The City of Chicago Department of Business Affairs and Consumer Protection, Local Liquor Commissioner ("BACP" and "LLC"), and the above-named licensee ("Licensee") have agreed to the following license conditions pursuant to Chapter 4-4-313 of the Municipal Code of the City of Chicago ("MCC").

1. **Noise from the Rooftop Patio and Open Airspace:**

   A. **No Live or Recorded Music on Rooftop Patio:** Licensee agrees that it shall abide by the Municipal Code of the City of Chicago ("MCC") Chapters 4-60-140(g) and 4-60-050(c) concerning the prohibition of any live or recorded music being played or performed in any outdoor patio.

   B. **Removal of Music, Sound Speakers, or Amplifiers on Rooftop Patio:** Licensee represents that Licensee has removed all speakers and amplifiers from the patio and agrees to keep them permanently off the rooftop patio.

   C. **Abatement of Noise from Live or Recorded Music Emanating into the Open Airspace.** Licensee agrees to not operate or permit operation of any equipment or device that electronically amplifies sound so as to generate sound louder than average conversational level at a distance of 100 feet or more from the property line of the Premises and to cooperate with reasonable requests by enforcement personnel for the purpose of investigating sound levels produced by equipment or devices that electronically amplify sound.

2. **Noise from the Tavern’s First Floor:** Licensee shall comply with and advise all supervisory personnel of all applicable provisions of Chapter 8-32 of the MCC on Noise and Vibration Control. Licensee agrees to perform and maintain the following tasks to address the noise from the tavern’s first floor.
A. Monitoring Noise Levels:

   i. Licensee shall designate a management level employee to serve as a liaison to members of the community and make the liaison’s cellphone number available to the community members identified in Section (2)(A)(ii) of this Plan of Operation to provide direct and immediate communication to Licensee.

   ii. Licensee shall distribute the liaison’s cellphone number, along with any updates to same, to the manager of the building located at 757 North Orleans Street.

   iii. Licensee’s designated management-level employee liaison shall investigate all noise complaints received from the community and abate the noise to ensure that no sound is being generated that is louder than average conversational level at a distance of 100 feet of more from the property line of the Premises.

B. Sound Barriers and Noise Prevention:

   i. Licensee represents that it has installed sound abatement curtains and agrees to maintain the same at the Premises.

   ii. When providing live entertainment, Licensee shall close all windows and doors including doors used for ingress and egress by no later than 10:00 p.m.

C. Speakers’ Adjustment: Licensee represents that Licensee has retained Encompass Audio Visual to measure and adjust the bass levels of Licensee’s sound system. Licensee has taken and shall maintain steps to mitigate the transfer of sound from its audio system, including but not limited to placing SPL limiters on its sound system, removing low end frequencies, and aiming Licensee’s small speakers toward the ground.

D. Security:

   i. Licensee represents that the business hires and shall continue to maintain sufficient security to provide security services during Licensee’s hours of operation, and one hour after closing.
ii. Licensee’s security guards shall be managed by personnel whose responsibilities include enforcement of Licensee’s security policies which shall be consistent with all municipal, state and federal laws.

iii. Licensee represents and warrants that it will maintain an adequate number of security personnel during all hours of operation to ensure the safety of its patrons and the safe operation of its Premises. The security guards shall continuously patrol and monitor the immediate exterior of the Premises to assess levels of noise.

iv. The security guards shall be attired in clothing that makes them easily identifiable as security at night.

v. The security guards shall provide the following services:
   a. patrol the interior and immediate exterior areas of the Premises to ensure that patrons do not cause any disturbances in and around the Premises, do not block the public way, and leave the Premises in a timely and quiet manner;
   b. take affirmative steps to prevent fighting, disturbances of the peace, public intoxication, and unruly behavior;
   c. take affirmative steps to eliminate loiterers so that the sidewalks and entrances to the Premises are not impeded;
   d. call 9-1-1 to report all illegal activity report to or observed by the Licensee as required by MCC Section 4-60-141.

E. Records and Logs:

i. Licensee shall prepare and maintain an incident log in which all 911 calls are recorded for Chicago Police Department (“CPD”), BACP, and other City departments’ inspections or investigations; log shall be kept on the licensed premises for a period of one year and immediately available to CPD and BACP upon request; and shall sign complaints and testify when requested.
ii. Licensee agrees that in the event BACP receives a complaint, Licensee shall cooperate fully with any investigation, including, but not limited to, submitting requested records. Licensee shall make all books and records available upon reasonable notice by the Local Liquor Control Commissioner.

F. Participating in the City of Chicago Community Policing Business Public Safety Initiative:

i. Licensee shall cooperate with the CPD and attend community hospitality sector meetings scheduled within the 18th Police District. Licensee will meet with Aldermanic representatives of Aldermen of the 27th and 42nd Wards upon request.

3. Noise from patrons: Licensee shall perform the following tasks to abate the noise complaints involving Licensee’s patrons:

A. Licensee shall conspicuously display signs inside the Premises that reads, “Please respect our neighbors,” “Please exit quietly,” and “Please no loitering.” Licensee shall conspicuously post a sign on the exterior of the Premises reminding patrons to leave the area quietly and respectfully.”

B. Licensee shall have security personnel working at the entrance to remind patrons to maintain respect for the surrounding neighbors.

C. Licensee represents that it has discontinued its valet parking program.

D. Licensee shall maintain adequate security guards at closing until all patrons are disbursed to ensure that:

i. patrons enter cabs, obtain their cars or other transportation means, do not double park, and otherwise leave the immediate vicinity of the Premises efficiently and quietly; and

ii. reasonable efforts are made to mitigate any noise from patrons located outside of the Premises.
4. **Prohibited Items:** Licensee shall not allow the sale of any tobacco items on the licensee’s Premises.

The conditions of this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above-stated conditions may result in the issuance of “cease and desist” orders prohibiting the activity which violates the Plan of Operation conditions and imposition of fines in addition to license suspension or revocation.

The conditions imposed pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing stock or membership of units of the licensed entity does not void the above conditions on the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions as set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Plan of Operation next to the license certificate in a conspicuous place at the business address.

City of Chicago, Department of Business Affairs and Consumer Protection

By:

[Signature]
Shannon K. Trotter  
Liquor Control Commissioner  
City of Chicago, Department of Business Affairs and Consumer Protection

R. Latitude Inc. / Bounce Sporting Club Chicago

By:

[Signature]
Eli A. Benvenisti  
President and Secretary  
R. Latitude, Inc. / Bounce Sporting Club Chicago