



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: Etno Group LLC
Doing business as: Etno Village Grill

Location: 2574-2580 N. Lincoln Ave.
Chicago, IL 60614

Date: October 2, 2013

Account Number: 358955, Site 3

Pursuant to Chapter 4-60-040(h) of the City of Chicago Municipal Code, the City of Chicago Local Liquor Control Commission (LLCC) and the above named Licensee have agreed to the issuance of a Retail Food Establishment and a Liquor – Consumption on Premises – Incidental Activity license under the following conditions:

1. The Licensee shall operate as a restaurant where the primary business activity will be the sale and service of food and where the sale of alcoholic beverages will only be incidental to the food service and not as a tavern, music venue or dance venue. The Licensee shall not operate in a manner where the sale of alcoholic beverages is the primary activity. During all hours of operation (i) the business will be open to the public, and (ii) the Licensee shall keep its kitchen open and offer food preparation and service to its patrons.
2. The Licensee shall dedicate to noise control a minimum of 2 security personnel during peak times on weekdays (Sundays through Thursday) and 4 security personnel during peak times on Friday and Saturday. The security personnel shall have the following responsibilities:
 - a. Patrons on Sidewalk and Patio: the Licensee shall have at least one security personnel responsible for outside on the sidewalk and patio during business hours that is charged with ensuring that:
 - i. Smoking patrons comply by the City of Chicago smoking ordinances and to behave in an orderly manner;
 - ii. Asking patrons to remain quiet, respect the neighbors and not block the public way; and prohibit reentry to anyone who is unruly or does not honor the Licensee's requests;
 - iii. Any issues will be promptly reported to the manager on duty.



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- b. Security Personnel: In addition to the security personnel monitoring waiting patrons, the Licensee during peak times will have at least 1-2 security personnel on the exterior of the premises, immediately before and after closing until all patrons disburse to ensure that:
 - i. Patrons all exit on Lincoln Ave.;
 - ii. Patrons enter cabs or obtain their cars efficiently;
 - iii. Reasonable efforts are made to mitigate any noise from patrons located outside of the premises, e.g. patrons smoking or departing;
 - iv. To prevent any other inappropriate conduct including lingering, honking cabs, the valet blocking the street and any other activity that might disturb the Licensee's neighbors; and
 - v. Licensee will enforce per City Ordinance an over 21 policy for all alcoholic beverages served.
3. The Licensee shall have security personnel continuously patrol and monitor the exterior of the premises, including adjacent residences, to assess levels of noise and pick up any trash.
4. The Licensee shall have a minimum of 3 cameras installed in all directions to closely monitor the surrounding area. The Licensee also agrees to monitor these cameras throughout the night to identify any concerns. The Licensee shall retain all surveillance footage for a term of 7 days, subsequent to the date of recording and shall make the surveillance footage available, on demand, to the Police Department and/or Alderman's Office.
5. The Licensee shall exit guests exclusively on Lincoln Avenue and NOT on the Sheffield side.
6. Hours of Operation for liquor service: Even though Licensee has the right to sell alcohol until 2:00 a.m. and 3:00 a.m. (Sunday morning), the Licensee shall announce last call of alcohol at 1:30 a.m., except for Sunday morning when last call of alcohol shall be announced at 2:30 a.m. Patrons on the premises may continue to consume any alcoholic beverages purchased prior to 1:30 a.m. during the week and 2:30 a.m. on Sunday morning but no new sales of alcohol shall commence after 1:30 a.m. during the week and 2:30 a.m. on Sunday. Licensee shall not book any reservations after 12:00 a.m. and after 1:00 a.m. on Sunday. The Licensee shall close and not permit any patrons to remain in the premises after 2:00 a.m. every day except Sunday after 3:00 a.m.



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7. Operation for Outdoor Patio: The outdoor patio will be closed at 11:00 p.m. each day. No patrons will be seated in the patio 30 minutes before patio closing times. During all hours of operation, Licensee shall actively monitor noise levels and take proactive steps to alleviate any community complaints. There will be no live or recorded music on the outdoor patio. No patrons may enter nor exit the patio from Sheffield and the patio will be secured by a wall of planters and security personnel will monitor and control patrons on the patio. The patio and the adjacent Sheffield sidewalk will be well lit as to facilitate the control of the patio. See Exhibit A.
8. The Licensee agrees that it shall not apply for a Late Hour Liquor License.
9. The Licensee shall not apply for a Public Place of Amusement License and shall not host a live band and shall not offer a dedicated dance area for its patrons.
10. Licensee will install sufficient outdoor lighting to ensure the safety and security of the patrons and neighbors. Special attention will be made by the Licensee to ensure that the lighting will not be a nuisance to the immediate and adjacent neighbors to the south of the premises. The Licensee will utilize protective coverings over the lighting, if necessary. Note that the area is currently very well lit with street lighting and current businesses and the Licensee will ensure that it complies with LLCC requirements.
11. The Licensee shall display the requisite "Please respect our neighbors," "No loitering" and "Exit quietly" signs, on our menus, near all exits, and at the footer of RSVP email confirmations. There shall be 5 physical signs posted every night.
12. The Licensee has an established current garbage disposal procedure with Allied Waste that picks up the garbage twice a week. Licensee has procedure in place that limits the noise, including keeping the garbage inside until the following morning to dispose and not in the evening when the establishment shuts down. The Licensee will continue to use the trash receptacles at their current locations, it will make all reasonable attempts to dispose of trash after 8:00 a.m. Note that the Licensee will be serving very little in glass bottles thus reducing the noise level when disposing of the garbage. The Licensee if requested and warranted, will increase the pick- up schedule to up to 5 days a week to ensure no excess garbage as well as schedule late morning pick up.
13. The Licensee shall nightly sweep and maintain the sidewalk on both Sheffield and Lincoln adjacent to the Licensee's building. This includes areas of concern such as the alley adjacent to the homes directly south and the garbage dumpster areas. The cleaning crew shall sweep, pick up any debris, and return all areas to their original conditions.



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14. If warranted or requested by the LLCC, the Licensee will coordinate with The Apollo Theatre next door to the Licensee to use the same valet service that is currently being used by The Apollo. The Licensee shall make all reasonable efforts to ensure that any Valet Service hired shall not obstruct traffic in any way and shall have adequate attendants assigned on nights of operation. The Licensee shall closely monitor this process and assign one of its managers to oversee this initiative until completion.
15. The Licensee shall utilize a cab company to facilitate with patrons leaving the premises in an efficient, quiet and expeditious manner. Licensee is finalizing an agreement with Yellow Cab and Flash Cab.
16. The Licensee shall prepare a cab log and shall report honking cabs or cabs which block traffic to the City via cab affidavits.
17. The Licensee shall place an awning over its patio in the event that patron noise necessitates the covering. This shall be subject to the approval by the City of Chicago permit department. This awning shall serve as an additional sound proofing source and a second layer of protection to diminish all sound related concerns.
18. The Licensee agrees that in the event the LLCC receives a complaint, the Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by the LLCC. The Licensee shall, upon request of the LLCC, produce any records the LLCC has requested within ten (10) days of such request.
19. The Licensee agrees that all servers/bartenders will undergo alcohol server training by BASSET or TIPS.
20. The Licensee shall address any public nuisance issues that impact the health, safety and welfare of the community. The Licensee will name a public liaison to serve as the agent of the Licensee to members of the community. The liaison will address all complaints filed by the community and seek to resolve all public nuisance matters.



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21. The Licensee shall regularly attend local community and CAPS Beat meetings in an attempt to work with the community and be proactive about their concerns. The Licensee shall be proactive in setting up meetings with local alderman, the police commander and local residents to address any concerns regarding the operation of the establishment.
22. One of the owners and/or managers shall attend the Wrightwood Neighbor's Association meetings and any other neighborhood association meetings. The owner/manager shall sign in at all meetings.
23. Managers will keep a written log of all incidents inside and directly outside the premises. The manager shall produce a copy of this log to the Chicago Police or to representatives of the community upon request. A manager and/or host shall call 911 immediately upon an incident occurring inside or outside the premises requiring police intervention.
24. The Licensee shall inform the neighborhood committees and Alderman's office if and when the Licensee elects to sell its business and shall make reasonable efforts for the proposed purchaser to meet with the community associations and the Alderman.

The Licensee acknowledges that (i) the conditions outlined in this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities under MCC 4-60-040. All other conditions of the licenses issued to the Licensee are governed by the City of Chicago Municipal Code, (ii) violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee, (iii) violation of the above stated conditions may also result in the issuance of a cease and desist order prohibiting the activity which violates the conditions of the liquor license, (iv) the conditions of the liquor licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, partners, and owners of the licensed entity, (v) the sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license, (vi) any and all potential new owners of the licensed entity shall be subject to the same conditions set forth herein, (vii) it shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the Licensee to post this Plan of Operation next to the liquor license, issued to the Licensee in a conspicuous place at the business address.



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Licensee: ETNO GROUP LLC, an Illinois limited liability company

Business Address: 2574-2580 N. Lincoln Ave.
Chicago, IL 60614

Daniel Karatosic
Its: Member

Gregory Steadman
City of Chicago
Local Liquor Control Commissioner