



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

AMENDED NUISANCE ABATEMENT PLAN

Licensee: **AWAB FOOD, INC.**

Premises: **415-25 S. Pulaski**

Licenses: **Filling Station and Retail Food and Tobacco**

Activities: **Filling Station and Retail Food and Tobacco**

The City of Chicago and the above-named Licensee have agreed to the following **Amended Nuisance Abatement Plan** pursuant to a summary closure order issued by the Superintendent of Police on December 2, 2017 under Municipal Code of Chicago 4-4-285:

1. **Effective Date** – This **Amended Nuisance Abatement Plan** is effective beginning ~~October~~ 5, 2018.
~~November~~
2. **Hours of Operation** – The Licensee may be open between the hours of 5:00 a.m. and 12:00 a.m., 7 days a week. The Licensee shall close and securely lock the licensed premises between the hours of 12:00 a.m. and 5:00 a.m.
3. **Outdoor lighting** – The Licensee shall install and maintain adequate lighting on all sides of the licensed premises including any alleyway accessible by the business to ensure the safety of patrons and employees. The lighting shall include 500 watt halogen or LED fixtures and be able to produce discernable images from a distance of 15 feet in front and on all sides of each entry and exit.
4. **Security Cameras/ Video Surveillance** – The Licensee shall install a 24-camera security system inside and outside of the premises as follows:
 - a. The camera system shall have 6 exterior wide-angle high-definition cameras (100% coverage of the lot);

- b. The camera system shall have 12 interior high-definition cameras;
 - c. The cameras are sufficiently light sensitive and provide image resolution to produce easily discernable images;
 - d. The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer and other digital media and shall be capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video disc;
 - e. The cameras shall view and shall be able to record images of persons and cars: 1) along the business' driveways; 2) outside the building within parking lot; 3) inside of the licensed premises; and 4) on the sidewalks adjacent to the business property;
 - f. The cameras shall be able to record discernable images from a minimum distance of 15 feet in front of and on the sides of any business entrance;
 - g. The Licensee shall maintain video recordings for a minimum of 30 days, and indexed by date and time. All recordings shall be stored at the licensed premises in a secured manner and shall be made immediately available upon request of any City of Chicago agency.
5. **Security Staff** – The Licensee shall employ an independent licensed and bonded security firm to provide the following services:
- a. Security shall be on duty during all hours of operation at the licensed premises;
 - b. Security guards shall wear uniforms while on duty;
 - c. Security guards shall patrol the interior and exterior areas of the establishment, including all business entrances, exits, and sidewalks;
 - d. Security guards shall patrol within the premises to ensure customers conduct themselves in a lawful manner;
 - e. Security guards shall take affirmative steps to move loiterers and trespassers outside the Business away so that sidewalks and entrances to the store are not impeded;

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- f. Security guards and any other stores employees shall immediately, unless not practical, report any and all illegal activities occurring on or within sight of the licensed premises by calling 911. Calls to 911 shall be made from a landline phone; if calls to 911 are made from another phone, the number of that phone shall be recorded in the "incident and activity log" of Subparagraph (g);
 - g. Security guards shall maintain an "incident and activity log" that lists all events requiring their intervention and all calls to 911. This "log" shall document the date, time, reason, and outcome of the event or phone call; and
 - h. Security guards and other employees shall sign complaints and testify in Court as necessary.
6. **No Loitering or Trespassing Tolerated** – The Licensee shall ban unauthorized people from loitering and trespassing and shall enforce the ban by instructing unauthorized people to leave, and calling the police if they do not obey. For purposes of this plan, loiterers and trespassers are persons who do not purchase products.
7. **Management** –
- a. The Licensee and/or Licensee's manager shall train all staff on the procedures as required in this **Amended Nuisance Abatement Plan**;
 - b. The Licensee and its agents shall fully cooperate with the Department of Business Affairs and Consumer Protection (BACP) and the Chicago Police Department (CPD) in all inspections and investigations.
8. **Signage** – The Licensee shall post signs in conspicuous and prominent locations as follows: 1) "Parking Is For Patrons Only;" 2) "No Loitering Allowed;" and 3) "You Are Being Videotaped." All signs shall be posted inside and outside the premises. Further, Licensee agrees not to obscure the store windows with signs so that CPD officers have a clear view to the interior.
9. **Cooperation with Chicago Police Department** – The Licensee shall attend all 11th District C.A.P.S. (Community Alternative Policing Strategy) meetings, the 11th District Business Meeting, and other similar CPD-sponsored meetings to improve awareness with community concerns of problems within the neighborhood.
10. **Cooperation with Inspections** – The Licensee agrees that it is familiar with, and shall abide by, MCC 4-64-500(3) which requires the following:

- a. Licensees and their agents who sell tobacco shall present valid government-issued identification when an authorized City investigator has identified himself and requested such identification.
- b. Licensees and their agents shall be prohibited from closing and locking safe doors and other doors, including but not limited to doors to closets and storerooms, when an authorized City investigator has identified himself and announced his intention to inspect the premises for compliance with the requirements of this Code.
- c. Licensees and their agents shall immediately stop selling cigarettes and other tobacco products when an authorized City investigator has identified himself and announced his intention to inspect the premises for compliance with the requirements of this Code.
- d. Within thirty minutes of the arrival of any authorized City investigator charged with responsibility for inspecting the licensed premises, the licensee shall have a person available on site to open any locked safe or door where unstamped cigarettes may be hidden.

11. Community Participation – The Licensee shall work with the local alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.

12. Drug Paraphernalia – The Licensee shall remove any tobacco rolling papers, glass tubes, small baggies measuring 2” or less, and any readily apparent suspect drug Paraphernalia or related merchandise from inventory.

13. Sanitation and Litter – The Licensee shall thoroughly clean the exterior premises daily to remove any trash and litter.

14. Graffiti Removal – The Licensee agrees that graffiti is not tolerated on exterior walls of the premises and will be cleared off immediately.

15. Store Policies – The Licensee agrees that it is familiar with, and shall abide by the Rules and Regulations for Retailers, including Rule 20, which requires posting its refund, return, and check-writing policies in a conspicuous manner on a sign at each cash register or other centrally located area accessible to the public. If the Licensee has a credit or

