



Dec 9, 2020 | 2576223 view(s) | 27370 people thought this was helpful

# Join a Webex Meeting

You can join a meeting from your computer, mobile device, phone, or a video system. Pick the one that works best for you.

This article applies to WBS40.9 and later sites.

We've made some changes to the options that are visible before you join a Webex meeting. If you have an earlier Webex version, these options may not be visible. Learn how to join meetings on earlier Webex versions.

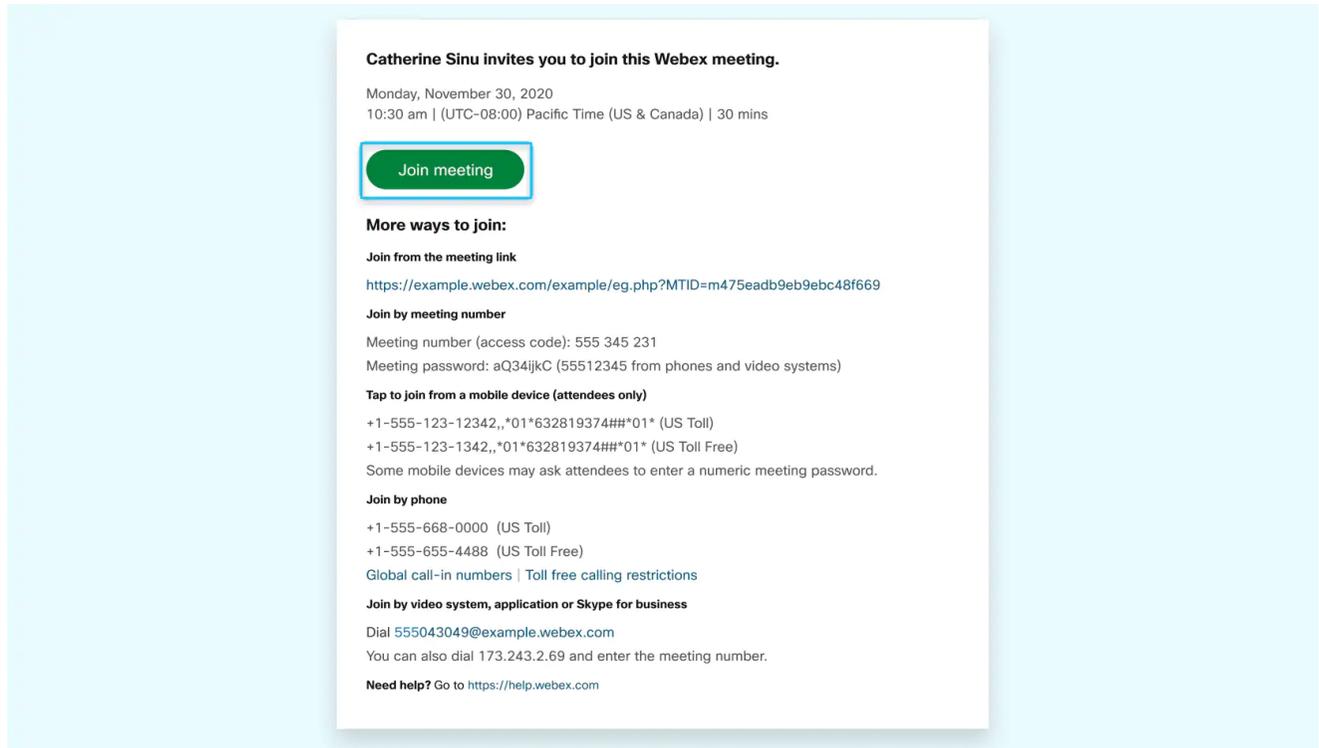
Can't download? Here's how you can join right from your browser.



By continuing to use our website, you acknowledge the use of cookies. [Privacy Statement](#) | [Change Settings](#)



- 1 Open your email invite, and click **Join**.



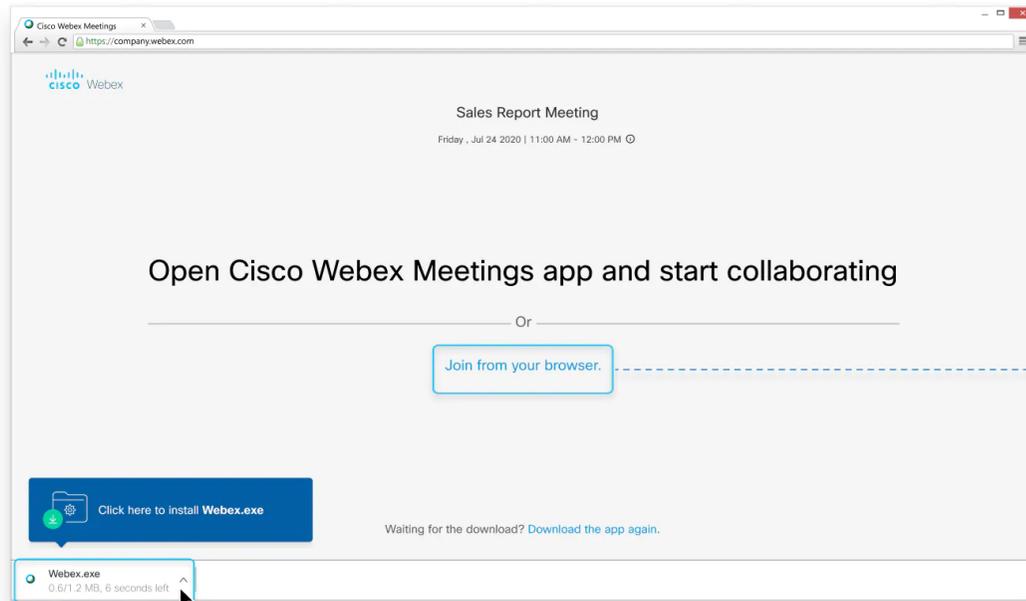
If you don't have a meeting invite, [contact your meeting host](#).

② If this is the first time you're joining a Webex meeting, Webex automatically downloads the app. 

- If you don't want to install anything, click **Join from your browser**
- Click the installer file to install the app.
- If the automatic download didn't work, click **Download the app again**.

 If you join from a Linux computer or Chromebook, you won't be prompted to install anything. The meeting simply opens in your browser.

You can also download the Webex Meetings app manually.



Join your meeting from your web browser.

Install and join your meeting with the desktop app.

③ Enter your name and email address, and click **Next**.

- 4 If you're asked for a meeting password, enter the meeting password - it's in your email invitation - and click **Next**. 

**Catherine Sinu invites you to join this Webex meeting.**

Monday, November 30, 2020  
10:30 am | (UTC-08:00) Pacific Time (US & Canada) | 30 mins

[Join meeting](#)

**More ways to join:**

**Join from the meeting link**  
<https://example.webex.com/example/eg.php?MTID=m475eadb9eb9ebc48f669>

**Join by meeting number**  
Meeting number (access code): 555 345 231  
Meeting password: aQ34ijjKc (55512345 from phones and video systems)

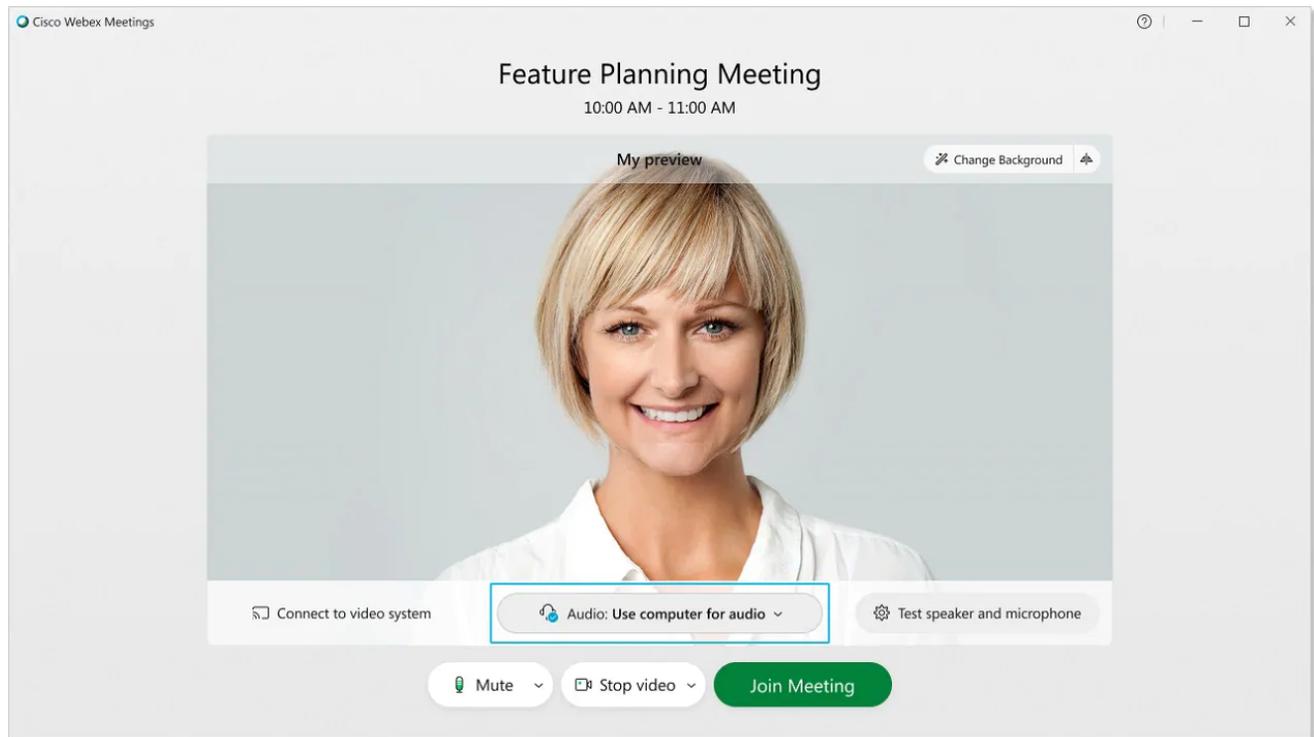
**Tap to join from a mobile device (attendees only)**  
+1-555-123-12342,,\*01\*632819374##\*01\* (US Toll)  
+1-555-123-1342,,\*01\*632819374##\*01\* (US Toll Free)  
Some mobile devices may ask attendees to enter a numeric meeting password.

**Join by phone**  
+1-555-668-0000 (US Toll)  
+1-555-655-4488 (US Toll Free)  
[Global call-in numbers](#) | [Toll free calling restrictions](#)

**Join by video system, application or Skype for business**  
Dial 555043049@example.webex.com  
You can also dial 173.243.2.69 and enter the meeting number.

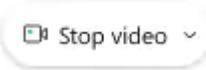
**Need help?** Go to <https://help.webex.com>

- 5 In the preview window, you can make sure your audio and video sound and look good before you join the meeting. First, choose how you want to hear. 



- **Use computer audio** (default)—Use your computer with a headset or speakers.
- **Call me**—Enter a phone number and Webex calls you. Depending on your host's Webex plan, you may or may not see this option.
- **Call in**—If you prefer to use your phone for audio, dial in when the meeting starts. A list of the global call-in numbers is available in your meeting invite. Choose this option if your Internet connection is slow.
- **Don't connect to audio**—Use this option when you need to join a meeting and share content, and don't need audio. For example, you're in a conference room with your team, or someone already connected to the meeting from a video device.

- 6 Choose whether or not you want to have your video and microphone turned on before you join.

Click **Stop video**  or **Start video**  to turn your video off or on.

Click **Mute**  or **Unmute**  to turn your microphone off or on.

To connect to a compatible video device, click Use video system.

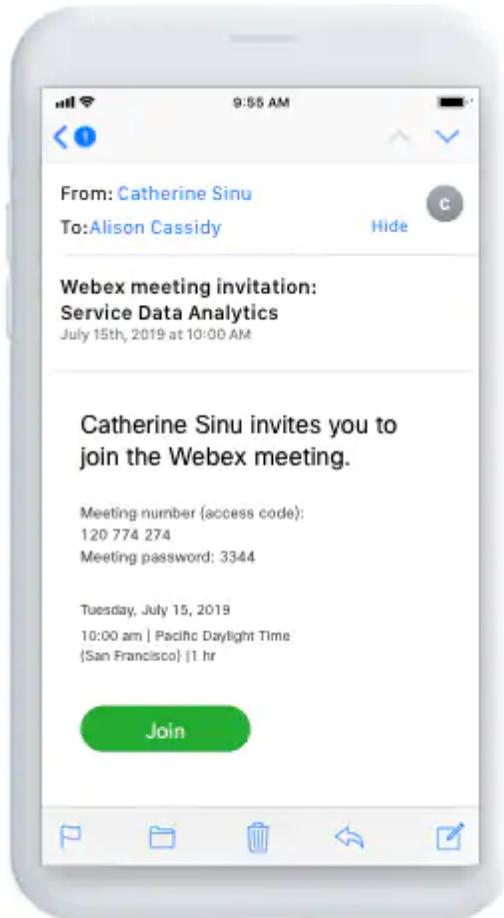
- 7 Click **Join Meeting**.



If you're on the go, you can join your meeting from your Apple or Android phone, tablet or Apple watch using the Webex mobile app.

You'll be able to use video, chat with other participants, and share content.

- 1 Tap **Join meeting** in your email invitation when it's time to join the meeting.



- 2 Tap **Download** to install the Cisco Webex Meetings app and join the video conference.

To join the meeting by phone only, tap the number on your screen.

③ Tap **Open** after the Webex Meetings app installs and accept the Terms of Service and Privacy Statement. 

 If you're joining a meeting for the first time on iOS, you must click the meeting link from your email invitation or calendar again to go to your meeting. For future meetings, clicking the meeting link opens the Webex Meetings app and takes you to your meeting directly.

④ Enter your name and email address, then tap **OK**.

 If necessary, enter the meeting password—it's in the email invitation—and tap **OK**.

When the Webex Meetings app opens, your video is turned off by default. Tap **Start video** to preview how you'll look to others before you join the meeting.



5 Change your audio and video settings before joining your meeting.



- **Use Internet for audio** (default)—Use your phone with a headset or speakers.
- **Call me**—Enter a phone number and Webex calls you. Depending on your Webex plan, you may or may not see this option.
- **Call in**—If you prefer to use your phone for audio, dial in when the meeting starts. A list of the global call-in numbers is available in your meeting invite. Choose this option if your Internet connection is slow.
- **Don't Connect Audio**—Use this option when you need to join a meeting and share content, and don't need audio. For example, you're in a conference room with your team, or someone already connected to the meeting from a video device.

6 Click Connect to a device to join the meeting from a compatible video device.

7 Tap **Join**.

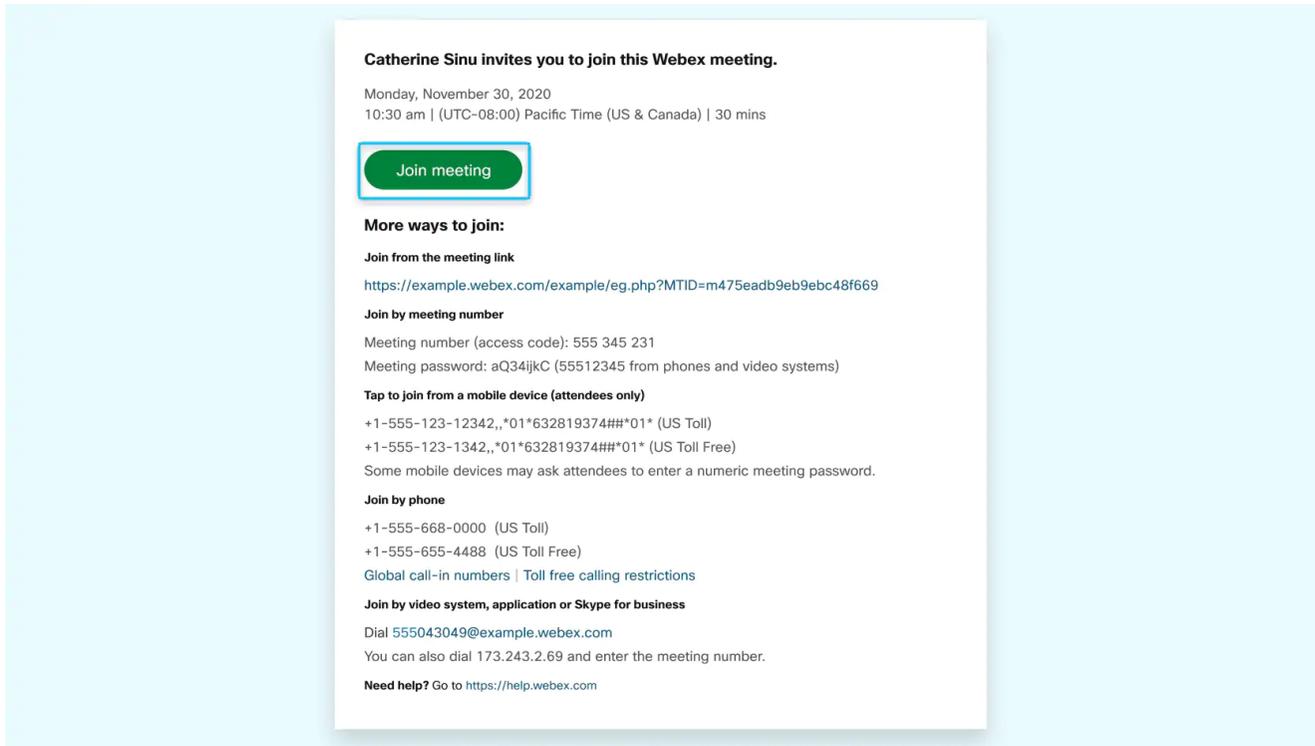


By continuing to use our website, you acknowledge the use of cookies. [Privacy Statement](#) | [Change Settings](#)



Use the web app to join a Webex meeting from your browser. This is the easiest way to join if you're using a Chromebook, a Linux computer, or you simply don't want to download anything.

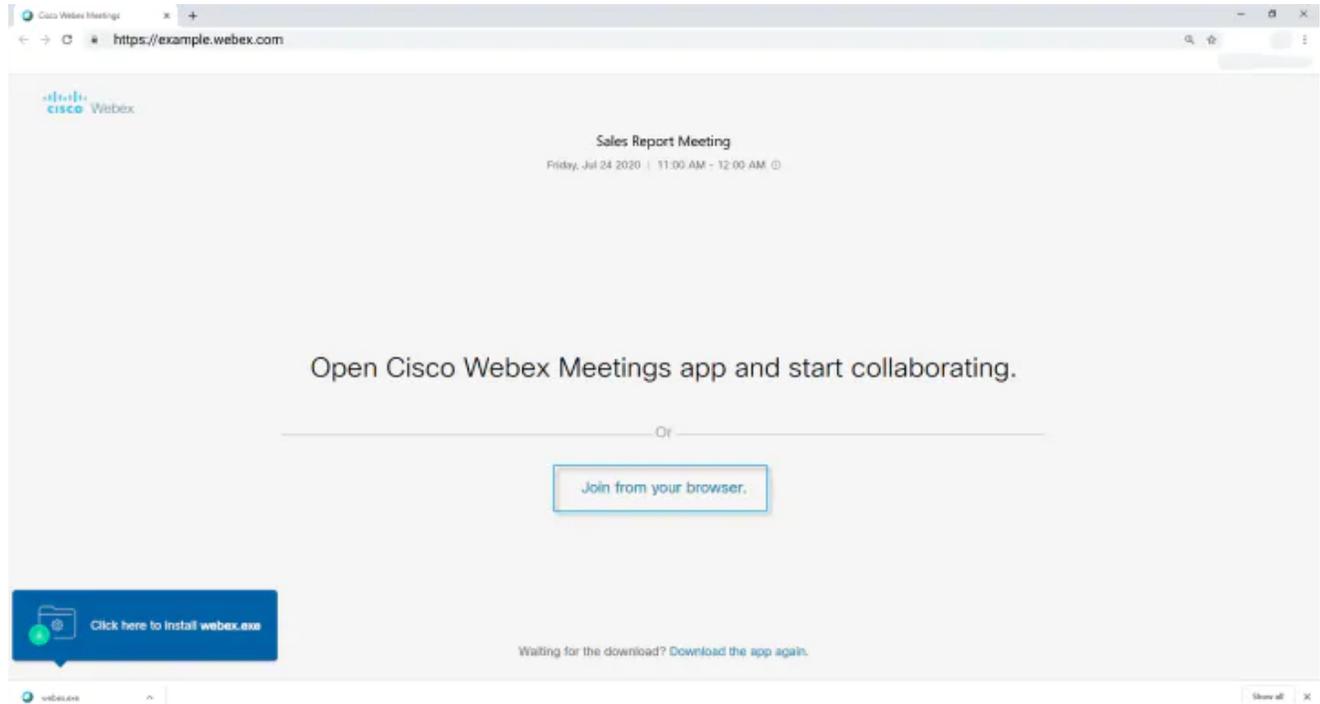
- 1 Open your email invite, and click **Join meeting**.



- ② Webex starts preparing to connect you to your meeting. If you join from a Windows computer or Mac, click **Join from your browser**. If you join from a Linux computer or Chromebook, you won't be prompted to install anything. The meeting simply opens in your browser.

 You may see a meeting details page load, instead. If so, click **Join Meeting**.

If prompted, allow your browser to access your camera and microphone in order to see and hear what's going on in the meeting.



- ③ Enter your name and email address, then click **Next**.

The name you enter is the name everyone in the meeting sees.

- 4 If you're asked for a meeting password, enter the meeting password - it's in your email invitation - and click **Next**. 

**Catherine Sinu invites you to join this Webex meeting.**

Monday, November 30, 2020  
10:30 am | (UTC-08:00) Pacific Time (US & Canada) | 30 mins

[Join meeting](#)

**More ways to join:**

**Join from the meeting link**  
<https://example.webex.com/example/eg.php?MTID=m475eadb9eb9ebc48f669>

**Join by meeting number**  
Meeting number (access code): 555 345 231  
Meeting password: aQ34ijjKc (55512345 from phones and video systems)

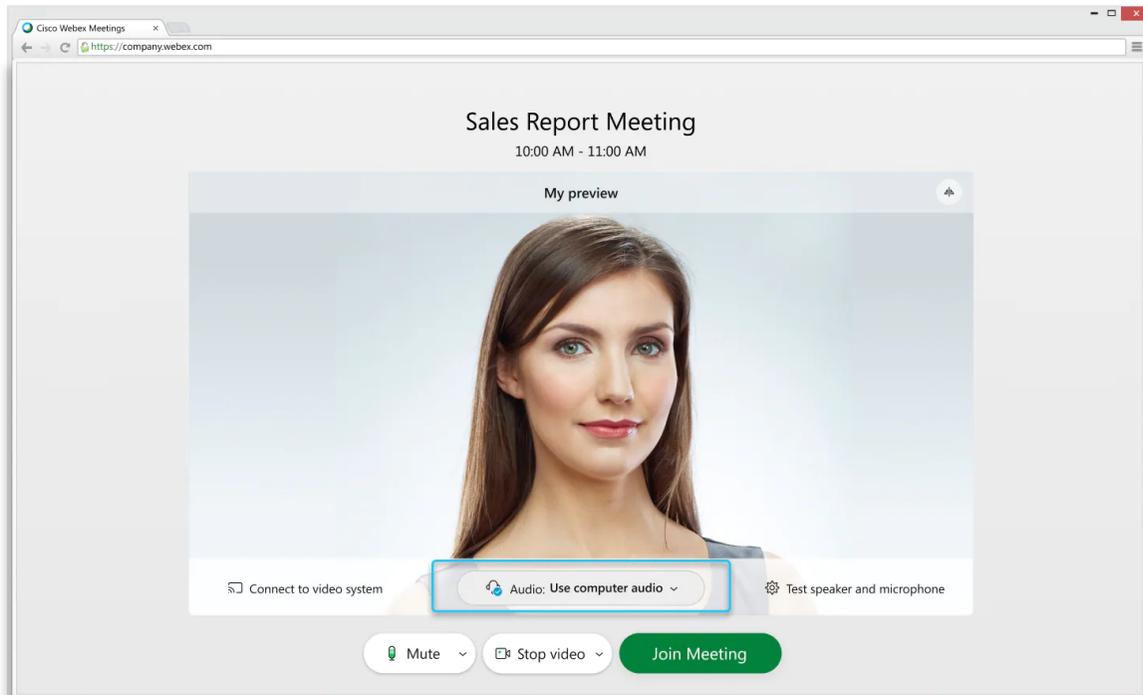
**Tap to join from a mobile device (attendees only)**  
+1-555-123-12342,,\*01\*632819374##\*01\* (US Toll)  
+1-555-123-1342,,\*01\*632819374##\*01\* (US Toll Free)  
Some mobile devices may ask attendees to enter a numeric meeting password.

**Join by phone**  
+1-555-668-0000 (US Toll)  
+1-555-655-4488 (US Toll Free)  
[Global call-in numbers](#) | [Toll free calling restrictions](#)

**Join by video system, application or Skype for business**  
Dial 555043049@example.webex.com  
You can also dial 173.243.2.69 and enter the meeting number.

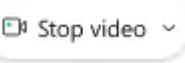
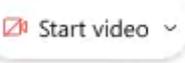
**Need help?** Go to <https://help.webex.com>

- 5 In the preview window, you can make sure your audio and video sound and look good before you join the meeting. First, choose how you want to hear. 



- **Use computer audio** (default)—Use your computer with a headset or speakers.
- **Call me**—Enter a phone number and Webex calls you. Depending on your host's Webex plan, you may or may not see this option.
- **Call in**—If you prefer to use your phone for audio, dial in when the meeting starts. A list of the global call-in numbers is available in your meeting invite. Choose this option if your Internet connection is slow.
- **Don't connect to audio**—Use this option when you need to join a meeting and share content, and don't need audio. For example, you're in a conference room with your team, or someone already connected to the meeting from a video device.

- 6 Choose whether or not you want to have your video and microphone turned on before you join.

Click **Stop video**  or **Start video**  to turn your video off or on.

Click **Mute**  or **Unmute**  to turn your microphone off or on.

To connect to a compatible video device, click [Use video system](#).

- 7 Click **Join meeting**.



If you're experiencing bandwidth issues, this is the way to go.

When you dial into a meeting, you can hear everyone in the meeting, but won't be able to see anyone or what they share during the meeting.

- 1 Open your meeting invitation and call one of the numbers under **Join by phone**. Depending on the host's meeting plan, your email invite provides a list of call-in numbers,

**Catherine Sinu invites you to join this Webex meeting.**

Monday, November 30, 2020  
10:30 am | (UTC-08:00) Pacific Time (US & Canada) | 30 mins

[Join meeting](#)

**More ways to join:**

**Join from the meeting link**  
<https://example.webex.com/example/eg.php?MTID=m475eadb9eb9ebc48f669>

**Join by meeting number**  
Meeting number (access code): 555 345 231  
Meeting password: aQ34ijjKc (55512345 from phones and video systems)

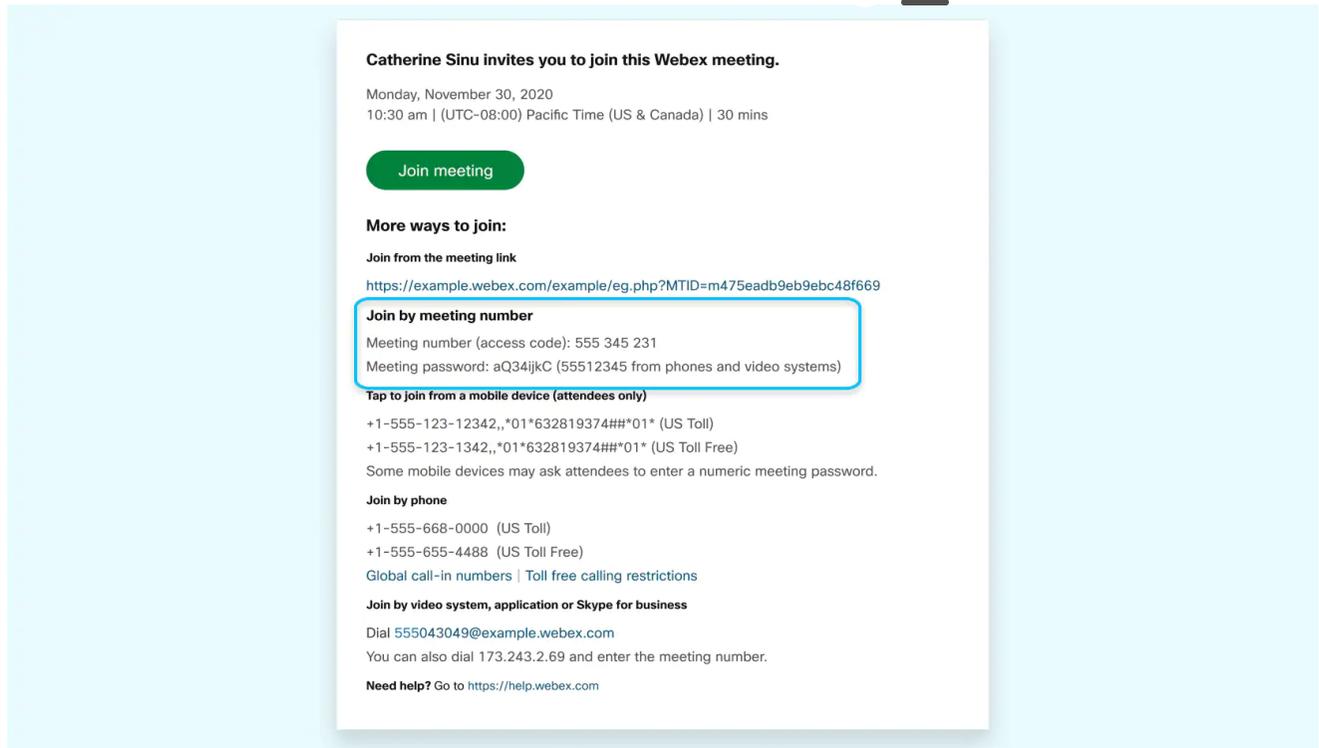
**Tap to join from a mobile device (attendees only)**  
+1-555-123-12342,,\*01\*632819374##\*01\* (US Toll)  
+1-555-123-1342,,\*01\*632819374##\*01\* (US Toll Free)  
Some mobile devices may ask attendees to enter a numeric meeting password.

**Join by phone**  
+1-555-668-0000 (US Toll)  
+1-555-655-4488 (US Toll Free)  
[Global call-in numbers](#) | [Toll free calling restrictions](#)

**Join by video system, application or Skype for business**  
Dial [555043049@example.webex.com](mailto:555043049@example.webex.com)  
You can also dial 173.243.2.69 and enter the meeting number.

**Need help?** Go to <https://help.webex.com>

- ② Enter your meeting or access code, then press #.

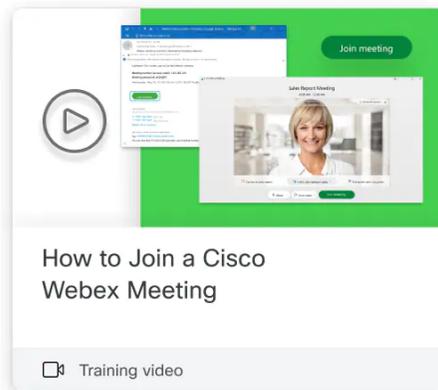


- ③ Enter your attendee PIN or ID, if you have one. If you don't, press # to be placed in the meeting lobby where the meeting host can admit you.

Once you join the meeting, you'll be able to hear everyone in the meeting but won't be able to see anything that's being shared.

-  [Join using a computer or mobile device to see what's being shared in your meeting.](#)

## Related Resources



## Frequently Asked Questions

By continuing to use our website, you acknowledge the use of cookies. [Do I need a Webex account to join a meeting?](#) | [Privacy Statement](#) | [Change Settings](#)



You don't need a Webex account to join meetings that you're invited to. You do need an email invitation that provides the information you need to join the meeting. 

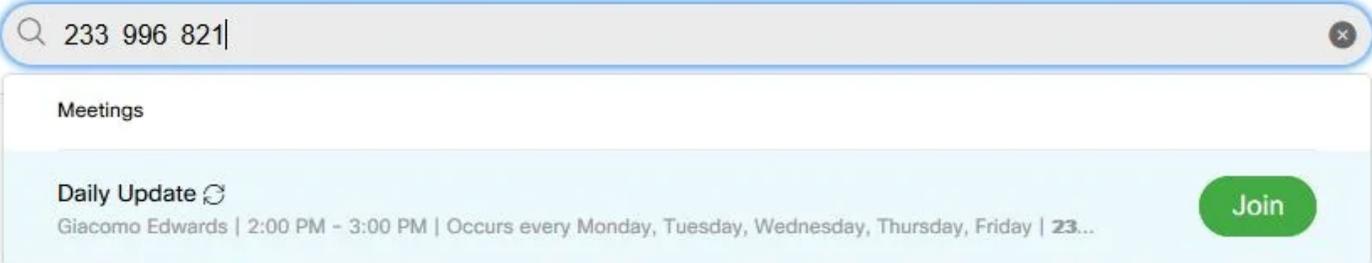
Reach out to your meeting organizer for the invite.

---

## How do I join using a meeting number?

---

If you have a Webex account, sign in to your Webex site and enter the meeting number in the search box.



The screenshot shows a search bar with the text "233 996 821" and a magnifying glass icon on the left and a close icon on the right. Below the search bar, a dropdown menu is open, showing a list of meetings. The first item is "Daily Update" with a refresh icon, followed by the name "Giacomo Edwards" and the meeting details "2:00 PM - 3:00 PM | Occurs every Monday, Tuesday, Wednesday, Thursday, Friday | 23...". A green "Join" button is visible to the right of the meeting details.

If you don't have an account, join by entering the meeting number on [webex.com](https://www.webex.com).

---

## Why is there no audio?

---

If you're using your computer for audio:

- The speaker or microphone volume may be low. Adjust your speaker and microphone settings.
- An overloaded network can cause poor quality audio or video. Try turning off your video and other devices that may be using a lot of bandwidth. If all else fails, consider dialing into your meeting for audio
- If you join from your browser using the web app, you may need to allow Webex to use your microphone.

---

## Can I test my audio and video before the meeting?

---

Join a test meeting to make sure your audio and video devices work as expected before your meeting.

When you join a test meeting, it automatically downloads the Webex Meetings app - so it's easier to join your next meeting.

---

## How do I download the app?

By continuing to use our website, you acknowledge the use of cookies. [Privacy Statement](#) | [Change Settings](#)

When you click the join link in your email invite, the Webex Meetings app automatically downloads. You can also download it from [webex.com](https://www.webex.com).

Download now

If you want to join without downloading anything, join from your browser.

---

## How do I set up a meeting?

---

You must have a Webex account to set up a meeting. If you don't have a Webex account, sign up for a free account and get started.

---

## Why can't I record?

---

- You may not be the host or cohost of the meeting. If you were invited to the meeting, request the host to record.
- Your site may be out of recording space. Download or delete recordings to make space.
- Recording may be disabled. Contact your Webex site administrator.
- For free users, recording is currently only available from the desktop app. If you start a meeting from the web app using Chromebook, you can't record it.

Was this article helpful?

Yes, thank you!

Not really