DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN of OPERATION

Licensee: HOBO'S ON WELLS, INC.
D/B/A: SUITE LOUNGE

Premises: 1446 N. Wells Street
Chicago, Illinois 60610

Account: 11459

License: Tavern

Pursuant to Chapter 4-60-040(h) of the Municipal Code of the City of Chicago, the Licensee named above agrees to comply to the conditions listed below to remain in good standing with the City of Chicago Local Liquor Control Commission and to assure that the operation of the tavern will not cause a public nuisance or a deleterious impact on the health, safety and welfare of the community.

1. Hours of operation

   • 5:00 p.m. through 2:00 a.m. Monday through Friday and Sunday. 5:00 p.m. through 3:00 a.m. Saturday (Sunday early morning).
   • Special procedures shall be followed for sidewalk cafe, with last call beginning at 11:00 pm, closing announced at 11:30 pm, patrons guided out until 11:50, and entry barred at midnight.
   • To ensure that bar patrons leave in an orderly fashion, lights turned up and music down at 1:30 am and closing announced, closing is at 1:40 am, lights are turned up fully, and patrons are guided out until doors are locked at 2 am. Bar closed at 3:00 a.m. Sunday morning.

2. Closing shall occur at regulated times: service ends at 11:00 pm each night on the Sidewalk café. The bar closes at 1:40 am Sunday through Friday and 2:40 am Saturday. Patrons are told to start leaving 30 minutes prior to closure of sidewalk café (at 11:30 pm) and tavern (at 1:30 a.m. but 2:30 am Saturday). Staff shall be trained to strictly enforce regulated closing.
3. **Departing Patrons**

Quiet Departure - Friendly Neighbor signs are posted conspicuously. Security personnel shall enforce a quiet and orderly departing of patrons, and prevent the entry of intoxicated and disorderly persons, calling 911 as needed in any emergency. Security assists patrons with cab transportation to reduce the waiting time on the public way and minimize noise of congregating patrons.

4. **Occupancy Capacity**

Licensee shall strictly enforce its occupancy capacity of the interior bar, 80, and the sidewalk café, 16. Staff shall monitor the number of patrons by using counters to restrict the maximum allowable capacity to 80, as designated by the Occupancy Placard issued by the Department of Buildings. Basset-trained security staff shall be posted outside next to sidewalk café at all times, using a counter to enforce its capacity and stamp for re-entry.

5. **Staff Training and Discipline**

- All staff shall be BASSET-certified. Copies of all certificates are attached.
- All staff are required to read and sign Suite Lounge's Training Manual that details the Law, the Municipal Code of the City of Chicago, and the company's policy.
- Any employee who violates the law or policy by such grievous actions as serving alcohol to a minor, serving alcohol on any non-permitted portion of the public way, allowing the number of patrons to exceed capacity, or operating after hours shall be terminated with or without warning.
- A less grievous breach in policy shall cause such employee to be demoted and seriously penalized.
- All staff have read, signed and promised to abide by this section.

6. **Security**

Staff shall be posted at entry and at Sidewalk café to monitor patrons. Alcohol service and drinking is restricted to licensed areas only and strictly enforced. Alcohol is served to patrons by BASSET-trained servers to the patrons on the permitted Sidewalk Café and beverages are prohibited from being carried away from café boundaries. No drinking of alcohol is permitted on areas of the public way outside of permitted sidewalk café. Any loud, unruly behavior or unlawful activity by patrons within the business or the adjacent area around the business is prevented by

- Preventing the entry of intoxicated and disorderly persons
- Preventing drinking on the public way or carrying alcohol outside of licensed/permitted location
- Calling 911 as needed in any emergency or witnessing unlawful activity
- Prohibiting the over-serving of patrons
- Enforcing maximum capacity of patrons
- Concluding service at regulated time
7. **Security Log and Practice**

- Management and security staff shall attend local CAPS meetings.
- Staff shall report all incidents that occur on the premise to management and also maintain a log of such incidents. This log will be kept on premise at all times.
- Any and all illegal activities witnessed by staff shall be reported to the police.
- Staff shall be trained not to let occupancy exceed legal limit. All employees shall be trained to use clickers to establish accurate occupancy at all times.
- All staff shall be trained regarding the Licensee’s policies pertaining to fire safety. Each employee is aware of all fire extinguisher locations, exit signs, exit doors and the Printed Emergency Evacuation Plan locations. During an emergency Evacuation, one trained manager/security staff will be posted at each exit until everyone is safely evacuated.

The conditions of this plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of said license issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions imposed pursuant to this plan of operation shall apply to the business address and Licensee and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this liquor license plan of operation next to the liquor license certificate in a conspicuous place at the business address.

**Licensee:**

Hobo's on Wells, Inc.

D/B/A: Suite Lounge

**Business Address:** 1446 N. Wells, Chicago, Illinois 60610

**By:** Sean O’Looney

President, Hobo’s on Wells, Inc.

Date: 5/2/13

**-and-**

By: Gregory J. Stedman

City of Chicago, Local Liquor Control Commissioner

Date: 5/2/13