincoln Park Lincoln Square	Loop Near North Side Near South Side North Center	Rogers Park Uptown West Ridge	
Northwest	Albany Park Avondale Belmont Cragin Dunning Edison Park	Forest Glen Hermosa Irving Park Jefferson Park Logan Square	Montclare North Park Norwood Park Portage Park	
Southwest	Archer Heights Armour Square Ashburn Bridgeport Brighton Park	Chicago Lawn Clearing Gage Park Garfield Ridge McKinley Park	New City West Elsdon West Lawn	
West	Austin East Garfield Park Humboldt Park	Lower West Side Near West Side North Lawndale	South Lawndale West Garfield Park West Town	





Guidance for Respondents

Table 6: Anticipated Range of Awards			
Healthy Chicago Equity Zone	Percentage of OSC Applicants Ages 16-24 in 2021	Anticipated Number of Youth Served Per Year	Anticipated Number of Selected Agencies
Far South	16%	140	2 to 3 agencies
Near South	27%	240	2 to 6 agencies
North/Central	8%	80	1 to 2 agencies
Northwest	10%	80	1 to 2 agencies
Southwest	16%	140	2 to 3 agencies
West	23%	200	2 to 5 agencies
Total	100%	880	Approximately 22 agencies

- To ensure geographic equity, the distribution of funds will be balanced by youth population needs as demonstrated by historical data from the 2021 One Summer Chicago Applicants Ages 16-24 (Table above)
- Respondents are encouraged to collaborate in order to allow agencies to sub-contract and expand an organization's network to deliver programming.





Selection Criteria – Strength of Proposed Program

- The Respondent clearly defines activities, projects, and services to be provided (directly or through partnerships/linkage agreements with other agencies) that are appropriate to addressing needs of and achieving desired outcomes for the target population, as well as the needs of the local community, Chicago Healthy Equity zone, and/or city
- The Respondent's proposed program is supported by an evidence base of similar civic engagement service-learning programs and/or aligns with best practices for youth development
- The Respondent demonstrates a clear understanding of the target population, their needs and challenges, and the local community and evidences prior experience serving the population
- The Respondent has an effective approach to identifying and retaining youth participants ages 16-24 (including rules/regulations that reduce barriers to participation) as well as youth from the target population.
- The Respondent has an effective approach soliciting and incorporating feedback for the purposes of programmatic improvement





Selection Criteria – Program Performance, Outcomes and Quality

- The Respondent demonstrates evidence of strong past performance in similar, relevant youth programs against desired outcome goals and performance metrics and/or other notable accomplishments in providing services to youth participants
- The Respondent has the relevant systems and processes needed to track and report performance on program outcomes
- The Respondent has experience using data to inform/improve its services or practices
- The Respondent has the relevant systems and processes needed to collect and store key participant and performance data





Selection Criteria - Organizational Capacity

- The Respondent has the relevant capabilities and/or infrastructure needed to manage this program
- The Respondent has expertise working with the target population and has relevant capabilities and/or infrastructure needed to serve this group
- The Respondent has articulated a plan to hire and train qualified line staff and has or can hire qualified staff responsible for program oversight and management
- The Respondent has adequate systems and processes to support monitoring program expenditures and fiscal controls
- The Respondent's organization reflects and engages the diverse people of the communities it serves





Selection Criteria – Reasonable costs, budget justification, and leverage of funds

- The Respondent has the fiscal capacity to implement the proposed program
- The Respondent leverages other funds and/or in-kind contributions to support total program and administrative cost (e.g., state, federal, foundation, corporate, individual donations)
- The Respondent demonstrates reasonable implementation costs and funding requests relative to its financial and human resources. The proposed budget supports the proposed scope of work or work plan





Selection Criteria - Attachments

Please be sure to attach...

- Job descriptions for the leadership coach and youth coordinator positions that are implementing the program
- Your Organization's Budget for this program including youth wages, staff wages, transportation, food, materials/supplies, and administration
 - Please make sure all program requirements are addressed
- Linkage agreements with other community-based organizations, local partners, non-profit organizations, etc. that will support program implementation and success





Selection and Transition Timeline

- Pre-proposal webinar January 19, 2022
- Applications due February 23, 2022, at 12:00, noon.
- Program period begins April 1, 2022







Applications are due on February 23, 2022 at 12:00, Noon





Start Early!!

- If you have never done business with the City of Chicago, register into iSupplier/eProcurement ASAP.
- Review RFP narratives and application questions closely. Remember they align with the scope and selection criteria. Use the information in the RFP for guidance in formulating your answers.
- Carefully review the selection criteria.
- There is a 4,000 character limit which includes punctuation and spaces. Each response is allotted 4,000 characters.
- eProcurement works best with the Internet Explorer browser.
- Do not use the back button on your browser.

Save Often!!





Tips for Working in eProcurement

- To submit multiple applications for a single RFP applicants will need to set up a unique user account in iSupplier but all the user accounts can use the same email address.
- You can "submit" your application and later amend it up until the due date February 23, 2022 at 12:00 noon.
- Avoid the rush and possible mishaps by submitting early. Plan on submission taking 30-60 minutes.
- Late applications will not be accepted.
- Make use of the eProcurement hotline for help at 312-744-4357 (HELP).
- Please note that the hotline operates during business hours only, Monday-Friday 9-5.

Save often, submit early!





New Agency Requirements

- 1)Provide Articles of Incorporation and any Amended Articles of Incorporation
- ➤ 2) IRS Affirmation Letter for not-for-profit agencies only. This letter must be dated within sixty (60) days of submittal. You can obtain this by calling the IRS directly at 1-877-829-5500. If you are a for-profit agency, submit your original letter from the IRS showing your FEIN number
- 3)DUNS Number
- 4) Central Contractor Registration (CCR) Provide a copy of the Entity Overview Page on the www.sam.gov website
- 5) Certificate of Good Standing Letter with the State of Illinois



Technical Assistance!

- On the DFSS web page is a link to the RFP of interest and training documents. See "Alerts" Section on our website
- For Questions on Registration and eProcurement Technical
 Assistance for Delegate Agencies –

CustomerSupport@cityofchicago.org or call 312-744-HELP (4357)

Training Materials (Documents and Videos) – https://www.cityofchicago.org/city/en/depts/dps/isupplier/online-training-materials.html



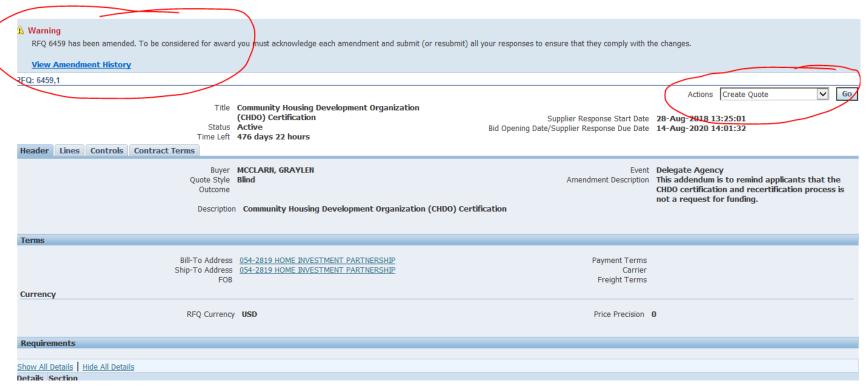
How to accept an amendment





How to accept an amendment - Step 1

- The RFP you are interested in has been amended. In order to start an application, you will need to acknowledge and accept the amendment first in order to start your application. (Please not that the RFP shown in this and subsequent slides is an example). To accept the amendment, click on "View Amendment History".
- ▶ If the RFP has not been amended (yet), select "Create Quote" from the drop-down menu in the "Actions" box and click on "Go". This will take you to the application page, where you can get started.







- To begin the acceptance and acknowledgment process, to open the RFP in view only, click on the Document number (1) To review the amended changes to the RFP, click on the infinity or eyeglass icon (2) To acknowledge receipt and understanding of these changes and proceed, click on the "Acknowledge Amendments" button (3).
- By acknowledging the amendment, you are indicating that you are aware of the changes made to the RFP in the amendment.







When you get to this screen, click on the "I accept..." check box and then click on "Acknowledge"







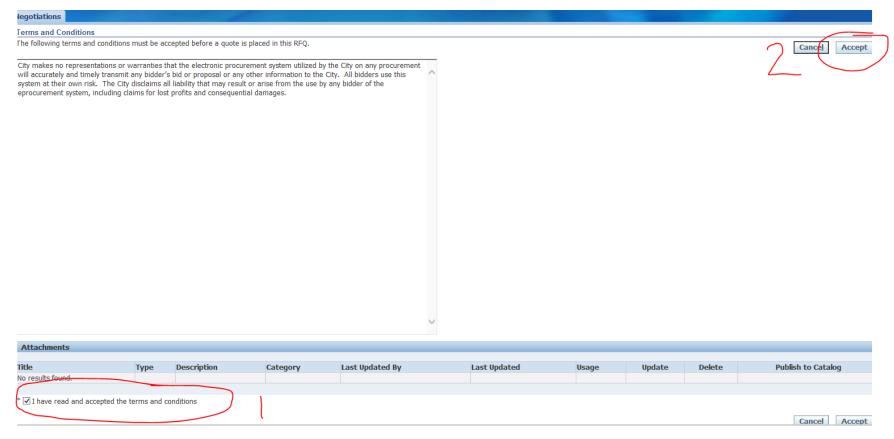
Click on "Yes" to indicate that you confirm your acknowledgement of the amendment.







- Finally, (1) click on the checkbox that you accept the terms and conditions and then (2) click on "Accept" to accept them.
- This is the final step in acknowledging and accepting the amendment.





How to submit an application





When you are ready to submit, start by saving your draft one last time. Then click Continue.

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If you are missing information, you will be given an error message on the top of the page.

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- Usually, the error messages direct to something left undone in the application.
- In the last example, the error message indicated that the lines (found under the lines tab) had not been filled out.







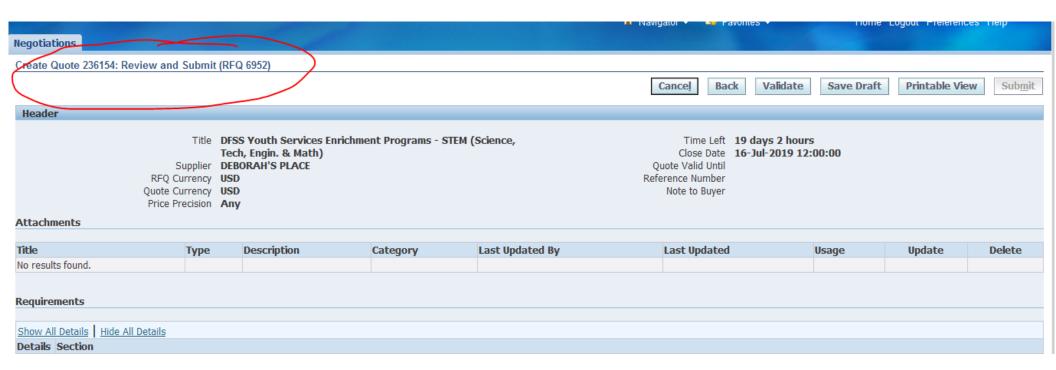
In this example, the error is about an unanswered question in the application (or Requirements section). The Quote Value refers to your (in this case, missing) answer.

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Once your application is free from errors, you are ready to proceed and submit! At this point, clicking "Continue" should put your application into the "Review and Submit" phase.







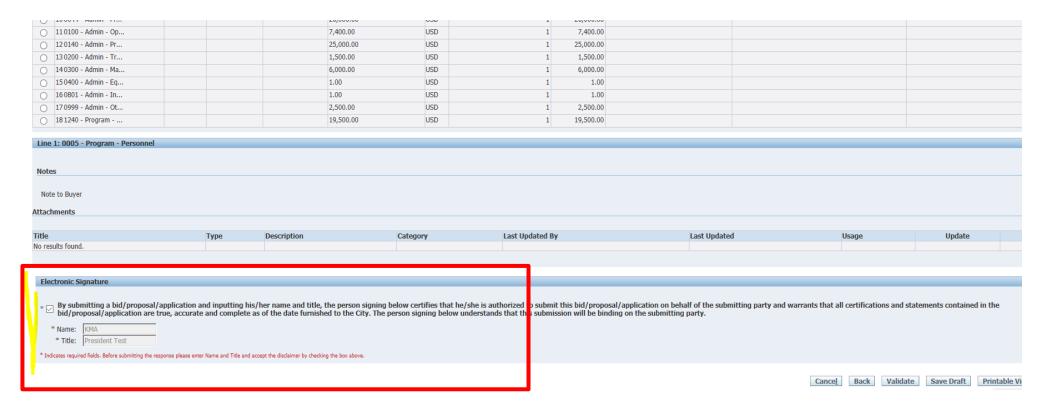
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Legal Organization Name								Super Leaders Academy Natio	on
Address								18555 E. 32nd St	
City								Chicago	
State								IL	
Zip								60699	
Telephone Number								845-251-XXXX	
Federal Employer Identification Number								84-992289	
DUNS Number								92-8992-5110	
Head of Agency Name								Jane Doe	
Head of Agency Title								Executive Director	
Head of Agency Contact Telephone								845-251-XXXX	
Head of Agency E-mail Contact								JaneDoe@superLeadersAcade	emy.com
Chief Finance Officer Name								Terry Doe Jr.	
Chief Finance Officer Title								Finance Officer	
Chief Finance Officer Telephone								845-251-XXXX	
Chief Finance Officer E-mail								terrdoe@superLeadersAcader	my.com
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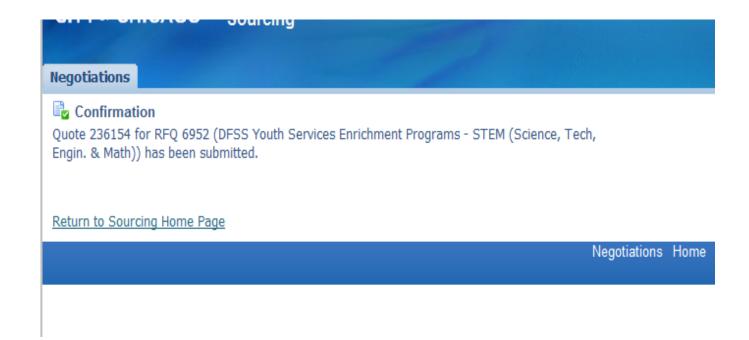
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Make sure that you see this submittal confirmation screen. The eProcurement system will send a confirmation email within 24 hours of your submission. Please call or email me if you desire confirmation prior to then.





Questions?

Program Questions?

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For non-programmatic questions contact:

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