



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: Punch Bowl Chicago West Loop, LLC d/b/a: Punch Bowl Social
Premises: 310 North Green Street, Chicago, IL 60607
Application Type: Consumption on Premises - Incidental Activity (1475), Public Place of Amusement (1050), and Retail Food Establishment (1006)
Account Number: 419511
Site: 01

1. **Hours of Operation** – The Licensee shall close no later than 2:00 am.
2. **Occupancy** – Occupancy for the premises is 940.
3. **Excessive Noise** – Licensee will use reasonable efforts to prevent excessive noise from music and/or patrons entering and leaving the premises by posting signage at the door including, "Please Respect Our Neighbors, Please Exit Quietly." Licensee shall monitor noise levels (from music and patrons) emanating from the premises and shall take immediate action to alleviate and abate any excessive noise at any time while the premises are in operation.
4. **Loitering at Front Door** – While there will generally be some customer traffic at the front door, customers and other individuals will not be allowed to loiter in front of the premises. There shall be no more than twenty (20) people waiting in line to enter the premises. The Licensee shall ban unauthorized people from loitering and trespassing and shall enforce the ban by instructing unauthorized people to leave, and calling the Police if they do not obey.
5. **Accumulation of Litter** – Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside the establishment by its staff. The Licensee shall thoroughly clean the exterior premises daily to remove any trash and litter. Licensee shall maintain sufficient trash containers to accommodate any additional waste generated. The Licensee shall ensure that all trash containers shall be fitted with a tight fitting lid that shall be kept covered.
6. **Fights, Verbal Harassment and Criminal Activity** – In the event of criminal activity outside, on or within sight of the premises, staff and/or the manager on duty are responsible to call 911 for emergencies.
7. **Traffic Flow** – The Licensee shall assist patrons requesting taxi/Uber/ Lyft services arriving at and departing from the licensed premises and assist taxis and other vehicles dropping off passengers at the licensed premises do so efficiently so that the flow of street traffic is not disturbed.
8. **Package Goods** – Licensee will not sell package goods for consumption off the premises.



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9. **Legal Identification Program** – Alcohol serving staff will be required to take and pass a required alcohol servers training class such as BASSETT or TIPS and will ask all patrons to submit proper forms of legal identification prior to selling any liquor.
10. **Operation** – Licensee shall not operate the Premises as a night club.
11. **Outdoor Lighting** – The Licensee shall install and maintain adequate lighting on all sides of the licensed premises including any alleyway accessible by the business to ensure the safety of all patrons and employees. The lighting shall include 500 watt halogen or LED fixtures and be able to produce discernable images from a distance of 15 feet in front and on all sides of each entry and exit.
12. **Security Cameras / Video Surveillance** – The Licensee shall install a camera security system inside and outside of the premises as follows:
 - a. The cameras will be sufficiently light sensitive and provide sufficient image resolution to produce easily discernable images from a minimum of 15 feet in front of and on the sides of any business entrance.
 - b. The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer and other digital media and shall be capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video disc;
 - c. The Licensee shall maintain video recordings for a minimum of 30 days, and indexed by date and time. All recordings shall be stored at the licensed premises in a secured manner and shall be made immediately available upon request of any City of Chicago agency;
13. **Food Services** – Licensee shall operate a restaurant where the primary business activity will be the sale and service of food, and the operation of a Public Place of Amusement, and where the sale of alcoholic beverages will only be incidental to the food service. The Licensee shall take reasonable steps to prevent patrons from removing open containers of alcohol from the Premises. Licensee shall offer food preparation and service to its patrons until at least thirty (30) minutes prior to closing time.
14. **Non-Smoking Laws** – The Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the premises.
15. **Entertainment** – Licensee shall not employ or use so-called "promoters" or unlicensed persons or entities to market or promote any entertainment activities conducted at the premises. Licensee shall not have any event take place at the premises that involves a "Guest DJ." Only bonded and insured promoters shall be used. Licensee shall not rent the Premises to any such promoter, or allow any event to take place where Licensee vacates the Premises and allows a third-party to hire their own staff (bartenders, servers, hosts and security). All entertainment offered at the Premises shall be booked by Licensee.
16. **Expansion** – Licensee agrees not to expand the Premises without first applying to the City of Chicago for the right to expand the Premises.



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17. **Late Hour License** – The Licensee agrees that it will not apply for a City of Chicago Late Hour Liquor License without the support of the local Alderman and the City of Chicago Police Department.
18. **Valet Service** – Licensee shall not offer valet parking on a regular basis but will be allowed to seek valet parking options for occasional special events held at the premises. When valet service is used, Licensee shall discourage any illegal parking of vehicles by its patrons in front of and around the premises by refusing to service any such person who is parking their vehicle illegally and Licensee's personnel will monitor the exterior of the premises to prevent and deter patrons from parking illegally. Chicago businesses must comply with all relevant federal, state and city laws and rules including MCC 4-232. Adequate staff/security will be posted by the valet service to ensure that the service is operating efficiently and professionally.
19. **Evacuation Plan** – Licensee will have an evacuation plan that has been approved by the Chicago Fire Department in case of an emergency. All personnel will be aware of the plan and will know how and when to evacuate all patrons as efficiently as possible.
20. **Management** –
 - a. The Licensee and his agents shall fully cooperate with the Local Liquor Control Commission (LLCC), Department of Business Affairs and Consumer Protection (BACP) and the Chicago Police Department (CPD) in all inspections and investigations. The Licensee shall, upon request, produce any records that have been requested by the above listed **within ten (10) days** of such request.
 - b. Licensee shall immediately address any public nuisance issues which adversely impact the health, safety and welfare of the community.
21. **Signage** – The Licensee shall post signs in conspicuous and prominent locations, (i.e.) "Respect neighbors, leave quietly"; All signs shall be posted inside and outside the premises. Further Licensee agrees not to obscure the windows with tint/signs so that CPD Officers have a clear view to the interior.
22. **Meetings and Cooperation with Chicago Police Department** - The Licensee shall attend all 012th District C.A.P.S. (Community Alternative Policing Strategy) meetings and/or Hospitality/Business meetings, meetings with the office of the Alderman, Police Commander and any similar CPD-sponsored meetings to improve awareness with community concerns of the neighborhood. The Licensee and his agents shall fully cooperate with the Department of Business Affairs and Consumer Protection (BACP) and the Chicago Police Department (CPD) in all inspections and investigations.
23. **Community Participation** – The Licensee shall work with the local alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.

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- 21) **Community Participation** – The Licensee shall work with the local Alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.

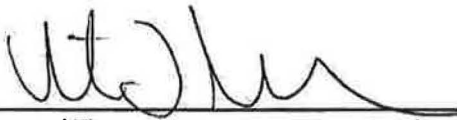
The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. §§ 4-60-040(h) and 4-156-311 (d)3(A). All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

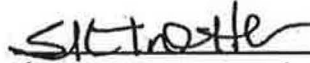
It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Business License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

Licensee: Punch Bowl Chicago West Loop, LLC
d/b/a: Punch Bowl Social

Business Address: 310 North Green Street, Chicago, IL 60607



Robert Earl Thompson Jr., Managing Member
Punch Bowl Chicago West Loop, LLC



Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago

1/19/18
Date

1-18-18
Date