LIQUOR LICENSE PLAN OF OPERATION

Licensee: Jimmy Greens, LLC
D/b/a Jimmy Greens

Premises: 823-825 South State Street
Chicago, IL 60605

Application Type: Expansion of Tavern Liquor License

Account Number: 344863

Site: 2

Pursuant to Chapter 4-60-040(h) of the City of Chicago Municipal Code, the City of Chicago Local Liquor Control Commission (LLCC) has authorized the issuance of an Expanded Tavern liquor license under the following conditions:

1. **Hours of Operation for Large Front Window**
   The large front window onto State Street will be closed at 10:00 PM in order to mute any noise from the inside of the establishment.

2. **Monitoring Traffic Issues**
   Licensee shall monitor the outside of the Premises to alleviate any traffic and parking noise issues. Licensee shall take proactive steps to make sure that the quiet enjoyment of the surrounding residents is not disturbed due to patrons leaving the Licensee's premises.

3. **Security Staff On Site**
   Licensee contracts with Iron Horse Security which is made up of off-duty police officers. The security staff is directed to escort any individuals who on the rare occasion are disruptive away from the establishment. If an individual is noticeably impaired they are not allowed into the establishment. The security staff prevents individuals who may not be patrons but visitors to the community (Soldier Field, the museum campus, Columbia College, etc.) from congregating in front of the establishment.
4. **Noise Level – Community Complaints**
The expansion of the liquor license into a new location within the establishment is part of the plan to mitigate any external impacts. The expansion will allow for use of an internal room, totally isolated from the outside, for private parties and gatherings. This will further reduce any noise coming from the front of the establishment. Private parties will be held in the new inner room, which is entirely insulated from the outside.

a. **EXCESSIVE NOISE** - Licensee will prevent excessive noise during business hours from customers entering and leaving the premises by posting signage at the door including “We Love Our South Loop Community! Please be civil to and respectful of our neighbors and patrons” “Please Respect our Neighbors, Please Exit Quietly.” In addition to signage, security staff will be posted at the front door monitoring and carding customers and respectfully but firmly requesting departing customers to leave quietly. Licensee's security will not be managed by off-duty Chicago police officers as Chicago Police Department general rules prohibit officers from working in a Tavern liquor licensed establishment.

b. **Obtrusive Customer Behavior**: If a customer is inside the establishment and is acting obtrusively, security staff and/or the manager on duty are instructed to kindly approach the customer and request that the customer leave the premises. In addition, the manager on duty or security staff will assist the customer in getting a taxi, or if with friends, the manager on duty and/or security staff will also kindly request the friend or friends to please leave quietly with the obtrusive customer. In any event, assistance with getting a taxi or taxis will be offered.

c. **Exterior Loitering at Front Door, Smoking Area or Other Areas**: While there will generally be some customer traffic at the front door, customers and other individuals will not be allowed to loiter in front of the premises. Customers will be allowed to enter and exit with appropriate ID and proof of entry payment in order to smoke cigarettes outside. Smoking will be prohibited within 15 feet of the front door. During this time they must keep their noise level quiet or they will not be permitted to re-enter the premises. If customers are NOT smoking, then security staff will alert them to either come back into the establishment or not loiter in the front of the establishment. A designated smoking area will be indicated and a secure exterior ash tray will be provided. Security staff will also walk around the building exterior at regular intervals depending on the night, generally every hour starting at 9pm through close to confirm that no individuals
are loitering near the premises out of direct sight from the front door. The security camera system will also be utilized to monitor record and preserve all exterior activity.

d. **Accumulation of Litter:** In addition to the secure exterior ash tray, Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside the establishment by our staff. The walk around sweeps will occur at opening and periodically through closing each night. The final sweep each night of operation will include a sweep of litter for a half block on each side of the premises and around the perimeter of the premises. No outside promoters will be utilized in our programming and all posters, signage, programming announcements and event cards will be controlled by Licensee's staff. The Licensee shall maintain adequately sized dumpsters in the rear of the premises. The Licensee shall remove all garbage from the premises prior to opening for the business day versus the end of the business day, to ensure that noise from the garbage removal does not create a nuisance to neighbors during the middle of the night. Additionally, all loading and unloading of dumpsters will take place at times to best mitigate the impact of noise from refuse removal.

e. **Fights, Verbal Harassment and Criminal Activity:** Proper prevention of fights and other such activity begins with proper security procedures at the front door and proper control and monitoring of alcohol consumption by customers consistent with the BASSET training of all managers and servers. In the event of a fight, verbal harassment incident or criminal activity outside the premises, security staff and the manager on duty are responsible to call 311 for non-emergency situations and 911 for emergencies. In the event of any such activity occurring within the premises, the manager on duty and security staff are instructed to immediately contact police, turn up lights, turn off music, intervene in a manner consistent with the safety of all individuals and if possible remove any offenders from the premises.

f. **Parking and Traffic Congestion:** In addition to the requirements of Paragraph 2 herein, Licensee shall encourage customers to utilize public transportation options and provide customers directions to bus stops and el stations.
5. **SECURITY CAMERA SYSTEM**
The Licensee shall install a Video Surveillance System that will cover all areas of the interior and exterior of the premises and will be centrally monitored and recorded. The system will be set to record 24 hours each day. Adequate exterior lighting will be maintained in all camera areas. Licensee shall maintain recorded data for a minimum of 30-days and make such data available upon demand to any law enforcement agency.

6. **MEETINGS AND COMMUNITY ORGANIZATIONS**
Licensee shall become a member of and attend meetings of the appropriate community organization. In addition, Licensee shall participate in local C.A.P.S. meetings, meetings with the office of the Alderman, police commander and other groups to discuss any neighborhood issues or concerns.

The conditions of the Expanded Tavern liquor license issued pursuant to this plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities under MCC 4-60-040. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violation of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the Expanded Tavern liquor license issued pursuant to this plan of operation shall apply to the business address and License and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this plan of operation.
DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

It shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the above mentioned business entity to post this liquor license plan of operation next to the liquor license certificate in a conspicuous place at the business address.

Licensee: Jimmy Greens, LLC
Business Address: 823-825 South State Street,
Chicago, Illinois

Felix Lampariello, Member
Jimmy Greens, LLC

Gregory Steadman
City of Chicago
Local Liquor Control Commissioner

October 26, 2012