



Youth Services Division

2019 Program Portfolio and Strategies



Department of Family & Support Services Mission

Working with community partners, we connect Chicago residents and families to resources that build Stability, support their well-being, and empower them to thrive.

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Background & Youth Need

The DFSS Youth Services Division designs and funds programs and initiatives that leverage the assets and strengths of youth in the city of Chicago to support their growth, development and success. The division serves Chicago's youth ages 6-24. Programs and initiatives offer an opportunity for improved skill building, relationship development, educational achievement, mentorship and employment. Our programs are designed to support youth in reaching their full potential in their community, school and work.

The needs of Chicago's young people - identified from community and youth feedback, gap analyses and national and local best practices - are the key drivers in informing the development of the division's programming and continuously shape the Department's priorities and goals. As a social safety net for young people, DFSS focuses our efforts and resources on youth's needs in order to have the greatest impact.

Chicago Youth Demographics

According to the 2017 American Community Survey, nearly a third of all Chicago's youth aged 5-24 live below the poverty line. While the overall poverty rate in Chicago has improved, these gains masks the differences by race and age group. DFSS uses such data to help inform its investment strategies.

Percent of Youth Aged 5-24 Living Below Poverty Line by Race				
Race	Number	Below Poverty Line	Above Poverty Line	% Below Poverty Line
White, Not Hispanic/Latinx	149,306	25,799	109,669	17.28%
Black/African American	241,906	101,354	133,537	41.90%
Hispanic/Latinx	268,308	75,365	187,424	28.09%

*Data Source: 2017 1-year American Community Survey - Public Use Microdata Sample.
Created by the University of Chicago Poverty Lab.*

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Youth Services Division

2019 Total Investment \$53.7M

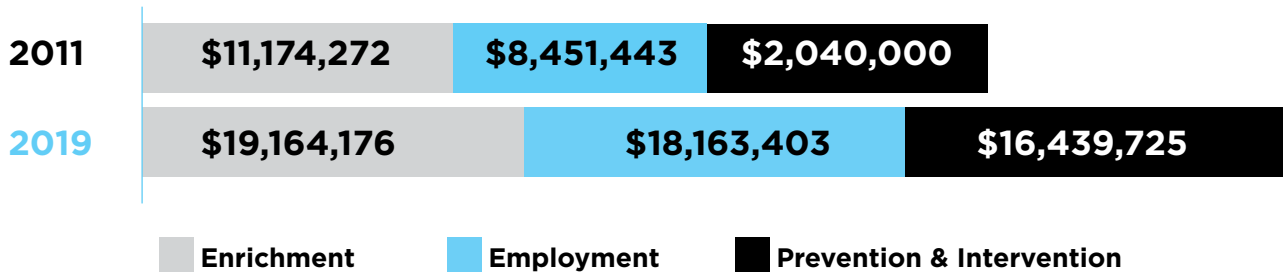
DFSS' current investments for youth services over the past eight years have increased substantially and reflect the City of Chicago's commitment to providing greater opportunities to underserved youth and communities to help individuals reach their full potential.

*Total Investments:

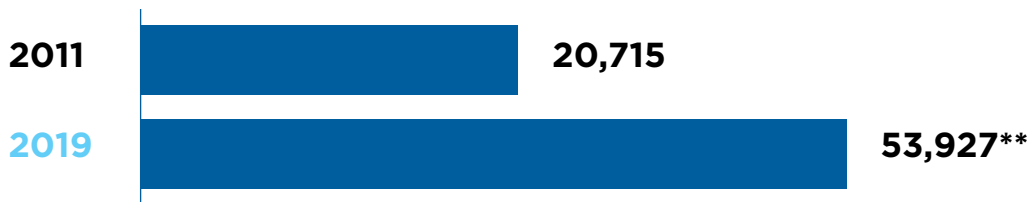
2011: \$21,665,715

2019: \$56,774,663

Investments by Portfolio:



Total Youth Served:



*Total investments include staff salaries, fringe benefits, other administrative costs.

**Total Youth Served: Number represent DFSS funded opportunities excluded One Summer Chicago.



Thought Partners

DFSS Youth Division engages with a range of stakeholders and partners to ensure that programs, processes and practices are reviewed and informed through key quality improvement processes. A few of our thought partners are listed below:



Chapin Hall conducts rigorous research to generate evidence and provides implementation support to apply that evidence in the work that community and agency partners do every day with children, youth and families. DFSS is part of the Chapin Hall Collaborative that brings together public and private agencies as a learning partnership to use data to better understand our impacts and to improve our practice.



ThriveChicago, a leading collective impact organization for Chicago is working in partnership with hundreds of community-based partners and Chicago Public Schools to lead the development of a citywide data warehouse to connect program data from partner organizations to student characteristic and outcome data. DFSS participates in the Thrive Data Partnership focused on providing organizations with meaningful data to help improve the services delivered to youth.



Urban Labs works closely with partners to address some of the most pressing challenges across five key dimensions of urban life including crime, education, health, poverty, energy and environment. DFSS has a robust partnership with ULABS including a randomized control trial for One Summer Chicago as well as ongoing technical assistance.

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Youth Services Division

Program Portfolios

Chicago's Department of Family and Support Services (DFSS) Youth Services Division programs are designed to support youth in reaching their full potential in their community, school, and work. The needs of Chicago's young people, identified from research and feedback from our communities are the key drivers in informing the development of the Division's programming and continuously shape the Department's priorities and goals. As a social safety net for young people, DFSS pays careful attention to our youth's needs and the composition of their population to have the greatest impact. Building upon the City of Chicago's rich history of providing human services for its most vulnerable residents, the Youth Division supports young people through programming in three distinct portfolios:



Enrichment Portfolio

The Enrichment Portfolio provides structured, safe, and enriching activities for young people ages 6-21 outside of the classroom, between the closing bell and when working parents get home from school or weekends and school breaks.



Prevention & Intervention Portfolio

The Prevention and Intervention Portfolio serves youth ages 13-24 who may need more support because they are not connected to school, may have been touched by the juvenile justice system, may be out of school, homeless or need mental health support.



Youth Employment Portfolio

The Youth Employment Portfolio brings together government institutions, community-based organizations, and employers to offer subsidized employment and internship opportunities to youth and young adults ages 14-24.



Strategic Portfolio Realignment

The City of Chicago has long provided services for vulnerable youth. Historically, we focused on youth that are live in under-resourced neighborhoods. The truth is, however, that the majority of these youth are high-functioning but simply live in neighborhoods we associate with long-term disinvestment.

More recently funders and service providers alike have acknowledged the urgent need to address youth that have significantly more complex needs than simply living in a particular neighborhood. In 2017, the DFSS Youth Division underwent a restructuring designed to first acknowledge -and then correct - the fact that funding was not aligned with the evolving local landscape of youth needs in the city.

Over the past two years, a community of stakeholders (including government, private philanthropy, non-profit organizations, researchers and youth) have come together at a number of different convenings to address gaps in youth-focused programming. This city-wide conversation has helped to create a broader understanding among all who seek to support youth. A byproduct of those conversations is the creation of the “risk pyramid”. The graphic on the following page, inspired by the work of Get IN Chicago, is used throughout the city and has allowed the various stakeholders to establish a common language when discussing our youth and how we serve and support them.

As youth move up the risk pyramid, their needs change. Youth who are not connected to school, have been touched by the juvenile justice system, are experiencing homelessness or require mental health assistance will need more - and different - support. Those youth at the very top of the pyramid demonstrate multiple and/or a severity of challenges. DFSS seeks to understand the needs of youth and to align our investments with the evolving needs of Chicago’s youth.





YOUTH AT HIGHEST RISK OF GUN VIOLENCE INVOLVEMENT

One or more of the following:

- 18-24 years old
- History of arrest/incarceration for violent offenses (8+)
- Gang/Clique involved
- May also be opportunity youth

ACUTELY HIGH-RISK YOUTH

One or more of the following:

- 13-24 years old
- Repeated arrests (4+) & justice involvement
- Opportunity Youth or chronically absent (>40%) from school
- Documented mental health diagnosis
- History of neglect/abuse
- Substance abuse history

AT-RISK YOUTH

- Limited police involvement, less than 3 arrests
- Academically off track
- 1-3 School Disciplinary infractions
- Low school attendance, <40%

ECONOMICALLY DISADVANTAGED YOUTH

- Low-Income but relatively high functioning
- Engaged in school
- Unemployed but seeking work

Emerging Trends - Opportunity Youth

In recent years, service providers and policymakers at both the national and local levels have identified a growing need to target services for youth who have become acutely disconnected from both school and the labor market. Research indicates these youth are at especially heightened risk of incarceration, long-term unemployment, reliance on entitlement programs, and a range of other outcomes with accompanying high social costs. This disconnected group, termed “opportunity youth,” are broadly defined as young adults between the ages of 16 and 24 who are out of school and not working (White House Council for Community Solutions, 2012). Out of a desire to protect and improve the lives of their most vulnerable residents and to abate the high social costs associated with unemployment and low educational attainment, government agencies and social service organizations all over country have sought to re-engage these young people in the formal labor market and reconnect them to educational resources at all levels.

In Chicago, the need for programming to support this population is especially acute. A 2016 study by the University of Illinois at Chicago’s Great Cities Institute found that fully 41% of black 20- to 24-year-olds in Chicago were both out of school and out of work; for youth identifying as Hispanic/Latinx or White, this figure was 19% and 7%, respectively. While much progress has been made to engage young people in school and the graduation rate at Chicago Public Schools (CPS) has increased to a record high of 78.2 percent, according to Thrive Chicago approximately three in 10 CPS students will not graduate from high school and will find themselves in need of supportive services to engage in school and work. These startling figures underscore the need to carefully identify and prioritize who receives services, as well as a thoughtful strategy to guide their engagement in programming. This study has galvanized the department to address the critical needs of this population.

During 2017, the Chicago Opportunity Youth Working Group, led by Thrive Chicago, developed a blueprint for addressing Opportunity Youth needs and noted the following key findings:

- Current DFSS delegate agencies have significant capacity and experience to serve opportunity youth, but few report high demand for services.
- Opportunity youth who are served tend to be younger, more recently disconnected high school graduates and more often male than the overall opportunity youth population.
- Engagement difficulties and funding barriers make reaching the entire opportunity youth population challenging.
- Offering more comprehensive wraparound support would better align services offered to opportunity youth with the challenges they face most often.



**Percent and Estimate of Out of School and Out of Work
age 16 to 19 and 20 to 24-Year by Race/Ethnicity in Chicago,
Cook County, Illinois, and the U.S., 2017**

	16-19				20-24			
	Chicago	Cook County	Illinois	U.S.	Chicago	Cook County	Illinois	U.S.
White (non-Hispanic/Latinx)	13% 1,066	19% 3,196	39% 16,311	41% 485,649	9% 3,419	15% 9,697	39% 51,020	44% 1,476,082
Black (non-Hispanic/Latinx)	39% 3,225	42% 6,925	27% 11,426	22% 252,269	56% 22,120	51% 33,272	36% 47,970	22% 747,417
Hispanic/Latinx	37% 3,001	33% 5,490	28% 11,698	28% 330,442	29% 11,468	28% 18,582	20% 25,957	25% 826,862
Total Population	89% 8,176	94% 16,669	93% 42,220	91% 1,170,657	94% 39,302	94% 65,588	94% 132,369	92% 3,331,158

*Data Source: 2017 1-year American Community Survey - Public Use Microdata Sample.
Created by the University of Chicago Poverty Lab.*

At a time when federal and state funds for youth programming have virtually disappeared, the City of Chicago continues to fund programs and services for economically disadvantaged youth (our traditional focus) while at the same time expanding services to youth who are higher on the risk pyramid.

Enrichment Portfolio



Formerly known as the Out of School Time Portfolio, the Enrichment Portfolio funds programs that deliver structured, safe, and enriching activities for young people outside of the classroom and provide youth with safe, enriching activities when youth are not in school. Enrichment Portfolio programming is delivered via more than 150 nonprofit agencies across Chicago serving thousands of youth between the ages 6–21. In 2018, programming in this portfolio served approximately 11,000 youth, of which 46% was African American, 14% White, and 26% Latino.

Enrichment programming provides academic support, arts and cultural activities, health and fitness, career exploration and preparation, sports and summer activities including camps and support for school reengagement and most recently a strong focus on science, technology, engineering, arts and math (STEAM).

The Enrichment Portfolio also provides afterschool programming to CHA youth ages 6-18. These programs are facilitated by delegate agencies that have the capacity to extend their hours of service to CHA youth. Programming occurs year-round, takes place within a 6 miles radius of CHA public housing properties and is near an existing public bus route. DFSS currently serves approximately 400 youth and funds fourteen delegate agencies in each one of the following CHA program models:

- Peace & Non-Violence
- Arts & Culture
- Environmental Responsibility & Stewardship



Enrichment Portfolio: 2019 Priorities

Research has shown increased participation in out of school time (OST) programming directly relates to a youth's increased school attendance and has a correlative link with their desire to stay in school. With the release in 2019 of the new enrichment Request for Proposal (RFP), the Youth Division will align funding with national best practices around:

- dosage (the amount of time youth spend in programming per week),
- staff-to-youth ratio,
- increased opportunities for the development of youth voice, and
- curriculum aligned with best practice research.

Despite serving approximately 11,000 students in 2018, we are interested in engaging more youth in under-resourced communities. The demand for afterschool programs in certain community areas with concentrated poverty is much higher than other areas in the city. In some communities more than half of children (56%) not in an afterschool program were interested in enrolling in one if it were made available to them.

Our programming is most often designed to operate in community and or school settings via one of the following time frames and modalities:

- Year-round — 48 to 52 weeks
- School year (community based) — 42 weeks, including winter and spring breaks and other non-school days
- School Year (School Based) — approximately 39 weeks [not inclusive of winter, spring, summer breaks or other non-school days]
- Summer & school breaks only — 9 to 11 weeks during scheduled school breaks
- Summer only — 6 to 9 weeks



Prevention & Intervention Portfolio



In response to emerging trends and an evolving local landscape, in 2017 DFSS reviewed its existing investments and programs and identified an opportunity to restructure its work to deliver more resources and supports to youth who were considered at risk and acutely at risk. The result was the creation of the Prevention & Intervention Portfolio within the Youth Division. The Prevention & Intervention Portfolio serves youth who may need more support because they are not connected to school, may have been touched by the juvenile justice system, may be homeless or need mental health support. The former Juvenile Justice Portfolio was restructured to focus efforts on these youth.

A significant portion of the portfolio's investments are preventative in nature focusing on providing employment, career training, juvenile justice programming, and reconnection to high school or high school equivalency certificate. The Mayor's Mentoring Initiative, for example, is designed to support a more at-risk youth with the opportunity to form positive and meaningful relationships with caring adults. Other programs targeted at young people who have experienced more significant challenges and have been arrested are designed to intervene and help the young person get back on a positive path. Utilizing the risk pyramid highlighted on page 6, the Prevention and Intervention Portfolio serves those youth who have significantly more complex needs.

In 2018, Prevention & Intervention Portfolio programming was delivered via more than 100 nonprofit agencies across Chicago who served 10,600 youth between the ages 12-24.



Prevention & Intervention Portfolio Program Models

Behavioral Health Services: Behavioral health services programming provides a broad array of counseling and mental health services to youth and their families. Youth participants may experience a variety of behavioral, emotional, and mental health needs. The program offers individual, family, and group counseling services provided in the home or at a community-based organization.

Bridges: Bridges to Pathways focuses on re-engaging justice-involved youth age 16-23 years old in education. The program offers online educational assistance, skills and job readiness development, work-based experiences, social-emotional learning, and mentoring. The program targets education-focused outcomes, including increasing high school diploma and equivalency rates among youth involved in the justice system.

Community Justice Initiative: The Community Justice Initiative is an outreach and education program that utilizes both legal and community-based resources to educate residents about their rights, help them navigate the law enforcement and justice systems, and, if necessary, provide legal expertise and advice at a critical early point in the justice process, so that their rights are protected and that they are positioned to exercise these rights in the most effective way.

The goals of the initiative include:

1. **Reaching** at least 30,000 Chicagoans in the participating wards with a robust and on-going Know Your Rights educational campaign and communications strategy.
2. **Providing** in-police-custody legal representation for up to 2,500 people. This would achieve a 100% increase over the number of in-custody individuals represented in Chicago in 2017. The Chicago non-profit First Defense Legal Aid is the partner in this effort and will provide 24-hour coverage for the police districts that fall within the participating wards.
3. **Connecting** at least 500 residents who are affected by these issues to additional services such as supportive services seek to address the various needs of people who have criminal records such as workforce development, housing, transportation, food, education, and more.

Family Independence Initiative (FII) (New in 2019): FII will be launching in Chicago in 2019 thanks to an initial investment from the Department of Family and Support Services and Google. The initiative offers a cutting-edge approach to elevating poverty in communities by placing families in the driver's seat to source their own solutions through group support, data analysis and peers.

Rather than adopt the typical command and control, top-down approach to addressing the systemic challenges of poverty, FII puts the choice and control back in the hands of families and makes direct investments in their initiatives so they can work individually and collectively to achieve prosperity. And it works - with thousands of data points collected and analyzed, they know that families improve their social and economic mobility. Through a deep learning partnership with families, an environment will be demonstrated that celebrates families' strengths, trusts them,



JISC: The Juvenile Intervention Support Center (JISC) is a police station where juveniles who are arrested in Chicago Police Districts 1, 2, 3, 7, 8, 9, 10, 11, 12, and 15 are processed and referred to case management services as appropriate. The goal of the JISC is to prevent admitted youth from further involvement with the juvenile justice system.

Mayor's Mentoring Initiative (MMI): The newest entry in the Prevention and Intervention portfolio, the Mayor's Mentoring Initiative is a product of new funding secured by the Mayor's Office to expand access to mentoring in 22 high need communities. The goal of the program is to provide mentoring to at least 7,200 8th to 10th grade males, with a focus on improving educational attainment and reducing crime. The department is happy to report that we have surpassed the goal of serving 7,200 youth in advance of the three-year benchmark and in 2019 will be expanded to include an additional 600 7th grade boys and 478 7th-10th grade girls.

MMI provides one-on-one and group mentoring totaling five hours of in-person time per youth per month focusing on five best practices for effective mentoring:

These elements are:

1. **Sustained Contact:** Youth and caring adults have at least five hours of contact per month
2. **Group/Cohort Participation:** As youth participate in a cohort for the duration of the program, they become important support system for each other.
3. **Skill Development and Training:** Mentors utilize an agency-selected curriculum as well as experiential learning to guide youth through the process of enhancing existing skills and developing new ones.
4. **Socio-Emotional Needs:** Programs provide the support and resources necessary for youth to grow socially and emotionally.
5. **Positive Setting:** Agencies ensure that positive values, principles, and practices are incorporated in all aspects of programming.

Reconnection Hubs: In 2019 DFSS will fund 4 youth reconnection hubs. One of these is operated in partnership with ThriveChicago. Three additional hubs operate under the Strong Futures model. The hubs focus primarily on young men 16-24 years old. The goal of these neighborhood-based physical assets is to centralize coaching and navigation supports to reconnect youth with significantly more complex needs back to school or work as well as to wrap them in the other supports they need.

RISE: Restoring Individuals to Supportive Environments (RISE) targets young men ages 14-17 with prior involvement in the justice system. The program provides regular mentoring supports, including four hours per week of group engagement with a mentor and a civic leadership focused curriculum. Youth are paid for their time and put together a community service learning project at the end of the curriculum.

Youth Employment Portfolio



The Youth Employment Portfolio brings together government institutions, community-based organizations, and employers to offer career exploration, subsidized employment and internship opportunities to youth and young adults ages 14-24.

The Youth Employment Portfolio flagship initiative is the One Summer Chicago (OSC) program, the second largest summer employment program in the country, serving roughly 32,000 youth annually. OSC participants earn credentials or “badges” that builds each youth’s mastery towards key work readiness indicators — professional attitude, team work ethic, time management core problem solving, and financial responsibility. The entire suite of OSC badges provides badge earners with evidence of their marketability and can signal to employers that OSC participants can demonstrate workforce readiness.

Our Youth Employment programming includes programs that support:

- Workforce Development
- Financial Literacy
- Career Exploration
- Infrastructure Development



Youth Employment Portfolio Program Models

Beyond Summer Jobs in Chicago (BSJC): BSJC is a partnership between The Chicago Cook Workforce Partnership, DFSS, and CPS designed to serve disconnected youth, as well as those at high risk of becoming disconnected, by providing year-round employment opportunities and educational opportunities to youth who participated in One Summer Chicago. This program supports the City's goal to extend employment opportunities for young people, provide them with further opportunities to make a meaningful contribution to their city, and connect them with local employers with access to a skilled workforce. **Youth served 2018: 300**

Chicagobility – Piloted in 2018 for youth ages 14 -15, Chicagobility emphasizes project-based learning and activities that can be delivered in a cohort of 20 youth. The program is developed as a foundational track into career exploration, self-discovery and self-awareness which allows youth to develop their 21st century skills for employment. Youth participate in a minimum of 90- 120 hours of activities that strengthens their community, builds civic engagement and creates safer communities. **Youth served 2018: 1,106**

Chicago Learning Exchange (CLX)/LRNG Partnership: Through the CLX/LRNG's national digital learning and digital badging platform the Youth Division's Employment portfolio provides Chicago's youth with meaningful, engaging learning experience and digital badges to help foster and recognize 21st Century skills among OSC youth. The platform helps youth develop skills to prepare for employment and explore their passions. **Youth badges earned in 2018: 28,034**

CS4ALL Coding Program: The CS4ALL Coding Program is a partnership with DFSS, Chicago Public School CS4ALL and Apple, Inc. The project will recruit 200 youth from CPS and DFSS delegate agency coding clubs with a goal of expanding their computer science skills and learning the latest Apple coding program "Swift Playgrounds" a powerful programming language created by Apple and used by programming pros to build today's most popular computer/mobile apps. CS4ALL youth will spend the summer of 2019 participating in a Pre-Professional Internship where they will develop computer/mobile apps, attend lectures and field trips to increase their exposure and gain hands on experiences in the technological field. The program will expose youth to the educational and career pathways in the tech industry and providing them the early skills needed to compete and win in the 21st Century.





Microsoft Career Tech Program: The Ajibawo Microsoft Project is a six-week Learn-and-Earn model where Youth ages 18-24 and participating in the Prevention & Intervention Portfolio's Strong Futures program build core competencies in Microsoft Office and Work Readiness by completing technology-enhanced career development activities. **Youth Served 2018: 20**

One Summer Chicago (OSC): The Youth Employment Portfolio flagship initiative is the One Summer Chicago (OSC) program, the second largest summer employment program in the country, serving nearly 32,000 youth annually.

OSC participants earn credentials or "badges" that builds each youth's mastery towards key work readiness indicators — professional attitude, team work ethic, time management core problem solving, and financial responsibility. The entire suite of OSC badges provides badge earners with evidence of their marketability and can signal to employers that OSC participants can demonstrate workforce readiness.

One Summer Chicago PLUS (OSC+): A specialized violence prevention program via youth summer employment targeting high risk youth who reside in the highest risk communities. The goal is reducing involvement in violence, either as a victim or perpetrator. Participants receive a 20-hour per week, six-week work experience and are given additional assistance to help overcome barriers, complete the program and develop transferable career and life skills. **Youth served 2018: 2,710**

- Mayor's Infrastructure Team: Partnering with the City's two leading infrastructure departments, Chicago Department of Transportation (CDOT) and Department of Streets and Sanitation (DSS), OSC+ youth learn about the structural workings of the City of Chicago while engaging in work experiences that supports neighborhood restoration and beautification efforts.

Summer Youth Employment Program (SYEP): SYEP is a traditional youth employment program that targets youth citywide for a paid, six-week work and enrichment experience during the summer months. Youth participate in the program twenty hours per week. **Youth served 2018: 2,813**

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2019 Initiatives by Risk Level

YOUTH AT HIGHEST RISK OF GUN VIOLENCE INVOLVEMENT

*BRIDGES
Strong Futures*

ACUTELY HIGH-RISK YOUTH

*Behavioral Health Services
Bridges to Pathways
JISC
RISE
Thrive Reconnection Hub*

AT-RISK YOUTH

*Community Justice Initiative
Mayor's Mentoring Initiative
One Summer Chicago Plus
Project Innovation*

ECONOMICALLY DISADVANTAGED YOUTH

*Chicago Housing Authority
Community Justice Initiative
Family Independence Initiative
Mayor's Mentoring Initiative
One Summer Chicago
Out of School Time
Summer Youth Employment Program*

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Youth Services Division Goals

The Department of Family and Support Services (DFSS) is working with partners and stakeholders to develop a framework to transition DFSS to a more outcome-oriented model that focuses on whether people are actually better off after receiving our services versus simply tracking how many people walk through our doors.

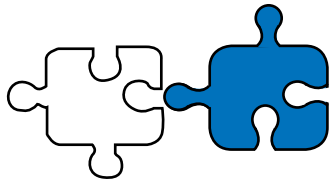
The Youth Services Division has established the following goals across its program portfolios:

1. Decrease chronic school absence among participants in DFSS- sponsored youth programs, as compared to school-based peers.
2. 75% of youth report a positive relationship with a caring adult and/or mentor, teacher, etc. in their program.
3. Lower youth crime arrests of program participants by 30%.
4. Identify 2% funding to reallocate expanding initiatives to support acutely at-risk youth.

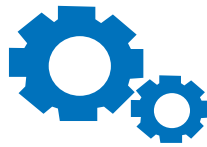


DFSS Youth Division - Opportunities & Challenges

The Youth Division is focused, via its division goals, on creating, supporting and expanding quality youth programming in the City of Chicago. Achieving division goals around ensuring youth are better off after receiving our services (versus simply tracking how many young people we serve), will require not only constant examination and adjustment of priorities and resource disbursement it also requires some tough choices that both respond to opportunities as they present themselves and addresses systemic challenges that will vex and undermine progress if left unaddressed. These challenges and opportunities can be broadly sorted into four categories:



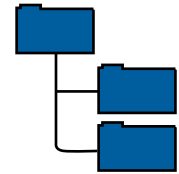
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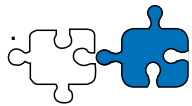
INTEGRATION



PROGRAMMING



STRUCTURE



1. ALIGNMENT OPPORTUNITY - Streamline and expand employment programming in the Youth Division

- All three portfolio teams currently recreate employment programming/systems with limited engagement and overlap
- Coordination could provide better informed programming, minimize duplication of effort and utilize limited resources in a more efficient way
- The Employment Portfolio's current programming is primarily focused on summer internship programs limited approach misses an opportunity to directly impact a sizeable number of the city's OY
- Further expand the number of youth jobs available via unsubsidized corporate placement



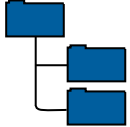
2. INTEGRATION OPPORTUNITY - Partner with Mayor Office to launch the Office of Violence Prevention

- Integration into a citywide strategy for violence prevention
- Access to and utilization of resources and programming from sister departments and agencies for DFSS



3. PROGRAMMING OPPORTUNITY - Revisit the current Juvenile Intervention Service Center Model

- Revamping model/linking JISC to current national best practices
- Reviving cohort of partners/balancing DFSS & CPD partnership
- Re-staffing the lost JISC director position



4. STRUCTURE CHALLENGE - Analyze staffing patterns in the Youth Division

- Address Youth Division staffing shortage
- Shift to Active Contract Management/Utilization of training cohort models
- Build a reliable, comprehensive system for data collection and analysis



ADDENDUM

2018 DFSS Delegate Agency Partners

A Knock at Midnight, NFP
A Safe Haven Foundation
Access Living of Metropolitan Chicago
After School Matters, Inc.
Albany Park Community Center, Incorporated
Alliance for Community Peace
Alternative Schools Network
Alternatives Inc.
Arab American Action Network
Arthur D. Griffin Community Learning Center Limited
ArtReach Chicago
Asian Human Services, Inc.
Aspira Inc. of Illinois
B.U.I.L.D. Incorporated
Back of the Yards Neighborhood Council
Better Boys Foundation dba BBF Family Services
Beyond the Ball NFP
Big Brothers-Big Sisters of Metropolitan Chicago
Big Green
Black United Fund of Illinois, Inc.
Boys & Girls Clubs of Chicago
Breakthrough Urban Ministries, Inc.
Bright Star Community Outreach Corporation
Brighton Park Neighborhood Council
By the Hand Club for Kids
Cabrini Connections
Cambodian Association of Illinois
Casa Central Social Services Corporation
Catholic Charities of the Archdiocese of Chicago
Catholic Youth Ministry Center at Morgan Park High School
Center for Companies that Care
Center of Higher Development
Centers for New Horizons, Inc.
Central States SER, Jobs for Progress, Inc.
Centro Romero
Changing Worlds
Chicago Architecture Foundation
Chicago Center for Arts and Technology, Inc.
Chicago Child Care Society
Chicago House and Social Service Agency
Chicago Training Center
Chicago Urban League
The Wish Program
Chicago Youth Boxing Club, Inc.

Chicago Youth Centers
Chicago Youth Programs, Inc.
Chicago-Lawndale Amachi Mentoring Program (LAMP)
Children's Home & Aid Society of Illinois
Chinese American Service League, Inc.
Chinese Mutual Aid Association, Inc.
Christopher House
CircEsteem Inc.
Circle Foundation
Circle Urban Ministries
City Year
Claretian Associates Inc.
Common Ground Foundation, Inc.
Communities in Schools of Chicago
Community Assistance Programs
Community Development Institute
Community Television Network
Concordia Place
DePaul University
Dime Child Foundation
DMI Information Processing Center
Empowerment through Education and Exposure
Enlace Chicago
Erie Neighborhood House
Family Cares (AFC) Mission
Family Focus, Inc.
Family Matters, Inc.
Field of Dreams Visionary Center
First Defense Legal Aid
Free Spirit Media, NFP
Gads Hill Center
Gary Comer Youth Center, Inc.
Girl Scouts of Greater Chicago and Northwest Indiana, Inc.
Girls of Grace Youth Center
Global Girls
Greater Auburn-Gresham Development Corporation
Greater Englewood Community Development Corporation
Grow Community
Guitars Over Guns Organization, Inc.
Heartland Human Care Services, Inc.
Howard Area Community Center
Howard Area Community Center
Hyde Park Neighborhood Club



Hyde Park Neighborhood Club
I C.A.R.E. MINISTRIES
Imagine Englewood If NFP
Impact Family Center
Indo American Center
Institute for Positive Living
Institute of Positive Education
JHP Community Center, Inc.
Urban Autism Solutions
K.L.E.O. Community Family Life Center
Kingdom Community, Inc.
Kuumba Lynx
Lawndale Christian Legal Center
Lawrence Hall
Le Penseur Youth & Family Services, Inc.
Leave No Veteran Behind Incorporated
Life Directions
Little Black Pearl Workshop
Local-Motions
Logan Square Neighborhood Association
Love to Serve, Incorporated
Major Adams Community Committee
Mariachi Heritage Foundation Inc.
St. Vincent de Paul Center
Marion Nzinga Stamps Youth Center
Marwen Foundation, Inc.
Metropolitan Family Services
MetroSquash
Midwest Asian Health Association (MAHA)
Mikva Challenge
National Museum of Mexican Art
National Youth Advocate Program, Inc.
New Life Centers of Chicagoland, NFP
Northwestern University Settlement Association
Options for Youth
Passages Alternative Living Programs, Inc.
Penedo Charitable Organization
Phalanx Family Services
Polish American Association
Precious Blood Ministry of Reconciliation, NFP
Prevention Force Family Center
Project Exploration
Project Simeon 2000
Project Sincere
Puerto Rican Arts Alliance
R.B.C. Community Service Center

RefugeeOne
Rincon Family Services
Roseland Youth Center
SGA Youth & Family Services, NFP
Sinai Community Institute
Skyart, NFP
South Shore Drill Team & Performing Arts Ensemble
South Side Help Center, Inc.
Spark Program, Inc.
St. Joseph Services, Inc.
Syrian Community Network, Inc.
Teamwork Englewood
The Catholic Bishop of Chicago - Holy Cross Immaculate Heart of Mary
The Catholic Bishop of Chicago - St. Agatha Catholic Church
The Catholic Bishop of Chicago - St. Sabina Church
The Ethiopian Community Association of Chicago, Inc.
The Hana Center
The Intonation Music Workshop
The Puerto Rican Cultural Center
The Salvation Army
The Urban Alliance Foundation, Inc.
Thrive Chicago NFP
True Star Foundation, Inc.
True To Life Foundation
UCAN
Union League Boys and Girls Clubs
Universal Family Connection
Universidad Popular
Urban Gateways
Urban Initiatives Inc. NFP.
Vietnamese Association of Illinois (V.A.I.)
WestCare Illinois, Inc.
Westside Health Authority
XS Tennis & Education Foundation
Young Chicago Authors
Young Men's Christian Association of Chicago
Young Men's Educational Network
Youth Advocate Program Inc.
Youth Guidance
Youth Outreach Services

One Summer Chicago Background

One Summer Chicago (OSC) is an umbrella for Summer Job opportunities that serve both in-school and out-of-school youth with strategically aligned programs: earn and learn programs targeting elementary students and promoting positive high school transitions, internships and career building experiences empowering high school students with post-secondary and career readiness skills and career pathways jobs for post-secondary students and opportunity youth creating a bridge to the labor market.

History of Summer Youth Employment

Summer youth employment has existed in Chicago for decades. Until 1998, federal dollars supported robust summer jobs programs nationwide. Today's landscape is vastly different, with no federal and very limited state dollars for municipalities to implement summer employment programs. It is currently the responsibility of local governments to design, fund, and implement summer job initiatives. Under the prior administration, the City implemented initiatives to engage corporate employers and to place youth in summer jobs. The summer program, called KidStart, served as an umbrella brand for six partner organizations that placed young people in summer jobs.

Summer Expansion

Under the American Recovery and Reinvestment Act (ARRA) in 2009, DFSS placed thousands of youth into employment opportunities across sectors for the summer using \$17 million in funds allocated through the Workforce Investment Act programming.

Launch of One Summer Chicago

Between 2011-2012, federal Workforce Investment Act (WIA) funding and staff shifted away from DFSS to the Chicago Cook Workforce Partnership in an effort to maximize job opportunities across the county. In that same year, OSC was created. OSC is an umbrella for summer jobs programming that unifies summer skill building programs across Chicago. OSC partners include DFSS, along with the Chicago Housing Authority, Chicago Public Schools, Chicago Park District, Chicago Transit Authority, City Colleges, Lincoln Park Zoo and After School Matters.

One Summer Chicago Partners



Chicago Department of Family and Support Services (DFSS). Serves as the program coordinator, managing the other city and sister agencies that are part of OSC. DFSS also employs youth through three distinct program models: Chicagobility, Summer Youth Employment (SYEP) and One Summer Plus (OSC+) and also managed the placement of young people in unsubsidized summer jobs.

Eligibility: Citywide, ages 14-24, high school eligibility requirements for OSC+



Chicago Housing Authority (CHA). Offers summer opportunities that include the Chicago Police Department neighborhood youth corps, counselor-in-training, documentary filmmaking for girls, game and graphic design, learn and earn, movie and TV script writing, safe summer peace ambassador program and summer youth employment program.

Eligibility: Citywide, ages 13-24, current public housing resident



Chicago Park District (CPD). Employs youth across 232 parks, 77 pools and 26 miles of the lakefront. Their seasonal positions include lifeguards, park maintenance and recreational activity posts, such as program staff and camp counselors.

Eligibility: Citywide, ages 16-21 (16-24 for special recreation), no school eligibility requirements. Seasonal positions must be residents of the city of Chicago



Chicago Public Library (CPL). Hosts teen interns across 48 library branches working as CyberTeens, Summer Learning Interns and Junior CyberNavigators. Interns will work closely with branch staff to support art and STEM activities and programming, various patron computer needs, branch tours and outreach, as well as having a chance to co-design and co-facilitate a public program.

Eligibility: Citywide, ages 14-21, currently enrolled in CPS



Chicago Public Schools (CPS). Employs youth who participate in their Career and Technical Education programs as well as other programs including academic competition, diverse learners, and Chicago Police and Fire Training Academy.

Eligibility: Citywide, ages 16-21, current high school students



City Colleges of Chicago (CCC). Provides employment opportunities for 500 City College students and graduates. Youth are placed across the 7 City College locations in addition to partnerships with several community organizations to provide students with diverse opportunities for workforce experience.

Eligibility: Applicants for City Colleges of Chicago must be current students or 2018 graduates of one of the seven City Colleges. ages 18-24



Forest Preserves of Cook County. Offers opportunities to learn about environmental science and conservation leadership. The youth outdoor ambassador program will place youth at different Forest Preserves divisions including: resource management, outreach education, community outreach, office of the superintendent and the police department. Participants will assist with restoration work, implementing outdoor classroom activities and creating hands on interactive curriculum for Forest Preserve patrons.

Eligibility: Cook County, ages 16-24



After School Matters (ASM). Provides Chicago high school teens with high quality after-school and summer program opportunities to explore and develop their talents, while gaining critical skills for college, careers, and beyond. Teens will participate in hands-on, project-based apprenticeship and internship programs in the arts, communications and leadership, sports, and STEM (Science, Technology, Engineering and Math).

Eligibility: Citywide, ages 14-21, currently enrolled in high school (including rising freshmen and just graduated seniors)



Lincoln Park Zoo. Offers opportunities for youth to work alongside zoo scientists to serve as interpreters on zoo grounds, informing guests about animal science and conservation.

Eligibility: Youth ages 18+

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Employment Portfolio Corporate Partners 2018 and 2019

1871	Jewel Osco
Accenture	JP Morgan Chase
AT&T	Kirkland & Ellis LLP
Big Bus	Lettuce Entertain You
Black Ensemble Theater	Lincoln Park Zoo
Chicago Cubs	Lurie's Children's Hospital
Chicago Harbors	Potbelly's Sandwich Shop
Chicago Lighthouse	Rush Medical
Chuhak & Tecson Law Firm	Sodexo
Columbia College	Starbucks
Dow Chemical	TransUnion
Excelon	UI Health
Fossil	United Airlines
Gotham Greens	University of Chicago
IBM	Walgreens

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Commissioner

ANGELA RUDOLPH

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