DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: West Grand License Holder, LLC

Premises: 3220 W. Grand Avenue
Chicago, IL 60651

Application Type: Package Good Liquor

Account Number: 469380

Site: 1

Pursuant to Sections 4-60-040 (h), of the City of Chicago Municipal Code, the City of Chicago Department of Business Affairs and Consumer Protection ("BACP")/Local Liquor Control Commissioner ("LLCC') and the above-named Licensee have agreed to the issuance of a Package Goods Liquor License ("License"), under the following conditions:

1. **Delivery**. Licensee shall not deliver any alcoholic liquor between 12:00 a.m. and 7:00 a.m. on Mondays through Saturdays and 12:00 a.m. and 11:00 a.m. on Sundays. Licensee shall not commence any delivery of alcoholic liquor that cannot be completed within the hours set forth herein. Licensee shall not deliver any alcoholic liquor product to any person who is occupying a motor vehicle at the time of such delivery. Licensee shall not accept Cash on Delivery "C.O.D." payment for any alcoholic liquor and shall not offer for sale any alcoholic liquor from any pushcart or other mobile point of sale on the Premises.

2. **Signage**. Licensee will post in a conspicuous place within its licensed premises the following signs which clearly read: "Warning: According to the Surgeon General, women should not drink alcoholic beverages during pregnancy because of the risk of birth defects. Consumption of alcoholic beverages impairs your ability to drive a car or operate machinery and may cause health problems."

3. **Product Limitations.** Licensee shall not sell any of the following:

   a. Any alcoholic liquor product in a container having a capacity of less than 4 fluid

ounces; b. Any individual beer or malt beverage product in a container having a capacity of 16 fluid ounces or less; c. Any spirits in containers having a capacity of less than 200 ml.

4. **Age of Employment**. Licensee shall not hire any person to deliver alcoholic beverage products who is under 21 years of age. All employees, agents, and independent contractors having any responsibility for any alcoholic beverage delivery must be 21 years of age or older.

5. **Carding and Training.** Licensee shall require any person receiving a delivery of alcoholic beverages to produce a valid government-issued identification which includes a photograph of the person, his or her date of birth, and the person's full name. Licensee shall provide all alcohol delivery drivers employed by Licensee with a mobile ID scanning unit. The mobile ID scanning unit shall be used for every delivery of alcoholic beverages and must confirm that a person is 21 years of age or older before alcoholic beverages are left in the possession of that person. In addition to the use of the mobile ID scanning units, Licensee shall provide training to all delivery drivers regarding proper ID checking techniques and identifying intoxicated customers to whom alcoholic beverages should not be delivered. Licensee shall be held strictly liable for any delivery of alcoholic beverages.

6. **Inspections.** Licensee acknowledges and authorizes all City of Chicago departments and agencies to periodically inspect the Premises to determine whether the Licensee is in compliance with the applicable City of Chicago ordinances pertaining to: (i) the purchase, storage, sale and/or delivery of alcoholic beverages, and (ii) the adulteration of, and handling and sale of, such alcoholic beverages.

7. **Monitor Exterior of Premises.** Licensee shall regularly monitor the exterior area around the Premises during business hours and address, abate noise, loitering and littering complaints about Licensee's patrons, employees, or any third parties who are making deliveries and manage any outside lines or activity directly adjacent to the exterior of the Premises.

8. **Littering.** Licensee shall take steps to prevent the accumulation of litter in the

vicinity of the Premises, by designating full-time employees to be responsible for outside cleaning duties, during and after business hours each night, including picking up any trash located in front of, and adjacent to the Premises.

9. **Waste Containers & Removal**. Licensee shall maintain sufficient trash containers to accommodate waste generated and ensure that all trash containers shall be locked and secured at all times. Licensee shall have trash pick-up occur at least once per day of operations, and more frequently should the need arise.

10. **Traffic**. Licensee shall monitor traffic congestion in and around the Premises and shall take reasonable steps to alleviate such congestion and to ensure the orderly flow of traffic.

11. **Cooperation With BACP/LLCC.** Licensee agrees that in the event BACP/LLCC receives a complaint regarding the Premises, Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by BACP. Licensee shall produce any records requested by BACP/LLCC within ten (10) days of such request.

12. **Criminal Activity.** Licensee shall take steps to prevent criminal activity by the presence of adequate exterior lighting, and the installation of video surveillance cameras. If any incident giving rise to criminal activity occurs in and around the Premises, the incident shall be documented in a logbook and the Chicago Police Department ("CPD") shall be contacted.

13. **Public Nuisances**. Licensee shall timely address any public nuisance issues which adversely impact the health, safety, and welfare of the community.

14. **Notifying CPD.** Licensee shall report promptly to the police department all illegal activity reported to or observed by the licensee on or within sight of the licensed premises.

15. **Video Surveillance** Licensee shall maintain video surveillance for at least 30 days. Copies of the video surveillance shall be made available to CPD upon request within a reasonable period.

16. **Meetings with Community, Police and Alderman**. Licensee shall regularly

attend CAPS Beat meetings and CAPS hospitality meetings and agrees to set up and/or attend meetings with the local Alderman, CPD police commander, and community residents or groups to discuss any concerns regarding the operations of the Premises.

17. **Non-Smoking Laws.** Licensee shall enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the Premises.

The License issued pursuant to this Plan of Operation is legally binding and may be enforced by the City of Chicago enforcement authorities under Section 4-60-040 (h) of the City of Chicago Municipal Code. All other conditions of the License are governed by the City of Chicago Municipal Code. Violation of the above-stated conditions may result in the imposition of a fine and/or suspension or revocation of all licenses issued to the Licensee. Violation of the above-stated conditions may also result in the issuance of Cease-and-Desist Orders prohibiting the activity giving rise to the violations.

This Plan of Operation shall apply to the Premises and Licensee and to all officers, managers, partners, and direct or indirect owners of Licensee. The sale of the business to other persons purchasing the membership units of Licensee does not void this Plan of Operation. All potential new owners of the Licensee shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of the Licensee and every person conducting, engaging in, maintaining, operating, carrying on or managing the Premises to post this Plan of Operation next to the License in a conspicuous place in the Premises.

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Ignacio Garat
Vice President

Shannon K. Trotter
City of Chicago Local Liquor Control Commissioner

8/11/2021
Date