



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

AGREED PLAN OF OPERATION

Licensee: Double Door Liquors, Inc.
Premises: 1572 N. Milwaukee Avenue
Chicago, Illinois 60622
Application Type: Public Place of Amusement
Consumption of Liquor on Premises – Incidental Activity
Account Number: 32817
Site Number: 02

The City of Chicago Department of Business Affairs & Consumer Protection ("BACP"), the Local Liquor Control Commission ("LLCC"), and the above named licensee have agreed to the following license conditions concerning the operation of the business:

- 1. Security Personnel.** At live events, Licensee shall have one (1) security guard per 75 patrons on duty inside the business premises at all times. Licensee shall also have at least one (1) security guard present at the entrance of the business premises at least one (1) hour before the start of a live music event. From the time a live music event ends and for thirty (30) minutes thereafter, one-half of all security personnel for the event shall be stationed outside the premises to assist and encourage patrons to leave safely. All security personnel shall wear clothing or some other conspicuous article to clearly identify themselves as security. For live events, pre-sale and day-of-sale ticket sales shall not exceed capacity. Security and staff shall regularly patrol both the women's and men's bathroom facilities. Handheld counters shall be used by staff at the entrance at all times when open.
- 2. Intoxicated Patrons.** Licensee, its agents, and employees, shall not sell, dispense, or give away alcohol to any person who is under the influence of alcoholic beverages nor shall such a person be permitted on the premises. Licensee shall deny entry to intoxicated individuals. When a customer has been "cut off," the server will notify other employees. Management will support the server's decision to terminate service to any customer. If a customer is too impaired to drive safely, Licensee will advise the customer not to drive and arrange for a safe ride. If the customer refuses, Licensee, its agents, and employees, including management, will notify the Chicago Police Department with a description of the person and the license plate number of the vehicle, if possible.

- 3. Patrons Presenting False Identification.** All alcohol sales will be in compliance with the law and staff will be trained with respect to the detection of fraudulent identification. All identification cards used to prove age must be valid (i.e., may not be expired), and must be government-issued. If the identification card is expired or appears at all questionable to the employee, the employee shall request a second form of identification. Licensee's employees shall make sure that the individual purchasing the liquor resembles the identification card. Licensee's employees shall ask purchasers questions relating to their identification card in order to verify the information. If the employee checking an ID has a suspicion that an ID is false, altered, or belongs to someone other than the person presenting the ID, he/she shall confiscate the ID and turn it over to management, to be presented to the police.
- 4. Duty to Contact Police.** Licensee shall immediately notify the police of any illegal activity viewed in and around the business premises. Further, Licensee and its agents and employees shall immediately notify the police when a crime is about to be committed and/or whenever a threat of or act of violence occurs on the business premises or off premises in areas that are in view or earshot of the business premises. The police will also be called any time there is an incident on premises that requires security intervention.
- 5. Patron and Public Safety.** Licensee agrees to the following conditions:

 - a) Licensee shall monitor the establishment's perimeter for any criminal activity, during its hours of operation and for one hour prior to opening and one hour after closing;
 - b) Licensee shall maintain a logbook of all illegal activity reported or required to be reported to the Chicago Police Department, as required under Section 4-60-161 of the Code;
 - c) Licensee shall ensure that security personnel will make it a priority to prevent the entry of intoxicated and disorderly patrons (see above). Further, security personnel will continue to prevent drinking on the public way or carrying alcohol outside of the business premises;
 - d) Licensee shall ensure that all bartenders and servers will prohibit over-serving of patrons. Licensee shall enforce the maximum capacity of patrons and announce a last call 30 minutes before closing time;
 - e) Licensee shall take steps to prevent fighting, disturbances of the peace, public intoxication, unruly behavior, or any other criminal activity by the presence of adequate exterior lighting, and the presence of security personnel to deter patrons from participating in these types of activities. Security personnel shall be strategically placed at the commons exits, and restroom within the establishment in order to survey the premises and prevent problems;
 - f) Licensee shall immediately address any public nuisance issues which adversely impact the health, safety and welfare of the community.
- 6. Staff Training.** All staff will be BASSET or TIPS certified, and will be trained with respect to the detection of fraudulent identification. All staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the intoxication of patrons.
- 7. Duty to Cooperate.** Licensee agrees that in the event the City of Chicago Department of Business Affairs and Consumer Protection (BACP) or Local Liquor Control Commission ("LLCC")

receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any requested records.

8. Meetings. Licensee agrees to meet with local Aldermen, City agencies and all local community groups at their request to identify, address and resolve issues reasonably attributed to Licensee's business operations. Licensee may designate an agent, who is legally authorized to act for and on behalf of the Licensee, to attend and participate in meetings identified in this section.

9. CAPS Meetings. Licensee shall attend CAPS meetings on a regular basis.

10. Non-Smoking Laws. Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the business premises.

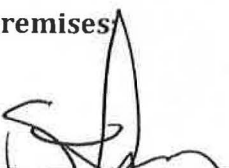
The agreed conditions of the public place of amusement and consumption of liquor on premises - incidental activity licenses are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the licensee. Violations of the above stated agreed conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license and/or public place of amusement license.

The agreed conditions of the public place of amusement license and consumption of liquor on premises - incidental activity license shall apply to the business address and licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Plan of Operation next to the Public Place of Amusement and Consumption of Liquor on Premises - Incidental Activity License certificates in a conspicuous place at the business address.

Licensee: Double Door Liquors, Inc.

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Chicago, Illinois 60622


Sean Mulrone, President


Maria Guerra Lapacek, Commissioner
City of Chicago
Department of Business Affairs and Consumer Protection

10/13/16
Date

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