



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: RAFFAELLO HOTEL OPERATIONS, LLC
D/B/A "RAFFAELLO HOTEL/DRUMBAR"

Premises: 201 East Delaware Place, 18th Floor
Chicago, Illinois 60611

Application Type: Tavern and Outdoor Patio Liquor Licenses
Account Number: 309122
Site Number: 1

Pursuant to Chapter 4-60-040(h) of the City of Chicago Municipal Code, the City of Chicago Local Liquor Control Commissioner (LLCC) and the above named Licensee have agreed to the issuance of a Tavern and Outdoor Patio liquor licenses under the following conditions.

1. **Hours of Operation**

The Licensee agrees that it shall not apply for a Late Hour Liquor License.

A portion of the 18th floor of the Licensee's 18 story hotel/restaurant business premises has an outdoor terrace associated with the Licensed Premises operating as an outdoor patio. The Licensee agrees to only sell and serve, and allow the sale and service of, alcohol liquor on the 18th floor outdoor patio of the Licensed Premises pursuant to Chapter 4-60-130(c) of the City of Chicago Municipal Code concerning the hours of operation of an outdoor patio liquor license. No patrons will be seated in the 18th floor terrace after the aforementioned closing times.

2. **Rules of Operation for Outdoor Patio**

The Licensee agrees that it shall abide by Chapters 4-60-140(g) and 40-60-050(c) of the City of Chicago Municipal Code concerning the prohibition of any live or recorded music being played or performed in any outdoor patio. Licensee agrees to take reasonable abatement measures to prevent noise from directly emanating into the open airspace of the Licensed Premises.



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3. **Noise Level – Community Complaints & Noise Ordinance Compliance**

The Licensee agrees to monitor the noise levels emanating from the Licensed Premises to ensure compliance with the Chicago Environmental Noise Ordinance. The Licensee agrees that at any time while the Licensed Premises is operating, if patron noise levels emanating from the Licensed Premises result in residential community complaints, the Licensee shall take immediate steps to alleviate the nuisance.

The Licensee will name a public liaison representative to serve as the agent of the Licensee to members of the community and disseminate contact information to the surrounding community so that the representative can be contacted and promptly address any noise and congestion complained of.

4. **Exterior Loitering at Hotel Entrance**

The Licensee agrees to station the appropriate number of staff (depending on the level of activity and time of day) at the street level hotel door entrance during hours of operation of the Licensed Premises to prevent excessive noise, loitering and impediment of vehicular traffic by and from hotel guests and their invitees, restaurant customers, 18th floor patrons and other individuals in front of the premises. Hotel front door staff in conjunction with 18th floor staff will continuously monitor the occupancy of the Licensed Premises so as to ensure that the permitted occupancy for the Licensed Premises is not exceeded and, if reached, to advise prospective patrons to not loiter and to come back at another time or day when occupancy permits. Front door staff will also control the accumulation of litter from hotel guests and their invitees, restaurant customers, and 18th floor patrons in front of the premises by maintaining a routine sweep of litter along the street lot line of the premises. The final sweep each night after hours of operation of the Licensed Premises to include a sweep of litter for a half block on each side of the premises.



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5. **Signage Regarding Respecting Neighbors and Conduct**

The Licensee will display a sign in a conspicuous location inside the Licensed Premises that reads, "Please Respect Our Hotel Guests and Community Neighbors, Please Exit Quietly and Do Not Loiter." Licensee will also post a sign outside in the front of the premises, in a conspicuous location, reminding patrons to leave the area quietly and respectfully.

6. **CAPS and Community Meetings**

The Licensee agrees to attend regular CAPS beat meetings and to set up and/or attend meetings with the local Alderman, Police Commander and Community resident groups or residents to discuss any problematic concerns regarding the operation of the business.

7. **BASSET Certification**

The Licensee agrees to have all staff responsible for alcohol service and responsible for security BASSET certified.

The conditions of this plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of said license issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions imposed pursuant to this plan of operation shall apply to the business address and Licensee and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this plan of operation.

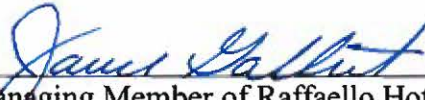


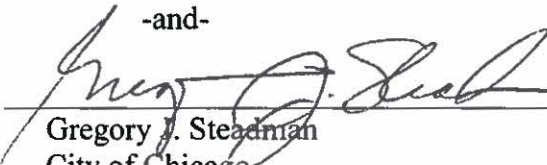
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It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this liquor license plan of operation next to the liquor license certificate in a conspicuous place at the business address.

Licensee: RAFFAELLO HOTEL OPERATIONS, LLC
D/B/A "RAFFAELLO HOTEL/DRUMBAR"

Business Address: 201 East Delaware Place, 18th Floor
Chicago, Illinois 60611

By: 
Managing Member of Raffaello Hotel Operations, LLC
D/b/a Raffaello Hotel/Drumbar

-and-
By: 
Gregory J. Steadman
City of Chicago
Local Liquor Control Commissioner

Date: 1/3/13