



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

AGREED LICENSEE PLAN OF OPERATION

Licensee: Grand and Ashland Tap, Inc. d/b/a Grand Bar

Premises: 1600 West Grand Avenue
Chicago, IL 60654

License Type: Tavern,
Late Hour, Outdoor Patio
Public Place of Amusement, Retail Food Establishment.

The City of Chicago Department of Business Affairs & Licensing /Local Liquor Control Commission (BACP/LLCC) and the above named Licensee have agreed to the following license conditions concerning the operation of the business:

1. Cooperation With Police, Alderman and Community

- a. Licensee shall immediately address any public nuisance issues which adversely impact health, safety and welfare of the community.
- b. Licensee hereby designates Gene L. Stokes as Licensee's Chicago Police Department (CPD) and BACP contact and to serve as liaison representative. Liaison will hear all complaints (if any) filed by the community and seek to resolve all public nuisance matters. A log of all complaints or issues shall be kept and a record of the resolution or action taken.
- c. Licensee or his representative shall attend all CAPS meetings for the precinct in which the Premises is located, and all community and aldermanic meetings at which Licensee is invited. Licensee shall maintain a log of meetings attended that includes the date and time of the meeting, the identity of the person or organization conducting the meeting, and the name of Licensee's representative at meeting. Said log shall be available to CPD or BACP upon request.

2. SECURITY

- a. Licensee shall engage the services of a licensed and bonded security company; This requirement is subject to BACP review in sixty days (60).

- b. The Licensee's security staff shall, while working, wear distinctive shirt or jacket with the word "Security" to identify him or her as Licensee's security;
- c. Bartenders, managers, and security will all have radios to communicate in the event that an emergency arises;
- d. Licensee's security persons shall have the following duties and responsibilities:
 - Act to prevent excessive noise when patrons leave the premises.
 - With management, keep a count of patrons in the premises to insure that the maximum occupancy is not exceeded using hand clickers to monitor the number of patrons entering and exiting.
 - Wandering all patrons entering the licensed premises for safety.
 - Not permit intoxicated persons to enter the premises.
 - Security will be posted in the front and back of the premises and parking lot to eliminate loitering and maintaining volume control.
 - Observe the actions of Licensee's patrons on and adjacent to the premises, including the parking lot area adjacent to the premises.
 - Within one hour after closing, Licensee shall police the areas in front and back of the premises to remove litter resulting from the Licensee's operation and patrons. Licensee shall maintain a daily clean-up log, identify the time or times of clean up and the names of the employees doing the clean-up. The clean-up log shall be made available to CPD and BACP upon request.

3. Occupancy Limit

While the Premises are in operation, Licensee shall monitor both the interior of the Premises and the outdoor patio and shall not allow the number of persons to exceed the occupancy limit certified by the Department of Buildings and as set forth on the respective occupancy placards for those areas. Plan of Operation must be posted next to licenses.

4. Hours of Operation

The existing Outdoor Patio license at Grand Bar will cease operation at 11:00 P.M. on Sunday through Thursday and 12:00 A.M. on Friday and Saturday.

5. Noise level and Community Concerns

The Licensee agrees to monitor noise levels emanating from the premises to ensure compliance with Chicago Environmental Noise Ordinance. The doors to the outdoor patio shall remain closed at all times when music is playing in the interior of the premises. At no time will the Licensee play any live or amplified music on the outdoor patio, and any televisions located on the outdoor patio shall be operated on a "mute" setting. Licensee

agrees to comply with applicable provisions of Chapter 8-32 of the Municipal Code including, but not limited to:

While the Premises are in operation, Licensee shall have an on-site manager who will monitor music noise levels emanating from the Premises and shall take reasonable action to alleviate and abate any excessive noise including music or bass emanating from the Premises. Licensee shall provide the cell phone number of the on-site manager to all residents of the building located at 1600 West Grand Avenue and to the management company of the building. The manager shall timely respond to any complaints received from the residents.

6. Smoking:

Licensee agrees to post an area within 15 feet of the door on the outdoor patio depicting the area for "No Smoking" per the City of Chicago Municipal Code. Patrons who leave premises shall not be allowed to return, unless they pay additional cover charge, or are returning from the established smoking area.

7. EMPLOYEES:

- a. All bartenders, bouncers, and servers shall be BASSET or TIPS certified and shall produce certificates upon request of CPD or BACP.
- b. All bartenders, bouncers, and servers shall be trained with respect to the detection of fraudulent identification.
- c. All bartenders, bouncers, and servers shall be trained to identify intoxicated patrons and will take pro-active steps to prevent the intoxication of patrons.
- d. All staff members will be given a prevention plan on how to deal with intoxicated guests, numbers for cab companies, what to do if you expect a customer becomes violent, and how to prevent internal/external theft.
- e. All staff members will wear a red or black Grand Bar shirt. No baggy pants or hats will be permitted.

8. CAPS AND Community Meetings

Licensee agrees to attend regular CAPS beat meetings and CAPS hospitality meetings

including West Town Chamber of Commerce and agrees to set up and or attend meetings with Alderman, police commander and community residents or groups to discuss any problematic concerns regarding the operations of the business including activities at the patio bar.

9. SIGNAGE

- a. Signs will be posted by the front door, side of the building, back door, and parking lot that display “No Guns”, “No Loitering” and “Please be courteous to our neighbors and keep the volume down.”
- b. Signs will be posted by the back kitchen doors for staff members to keep the volume down when leaving the building.

10. PATRONS

- a. Patrons must ALL follow the dress code: No gang colors, no backwards/slanted hats, no baggy jeans, no male tank tops, no facial tattoos, no gang tattoos, and no gang signs/symbols printed on t-shirts. Females must wear appropriate attire, that is no extremely short dresses/skirts or extremely low cut tops.
- b. No patrons will be allowed to enter the building with a backpack or large purse unless they allow security to search it. This will prevent drugs, weapons, and alcohol from entering the establishment.
- c. All patrons must have valid form of ID.
- d. Security will be given names and photos of any banned patrons. These patrons will not be allowed in the building at any time, for any reason. If the patron refuses to leave, the police will be called ASAP.

11. ILLEGAL PARKING

Licensee shall discourage any illegal parking of vehicles by its patrons in front of and around the Premises by refusing service to any such person who parks their vehicle illegally. Licensee’s security personnel shall monitor the exterior of the premises to prevent and deter patrons from parking illegally.

12. PROMOTERS

While Licensee may enlist the services of traditional PR firms, ad agencies and event planners, the Licensee shall not employ "promoters" or unlicensed persons or entities to market and promote entertainment activities conducted at the premises.

13. CLOSING

Mondays through Saturday, doors must be locked no later than 3:55 A.M., and at 4:55 A.M. on Sundays. At these times ALL PATRONS MUST BE OUT OF THE BUILDING. Only staff members and security shall be allowed in the building after 3:50 A.M. on Monday through Saturday and Sundays 4:50 A.M.

The agreed conditions of this Plan of Operation are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the licensee.

The agreed conditions of this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Plan of Operation next to the City of Chicago License Certificates issued to Licensee in a conspicuous place at the Premises.

Licensee: Grand and Ashland Tap, Inc. d/b/a Grand Bar

Business Address: 1600 West Grand Avenue, Chicago, Illinois 60654

By:  8/23/16

 Gene Stokes, Manager – date signed

 8/23/16

 Betty Stokes, President – date signed

 8/23/16

 Gregory Steadman
 Local Liquor Control Commissioner – date signed