



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO
AGREED PLAN OF OPERATION

Licensee: Zebraz 18 Lounge & Grill, Inc.

Premises: 1104 W. 18th Street
Chicago, IL 60606

Application Type: COP-IA

Account number: 400332-1

The City of Chicago Department of Business Affairs & Licensing / Local Liquor Control Commission (BACP/LLCC) and the above named licensee have agreed to the following license conditions concerning the operation of the business:

1. Licensee will operate as a Lounge & Grill with consumption of food and alcohol beverages on the premises. Business hours will be limited to Sunday through Friday from 11:00 a.m.-2:00 a.m. and Saturday from 11:00 a.m.-3:00 a.m.
2. Licensee shall take steps to ensure that patrons exit the Premises in an orderly and respectful manner. Licensee will display a sign in a conspicuous location near the front door inside the Premises that reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter" and will post security staff at the Premises' entrance during evening business hours to enforce this policy.
3. Licensee agrees that any live entertainment conform strictly to the relevant City of Chicago rules and regulations. Licensee agrees that any live music or other live entertainment will be confined to the rear of the Premises.
4. While Licensee may enlist the services of PR firms, ad agencies, event planners and the like, it will not use so-called "promoters" or unlicensed persons or entities to market or promote any entertainment activities conducted at the premises.
5. Licensee will not offer for sale "bottle service" of spirits products for on-premises consumption.
6. Licensee shall employ in-house greeters and/or other security personnel of a sufficient number during business hours to deter loitering and other unlawful acts in or around the Premises. The security personnel shall have the following responsibilities:



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- a. Patrons on Sidewalk: Security shall monitor the public right of way during business hours who will be charged with ensuring that: (i) smoking patrons comply by the City of Chicago smoking ordinances and to behave in an orderly manner; (ii) all patrons remain quiet, respect the neighbors and not block the public way; and (iii) prohibit reentry to anyone who is unruly or does not honor the Licensee's requests.
- b. Entry to Premises: On Thursday, Friday and Saturday evenings starting at 9:00 p.m., and at other peak business hours as identified by Licensee, the Licensee will post at least one additional security employee at the exterior of the premises to ensure that all persons entering the Premises are either twenty-one years of age, or accompanied by a parent or legal guardian. Licensee will require all persons entering the premises who appear to be under 40 years of age to produce valid identification. Licensee shall employ a driver's license verification machine to verify all ID's presented. Entry shall be denied to anyone who appears to be intoxicated or otherwise engaged in disruptive behavior.
- c. Occupancy: Security will ensure that the number of patrons within the Premises does not exceed 90% of the total number authorized pursuant to the occupancy placards issued to it by the City of Chicago. Thursday, Friday and Saturday evenings starting at 9:00 p.m., and at other peak business hours as identified by Licensee, Security shall maintain a logbook to be updated hourly identifying the number of persons entering and exiting the Premises and shall produce said logbook upon demand to any City of Chicago Police officer or Fire Marshall.
- d. Taxis & Valet: Security shall work in concert with Licensee's valet provider to assist patrons retrieving their vehicles. Security staff will also assist patrons seeking taxis or other car services to obtain same quickly and leave the vicinity of the Premises in an efficient manner. Licensee will report unlawful conduct of all motorists, including taxis creating noise disturbances, double-parked automobiles, blocked streets and/or alleys and any other activity that might disturb the Licensee's neighbors.
- e. Cooperation with Police: Licensee shall notify local police of all unlawful acts witnessed by, or reported to, its employees. Licensee shall document all incidents reported to the police in a written log and shall retain all incident reports generated for no less than two (2) years. Licensee or Manager/host shall call 911 immediately upon an incident occurring inside or outside the premises requiring police intervention.
- f. Clean up: Within one hour after closing, Security shall on a daily basis sweep the area in front of the Premises and adjacent properties for litter and other debris.



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7. The Licensee shall maintain exterior cameras capable of monitoring the entrance to the Premises and the public ways adjacent thereto. The Licensee shall retain all surveillance footage for a term of 30 days, subsequent to the date of recording and shall make the surveillance footage available, on demand, to the Police Department and/or Alderman's Office. Further, in the event of an incident involving fighting, criminal activity, or any event in which the police are called or respond to the premises, Licensee shall retain all surveillance footage indefinitely until both the Police Department and the Alderman's Office have either viewed the footage or declined an opportunity to view the footage.
8. Licensee shall immediately address any nuisance issues which adversely impact the health, safety, and welfare of the community brought to its attention by the Police Department, Alderman's Office or other City agency.
9. Licensee agrees to train all staff who may serve alcoholic beverages with BASSET or TIPS training and that all staff is certified in this training. Licensee agrees that new employees will be BASSET or TIPS trained and certified within two weeks (2) of their employment.
10. Licensee will ensure that any valet parking company it engages to serve its customers shall be duly licensed by the City of Chicago. Licensee, together with its valet provider, shall use all reasonable means to ensure that valet customers will be serviced quickly that that traffic will not be adversely impacted. Licensee will coordinate with local police and/or the Alderman's office to address any traffic-related issues and will agree to terminate its relationship with any valet company causing undue traffic congestion or other public nuisances.
11. Licensee affirmatively represents that Mr. Edergil Figueroa maintains no real or beneficial interest in either the Premises or any aspect of Licensee's business operations and, further, that Mr. Figueroa will not be employed or engaged in any capacity by Licensee.
12. Licensee agrees to meet with local Alderman, City agencies and community groups at their request to identify, address and resolve all complaints accurately identified and ascribed to Licensee's business operations.
13. Licensee agrees that this Plan will not be modified without input by the Alderman.

The agreed conditions of this license plan of operation are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the licensee.



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The agreed conditions of the license plan of operation shall apply to the business address and licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this plan of operation.


It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this plan of operation next to the business license certificates in a conspicuous place at the business address.

Licensee: Zebraz 18 Lounge & Grill, Inc.

By: Francisco J. St.

Its: President

Date: 3/17/16


Gregory J. Steadman
City of Chicago
Local Liquor Control Commissioner