



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: Conrad Management, LLC
DBA: Conrad Chicago

Premises: 101 E. Erie Street
Chicago, Illinois 60611
Permanently enclosed portions of the 21st floor and that portion of the adjoining 21st floor rooftop deck depicted on Exhibit A ("Rooftop Area"), and the outdoor, ground level patio depicted on Exhibit B ("Ground Floor Patio Area") (collectively "Premises")

Application Type: Outdoor Patio (1477) - Ground Floor

Account Number: 404387

Site Number: 01

Pursuant to the City of Chicago Municipal Code Section 4-60-040 (h), the City of Chicago Department of Business Affairs and Consumer Protection ("BACP") and the above-named Licensee have agreed to the issuance of an Outdoor Patio license (Ground Floor Patio Area) and the continued use of the existing Public Place of Amusement (permanently enclosed portions of the 21st floor) and Outdoor Patio (portion of the adjoining 21st floor rooftop deck) licenses (collectively "Licenses") under the following conditions:

1. The 21st Floor and Ground Floor restaurants of the Conrad Chicago Hotel at 101 E. Erie Street will be used primarily as full service restaurants, in addition to catering venues. They will be made available for community meetings, not-for-profit fundraisers, weddings and other such public and private functions.
2. Licensee shall monitor noise levels emanating from the Premises and shall take immediate action to alleviate and abate any excessive noise at any time while the Premises are in operation. Licensee shall regularly monitor the area around the Premises during all of its business hours in order to address and abate any potential noise complaints involving the Premises.
3. Licensee shall designate a public liaison representative ("Liaison") to serve as Licensee's representative to members of the community. The Liaison will address and seek to promptly resolve all complaints made by the community. The Liaison will maintain a written log of all complaints received, and a record of the action taken in response to each such complaint. A direct phone/text number for the Liaison will be made available to the Manager of The 55 East Erie Condominium Association and, upon request, to the residents of other residences adjoining the Premises to facilitate communication with the Licensee and its Liaison.



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4. Licensee will remain in close contact with local alderman (42nd Ward), all City agencies and the local community groups (e.g., SOAR) to identify and abate noise or other quality-of-life issues caused by Licensee's operations at the Premises.
5. Licensee shall deny entry to the Premises to any person who is visibly intoxicated and notify local police of all unlawful acts witnessed by, or reported to, any of its employees, including instances of public intoxication or other public disturbances.
6. The primary business activity on the Premises will at all times be the sale and service of food, and the sale of alcoholic beverages will only be incidental to on-Premises food service. Licensee's kitchen must remain open during all hours that the Premises is open to the public, and Licensee must offer and provide prepared foods to its patrons during all hours that the Premises is open to the public.
7. Licensee's food menu for the Premises must not reflect a greater emphasis on alcoholic beverages than it does on food.
8. Alcohol Server Training. All bar and wait staff will be BASSET or TIPS certified, and will be trained with respect to the detection of fraudulent identification. All bartenders and wait staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the intoxication of patrons.
9. Licensee will not engage in carry-out liquor sales from the Premises, and Licensee will not sell package goods on the Premises for consumption off the Premises.
10. Licensee will not offer for sale "bottle service" of spirits products for on Premises consumption. "Bottle service" shall be defined as the sale of a bottle of spirits that is .250 mL or larger with alcoholic content of 50 proof or higher. The prohibition on "bottle service" shall not apply to the sale of wine, or beer.
11. The Licensee shall maintain sufficient trash containers to accommodate any additional waste generated in the unlikely event that extra waste is generated.
12. The Licensee shall ensure that all trash containers shall be secured at all times.
13. The Licensee shall have trash pick-up from the Premises occur at least once per day of operations, and more frequently should the need arise.
14. Licensee agrees that in the event the LLCC receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by the LLCC. The Licensee shall, upon request of the LLCC, produce any records the LLCC has requested within ten (10) days of such request.
15. Licensee shall comply with Chapter 4-60-130(c) of the City of Chicago Municipal Code concerning hours of operation of an outdoor patio liquor license. Licensee's hours of operation for the Rooftop Area: Friday through Saturday until 12am, and Sunday through Thursday until 11pm; Hours of operation for the Ground Floor Patio Area: Friday through Saturday until 10pm, and Sunday through Thursday until 9pm.



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16. All doors and windows separating the indoor portions of the Premises from the Rooftop Area must remain closed whenever any device or instrument that creates or amplifies sound is being used in the indoor portion of the Premises. Licensee will close all windows at 11:00 pm /12:00 am in accordance with provisions 4-60-130 (c) (1) and (2). This is not applicable to the Ground Floor Patio Area.
17. The Licensee agrees that it will not, at any time, apply for a City of Chicago Late Hour Liquor License for the Premises.
18. The Licensee agrees not to expand the Premises without, first, applying to the City of Chicago for the right to expand the Premises.
19. While Licensee may enlist the services of traditional PR firms, ad agencies, event planners and the like, with respect to the premise licensed as PPA, Licensee will not employ so-called "promoters" or unlicensed persons or entities to market or promote any entertainment activities.
20. Licensee will, during all hours that the Premises is open to the public, maintain a staff within the Premises (a) to ensure all patrons conduct themselves in a lawful manner and respect reasonable codes of conduct and (b) to maintain public order and ensure that all amusements are conducted lawfully and in a manner that does not unduly disrupt the surrounding community.
21. Licensee shall regularly attend CAPS Beat meetings and CAPS hospitality meetings and agrees to-attend meetings with the alderman, police commander, and community residents or groups to discuss any concerns regarding the Licensee's operation of the Premises.
22. Non-Smoking Laws. The Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the Premises.
23. Licensee agrees that this Plan of Operation cannot be modified or amended without input by the local Alderman and notice to the community (including but not limited to The 55 East Erie Condominium Association) at a CAPS meeting held at least 30 days before Licensee seeks any such change.
24. Licensee shall abide by Chapters 4-60-140(g) and 4-60-050(c) of the City of Chicago Municipal Code concerning the prohibition of any live or recorded music being played or performed on the Rooftop Area and Ground Floor Patio Area of the Premises, and shall not allow use on the Rooftop Area and Ground Floor Patio Area of any device or instrument that creates or amplifies sound (including but not limited to, amplifier, loudspeaker, bullhorn, public address system, musical instrument, radio or other device that plays recorded music, etc.). No video monitors may be installed in or on the Rooftop Area and Ground Floor Patio Area.
25. Licensee shall cause all lighting for the Rooftop Area to be in shielded lighting fixtures that direct light solely at the Rooftop Area. This is not applicable to the Ground Floor Patio Area.



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26. Licensee shall install and maintain internal and external video surveillance cameras (the "Cameras") of a number, type, placement and location conforming to the following:
- a. The Cameras can view and record persons as they enter the Premises, as well as within the public portions of the Premises;
 - b. The cameras are sufficiently light sensitive and provide sufficient image resolution to produce easily discernible images;
 - c. The images recorded by the Cameras are capable of being viewed through use of compact disc, electronic file transfer and other digital media and are capable of being transferred to a variety of portable form of media, including, but not limited to, compact disc and digital video disc;
 - d. All Camera recordings are indexed by date and time and will be preserved on the Landlord's computer system for at least 7-10 days after recording;
 - e. All Camera recordings will be stored by the Landlord in a secure manner within its offices, the access to which shall be limited only to authorized personnel; Copies of the camera recordings shall be made available to the Chicago Police Department on request;
27. Licensee agrees that there will be no dance floor or DJ in or on the premises licensed as PPA.

The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under Section 4-60-040(h) of the City of Chicago Municipal Code. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the liquor licenses issued pursuant to this plan of operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this statement.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Liquor License Plan of Operation next to the Liquor License certificate in a conspicuous place at the business address.



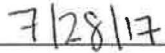
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Licensee: Conrad Management, LLC
DBA: Conrad Chicago

Address: 101 E. Erie Street
Chicago, Illinois 60611




Amilia Cruz, Manager
Conrad Management, LLC
DBA: Conrad Chicago



Date



Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago



Date