

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION CITY OF CHICAGO

LIQUOR LICENSE PLAN OF CORRECTIVE ACTION

Licensee:

KALA 1341, Inc. d/b/a 7-Eleven

Premises:

416-418 N. State St.

Chicago, IL 60654

Licenses:

Package Goods, Retail Food Establishment, Tobacco Retail Over Counter

Account Number:

253295

Pursuant to the City of Chicago Municipal Code Section 4-4-313(d), the City of Chicago Department of Business Affairs and Consumer Protection (BACP), the Local Liquor Control Commission (LLCC), and the above-named licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning August 17, 2017, under 17-AT-1394.

- 1. Effective Date This plan of corrective action is effective beginning Anna 27, 2020.
- 2. Restricted Sales Licensee shall not sell the following products:
 - a. <u>Fortified Wines</u> including but not limited to, Wild Irish Rose, Night Train, Italian Swiss, Gallo, Taylor Port and White port, MD 20/20, Cisco, Cool Breeze, Thunderbird, Sunset Grain Alcohol, and other such products;
 - b. <u>Special Brews</u> all high-gravity malt liquors, including but not limited to, St. Ives, Colt 45, Sparks, Juose, Schlitz, Axe Head, Camo Black, Cobra, KoKoloko;
 - c. Single Servings of Alcohol;
 - d. Rolling Papers; and
 - e. Loose Cigars.
- 3. <u>Licensed & Bonded Security</u> Licensee shall retain a licensed and bonded security firm to perform the following dedicated services, at minimum:

- a. Supply at least one (1) trained and licensed security guard, who shall patrol both the interior and immediately exterior areas of the premises, continuously during all operating hours starting at 10:00 p.m. on Thursday, Friday, Saturday through 4:00 a.m. the following morning, and the day before any state and federal holiday.
- b. All security guards shall wear a uniform, distinct from any shirt and/or uniform worn by other employees, which clearly identifies them as security while on duty.
- c. Licensee's employees and its security guards shall further ensure the following occurs within and along all immediately adjacent sidewalks and alleys to the licensed premises during business hours:
 - i. Prevent exterior loitering in front of the premises and conduct routine patrols around the building's exterior at regular intervals;
 - ii. The lawful enforcement of City and State non-smoking laws;
 - iii. Prevention of the accumulation of litter outside the premises by doing routine sweeps, at hourly intervals throughout the hours of operation; and
 - iv. Take affirmative steps to remove loiterers and trespassers from the business and away from the business premises so that sidewalks and entrances to the premises are not impeded and maintain adequate pedestrian flow.
- d. Security guards shall immediately, unless not practicable, report any and all illegal activities occurring on or within sight of the licensed premises to 9-1-1.
- e. Security guards shall maintain an "incident and activity log" that lists all events requiring their intervention and all calls placed to 9-1-1. This log shall document the date, time, reason, name of guard, and outcome of the event or phone call.
- 4. Employee Training All employees shall be properly trained and meet all the minimum standards below prior to their employment, including at minimum:
 - a. Obtain BASSET or TIPS certification. Copies of current BASSET and/or TIPS certificates for all employees shall be maintained on the premises and available immediately upon request by BACP, LLCC, or any law enforcement official;
 - b. Trained to identify intoxicated customers; and
 - c. Trained with respect to the detection of fraudulent identification.
- 5. <u>Incident Monitoring and Reporting</u> In the event of any fighting, disturbances of the peace, serious unruly behavior, or any other criminal activity occurring on the premises,

or immediately adjacent to the premises, the on-duty manager shall immediately, unless not practical, call 9-1-1 via a land line located at the premises, and:

- a. Identify themselves as calling from KALA 1341, Inc./7-Eleven;
- b. If safe and reasonable, intervene in a manner consistent with the safety of all individuals and, if possible, have any unruly individuals removed from the premises.
- c. Licensee shall maintain an "incident and activity log" identifying the date, time, name of manager and/or security guard involved, offender name (if known), brief description of the incident, and what actions were taken. The log shall be kept in management's office on the licensed premises for a minimum of one (1) year and made available upon demand to BACP, LLCC, or any law enforcement agency.
- d. The Licensee, its employees, and security guards will sign complaints and testify in court as necessary.
- 6. <u>Video Surveillance System</u> Licensee shall install and maintain a video surveillance system. All files of footage shall be kept in management's office in the premises for a minimum of thirty (30) days and made available upon demand by BACP, LLCC, or any law enforcement agency. The video surveillance system shall be required to:
 - a. Cover all areas of the interior and exterior of the premises and will be centrally monitored and recorded utilizing a minimum 250 GB Digital Video Recorder;
 - b. Cover all areas of the sidewalk immediately adjoining the premises along Hubbard and State Streets;
 - c. Record twenty-four (24) hours each day;
 - d. Be of high resolution and lit in a manner to easily identify persons entering and exiting the premises.
- 7. Window Signage The Licensee agrees to not obstruct or obscure the exterior facing windows with signs or other items that would prevent it, an employee, or security guard from having a clear view out to monitor the exterior of the premises and so that Chicago Police Department (CPD) officers have a clear view into the interior.
- 8. Exterior Lighting Adequate exterior lighting will be maintained to fully illuminate the entire surroundings of the premises.
- 9. <u>C.A.P.S.</u> and <u>Community Meetings</u> The Licensee or a representative shall attend all CPD C.A.P.S. (Community Alternative Policing Strategy) and any other similar CPD sponsored meetings to improve awareness with community concerns of problems regarding operation of the business or within the neighborhood.

- a. Licensee or its representative shall sign-in on an attendance sheet at all meetings. The absence of a signature of a representative from the Licensee on an attendance sign-in sheet shall be prima facie evidence of non-attendance.
- b. Licensee shall work with the local alderman and other community groups and/or organizations to address any issues with the operation of the business.

The agreed conditions of this license Plan of Corrective Action are legally binding and may be enforced by the City of Chicago enforcement authorities under Section 4-4-313(d) of the City of Chicago Municipal Code. All other conditions of the licenses are governed by the City of Chicago Municipal Code. Violations of the above stated agreed conditions may result in the imposition of a fine, and/or suspension or revocation of all business licenses issued to the Licensee.

The agreed conditions of the license Plan of Corrective Action shall apply to the business address and licensee and to all officers, managers, members, partners, and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons or persons purchasing the stock of the licensed entity, any change of officers of the Licensee, and any person or entity who is a successor, assign, or transferee of the business, shall be subject to the same agreed conditions set forth in this plan.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this license Plan of Corrective Action next to the business license certificates in a conspicuous place at the business address.

Licensee: KALA 13

KALA 1341, Inc. d/b/a 7-Eleven

Premises:

416-418 N. State St., Chicago, IL 60654

Tom Kalayil, President/Secretary

KALA 1341, Inc. d/b/a 7-Eleven

Date Signed

Shannon K. Trotter

City of Chicago

Local Liquor Control Commissioner