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REVISED NUISANCE ABATEMENT PLAN

Licensee:

Jesus Garcia, President of La Roka Corporation

Premises:

La Roka Bar, 3000 S. St. Louis, Chicago, Illinois 60623

License Type: Tavern

The City of Chicago Department of Business Affairs & Consumer Protection/Local Liquor Control Commission (BACT)/LLCC) and the above-named Licensee have agreed to the following license conditions concerning the operation of the business:

- 1. Licensee is allowed to operate during normal business hours subject to review of the BACT/LLCC.
- 2. On a nightly basis, Licensee will employ a Door Host whose primary responsibility is to keep order at the entrance, check IDs to ensure patrons are of legal age, deny entry to visibly intoxicated persons and persons known to have previously caused problems.
- Additional personnel will also monitor the sidewalk surrounding the premises starting at 3. 30 minutes prior to close through 1 hour after close of business to ensure that patrons leave in a quite manner and to otherwise ensure patron and public safety.
- Licensee will have a full time manager on the premises at all times. Rosario Pinto, (708) 4. 879-4888, will be said manager.
- 5. Licensee shall replace its current Closed Circuit Television (CCTV) camera system with a more modern one to record all activity inside and outside the premises. The new CCTV system will include eleven (11) inside cameras and five (5) outside cameras. Recordings from the cameras will be produced immediately upon request by City of Chicago law enforcement agencies. Recordings shall be maintained for a period of at least 30 days. An employee of Licensee familiar with the CCTV camera system and capable of producing and copying a videotape at the request of the City of Chicago and any of its departments shall be on the premises at all times.
- Licensee will remove all video gaming machines on the premises prior to execution of б. this plan.
- Licensee shall install adequate lighting to the exterior of its premises to discourage illicit 7. activity and loitering.
- A licensed and bonded security guard shall be posted at the entry of the premises to 8. ensure public safety. The security guard shall be present starting at 7:00 p.m. each evening and shall remain one hour after the close of business on the following day. The security guard shall physically "pat down" all patrons to check for weapons. Handheld

- metal detectors will also be utilized. Said security shall wear clothing readily identifying them as security.
- 9. Security personnel are required to document any and all incidents reported to the police in a written log and shall retain all incident reports generated for no less than two (2) years. Licensee will call 911 immediately from a land-line whenever its employee(s) witness any illegal act or whenever an illegal activity is brought to their attention. All such calls shall be documented in a "Call Log" and include the date, time, event, and name of personnel placing said call.
- 10. Security personnel will ensure that patrons entering and leaving the premises do so in an orderly and respectful manner.
- 11. A copy of the security personnel's schedule shall be kept at the premises with contact information. Licensee has retained the services of Chicago Security, Incorporated (CSI) to provide said security. Leon Davilo, (708) 805-6415 is the owner and president of CSI.
- 12. Licensee shall announce "Last Call" for alcoholic beverage sales and service at least 30 minutes prior to the close of business.
- 13. Licensee will make a public service announcement to all patrons at least 15 minutes prior to the close of business to remind patrons of their responsibility to leave the Premises and the surrounding neighborhood promptly, quietly, and in an orderly manner. At the required business closing time, no patrons may remain in the premises.
- 14. All staff who may serve alcoholic beverages and all security personnel will be BASSETT or TIPS trained. Licensee agrees that new employees will be BASSETT or TIPS trained and certified no later than two (2) weeks of their employment.
- 15. Management shall provide taxi services and other assistance to any patron showing signs of intoxication.
- 16. Police will be notified immediately of any patron attempting to drive after showing signs of intoxication.
- 17. Licensee shall display a sign in a conspicuous location near the front door inside the premises that reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter."
- 18. Licensee will use mechanical "clickers" to monitor patrons both entering and exiting the premises to ensure that occupancy is not exceeded. During evening hours on Fridays through Sundays, Licensee shall keep a written log on an hourly basis to track the number of patrons within the premises.
- 19. Licensee will ensure that any music played on the Premises conforms strictly to all relevant City of Chicago ordinances, including sound and other environmental provisions.

- 20. Within one hour after closing, Licensee shall on a daily basis sweep the area in front of the premises and adjacent properties for litter and other debris.
- 21. Licensee shall discourage any and all gang activity and refuse entry to any patron wearing gang apparel, clothing, or colors, and immediately remove any patron throwing up gang signs or engaging in gang activity.
- 22. Licensee agrees to meet with the local Alderman, City agencies and community groups at their request to identify, address, and resolve all complaints accurately identified and ascribed to Licensee's business operations.
- 23. Licensee shall regularly attend local CAPS meetings.
- 24. Licensee shall have and maintain a cell phone and will be post the number to be used specifically as a contact number for the community to be able to inform Licensee of any problems regarding the operation of the establishment and as a way to keep the lines of communication open between the Licensee and the community.

The agreed conditions of this license plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above-stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the licensee.

The agreed conditions of this license plan of operation shall apply to the business address and licensee and to all officers, managers, members, partners, and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this license plan next to the business license certificates in a conspicuous place at the business address.

Licensee

Barbara Gressel-City of Chicago

Deputy Commissioner

Business Affairs & Consumer Protection

Date: Cepril 11 2019