



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION  
CITY OF CHICAGO**

**AGREED PLAN OF OPERATION**

**Licensee:** TIMELESS ENDEAVORS, LLC

**Premises:** 2027 W North Avenue  
Chicago, IL 60647

**Application Type:** Tavern Liquor License (1470); Public Place of Amusement (1050);  
Retail Food (1006)

**Account Number:** 409407

**Site:** 1

Pursuant to the City of Chicago Municipal Code Sections 4-156-311 (d)(3)(A) and 4-60-040(h), the City of Chicago Department of Business Affairs and Consumer Protection, the Local Liquor Control Commission (BACP/LLCC) and the above named Licensee have agreed to the issuance of the Public Place of Amusement (PPA) and Tavern licenses under the following conditions:

1. **HOURS OF OPERATION** - Licensee will operate during the legally permissible hours of operation for its licenses, as follows: Mondays: 5pm-12am, Tuesdays-Thursdays 4pm-12am, Fridays: 4pm-2am, Saturdays: 12pm-2am, Sundays: 1pm-12am, as authorized by the City of Chicago Municipal Code. Furthermore, Licensee shall close all of its windows no later than 11:00 p.m. nightly.
2. **EMPLOYEES** - Licensee will employ in-house greeters and/or other security personnel of a sufficient number at the Premises' entrance and at various points within the Premises during business hours to deter loitering and other unlawful acts in or around the Premises. All employees having any responsibility for any alcoholic beverage service will be TIPS or BASSET Certified and will receive additional in-house training and education on proper ID checking techniques.
3. **ON-PREMISE OPERATION** - Licensee will limit on-premises activity permitted under the License to arts and crafts classes, yoga, wine/beer tastings and similar customer activities. Live music will be limited to low-volume bands and/or acoustic musicians, and will never be allowed past 11pm. Licensee will not employ any so-called "outside promoters" or third-party marketing companies to advertise, market, or promote any entertainment activities conducted at the Premises. The business will operate as a tavern with liquor sales as its primary business, however food offering will always be available during operating hours. Licensee will always have available prepackaged snacks and cheese and meat flights on Premises, in addition, food ordering from nearby local restaurants (such as Dimo's Pizza, Pork & Mindy's, and 5411 Empanadas) will be available for order and delivery at the Premises at all times. Menus will be prominently displayed in the Premises at all times. Tapster employees will take customers' order for food from the neighboring restaurants, submit the orders to these restaurants, and then pick them up and deliver directly to the customers within Tapster. The payment for food will be made directly with the delivery person – a Tapster staff member. A record will be kept by Tapster on the dollar amount that is being paid by its customers for food that is being delivered to its place of business. The Licensee also intends to implement food ordering from Grubhub, DoorDash, and Uber Eats. Although no designated percentage of food sales is required by either the State of Illinois or the City of Chicago for a Tavern License, Tapster estimates food sales to comprise up to 15% of gross sales.

4. **ADMISSION/DOOR POLICIES** - Licensee will deny entry to any person under the age of 21, unless accompanied by a parent or legal guardian. Licensee will deny entry to any person who is visibly intoxicated and shall notify local police of all unlawful acts witnessed by, or reported to, any of its employees, including instances of public intoxication, loitering or other public disturbances. Licensee will train all employees regarding their duty to report such incidents. Licensee will document all incidents reported to the police in a written log and shall retain all incident reports generated for no less than two (2) years. Patrons exiting the premises who appear to be over served will be encouraged to take a taxi home and will be assisted by security staff into taxis.
5. **NOISE LEVELS** - Licensee will monitor noise levels emanating from the Premises and shall take immediate action to alleviate and abate the excessive noise at any time while the Premises are in operation.
6. **SECURITY CAMERA SYSTEM**
  - a. Licensee will maintain video surveillance cameras (the "Cameras") of a number, type, placement and location conforming to the following:
  - b. The Cameras can view and record all activity in the areas where alcoholic beverages are displayed for sale and at all points where transactions involving alcoholic beverages will be conducted;
  - c. The Cameras are sufficiently light sensitive and provide sufficient image resolution to produce easily discernible images;
  - d. The images recorded by the Cameras are capable of being viewed through use of compact disc, electronic file transfer and other digital media and are capable of being transferred to a variety of portable form of media, including, but not limited to, compact disc and digital video disc;
  - e. All Camera recordings are indexed by date and time and will be preserved on the Licensee's computer system for at least seven (7) days after recording;
  - f. All Camera recordings will be maintained on hard drives for a minimum of 72 hours from record date. The cameras will be recording 24 hours a day 7 days a week;
  - g. All Camera recordings will be stored at the Licensed Premises in a secure manner within its offices, the access to which shall be limited only to authorized Licensee personnel; and
  - h. All Camera recordings will be made available to City of Chicago Police upon request.
7. **TRASH REMOVAL AND COLLECTION** - Licensee will contract with a duly licensed waste management/scavenger service to ensure that all trash generated in conjunction with the business activities is picked up daily and will strictly adhere to all City of Chicago ordinances concerning commercial dumpsters and refuse.
8. **MEETINGS AND COMMUNITY ORGANIZATIONS** - Licensee will participate in local C.A.P.S. meetings, meetings with the office of the Alderman, police commander and other groups at the request of the Alderman to discuss any neighborhood issues or concerns. Licensee will also make all of its accounting books and financial records available upon the request of law enforcement or the Department of Business Affairs and Consumer Protection / Local Liquor Control Commission.

The conditions of the PPA and Tavern licenses issued pursuant to this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities under applicable sections of the Municipal Code of Chicago. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violation of the above stated conditions may also result in the issuance of Cease and Desist Orders prohibiting the activity which violates the conditions of the PPA and Tavern licenses.

The conditions of the PPA and Tavern licenses issued pursuant to this Plan of Operation shall apply to the business address and License and to all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the above mentioned business entity to post this plan of operation next to the PPA and Tavern licenses in a conspicuous place at the business address.

**Licensee:**           **TIMELESS ENDEAVORS, LLC**

**Premises:**       **2027 W. North Avenue**  
                  **Chicago, IL 60647**



Roman Maliszewski, Member  
Member  
Timeless Endeavors, LLC

1/15/19  
Date



Shannon Trotter  
Local Liquor Control Commissioner  
City of Chicago