



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO

PACKAGE GOODS PLAN OF OPERATION

Licensee: RAY'S ENTERPRISE, INC.
Premises: 4701 N. Milwaukee Avenue
Chicago, IL 60630
Application Type: Package Goods Liquor License
Account Number: 381072
Site: 1

Pursuant to the City of Chicago Municipal Code Section 4-60-040 (h), the City of Chicago Department of Business Affairs and Consumer Protection (BACP) and the above named Licensee have agreed to the issuance of a Package Goods Liquor License under the following conditions:

1. HOURS OF OPERATION

Licensee will operate during the legally permissible hours of operation for Grocery Stores selling liquor as an accessory use as authorized by the City of Chicago Municipal Code.

Alcohol Sales During Business Hours of Operation shall be limited to: Monday through Friday from 11:00 a.m. - 11:00 p.m., Saturday 10:00 a.m. - 12:00 a.m. and Sunday 11:00 a.m. - 11:00 p.m. After one (1) year from the date of the issuance of the Package Goods Liquor License, Alcohol Sales during business hours shall be modified to: Monday through Friday from 11:00 a.m. - 11:00 p.m., Saturday 10:00 a.m. - 1:00 a.m. and Sunday 11:00 a.m. - 11:00 p.m.

2. EMPLOYEES

Employees of Licensee will be the responsibility of the officers of Licensee. All staff be required to hold Beverage Alcohol Sellers and Servers Education and Training (BASSET) certification by the Illinois Liquor Control Commission.

3. SECURITY CAMERA SYSTEM

Licensee will install a Video Surveillance System that will cover all areas of the interior and the exterior of the premises on all four elevations with IR capability (night vision) and will be centrally monitored and recorded utilizing a Digital Video Recorder. The system will be set to record 24 hours each day. In addition to the night vision cameras, adequate exterior lighting will be maintained in all areas. Licensee shall maintain



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recorded data for a minimum of one week and make such data available upon demand to any law enforcement agency.

4. ALCOHOL SECURITY LOCKS:

Licensee shall install and maintain manual locks on all coolers in the store holding alcoholic products.

5. INGRESS, EGRESS AND PARKING

Licensee shall prohibit ingress and egress from the driveway immediately south of and adjacent to the Premises to and from Milwaukee Avenue by installing a 6 foot iron or iron-like non-chain link gate/fence. The gate/fence shall remain closed at all times other than to allow access to and from the Premises by emergency personal or those individuals residing above the Premises or their guests. The fence to the North of the premises shall be secured at all times to prevent patron access to the rear parking lot. Licensee shall not provide any parking at the Premises, and patrons shall not use the rear parking lot.

6. MEETINGS AND COMMUNITY ORGANIZATIONS

Licensee will become a member of and attend meetings of the local business Chamber of Commerce. In addition, Licensee will participate monthly in local C.A.P.S. meetings. Licensee will also participate in meetings with the office of the Alderman, police commander and other groups to discuss any neighborhood issues or concerns.

7. EXTERIOR SAFETY PLAN

Licensee Exterior Safety Plan below shall prevent or minimize the following conditions:

- a) Excessive Noise - Licensee will prevent excessive noise during business hours from customers entering and leaving the premises by posting signage at the door including "Please Respect our Neighbors, Please Exit Quietly." In addition to signage, staff will monitor and card customers and respectfully but firmly requesting departing customers to leave quietly.
- b) Obtrusive Customer Behavior: If a customer is inside the establishment and is acting obtrusively, staff and/or the manager on duty are instructed to kindly approach the customer and request that the customer leave the premises.
- c) Exterior Loitering at Front Door, Smoking Area or Other Areas: customers and other individuals will not be allowed to loiter in front of the premises. Staff will also walk around the building exterior at regular intervals, generally every three hours from opening through close to confirm that no individuals are loitering near the premises out of



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direct sight from the front door. The security camera system will also be utilized to monitor record and preserve exterior activity on Milwaukee Avenue.

d) Accumulation of Litter: Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside the establishment by our staff. The walk around sweeps will occur at opening and periodically through closing each night. The final sweep each night of operation will include a sweep of litter for a half block on each side of the premises along Milwaukee Avenue as well as around the perimeter of the premises.

e) Fights, Verbal Harassment and Criminal Activity: In the event of a fight, verbal harassment incident or criminal activity inside or outside the premises, staff and the manager on duty are responsible to call 311 for non-emergency situations and 911 for emergencies. Licensee shall maintain a criminal log book of all illegal activity reported or required to be reported to police under M.C.C. 4-60-141. (Attached)

8. SIGNAGE

Licensee will not install any flashing signage.

9. PRODUCT SALES RESTRICTIONS

a) One-Half Pints will not be sold; hard spirits at a retail price below six dollars and ninety nine cents (\$6.99) will not be sold; and no beer, wine or malt liquor in single serve (containers) will be sold.

b) The sale of packaged goods liquor shall be subordinate in area, extent and purpose to the principal use of the business which shall be a grocery store with food sales, as governed by M.C.C. 17-17-0206 & M.C.C. 17-3-0207.

The conditions of the Package Goods Liquor License issued pursuant to this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities under Section 4-60-040 (h) of the City of Chicago Municipal Code. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violation of the above stated conditions may also result in the issuance of Cease and Desist Orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the Package Goods license issued pursuant to this Plan of Operation shall apply to the business address and License and to all officers, managers, partners, and direct or



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indirect owners of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the license. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the above mentioned business entity to post this Package Goods license plan of operation next to the Package Goods license in a conspicuous place at the business address.

Licensee: RAY'S ENTERPRISE, INC.

Premises: 4701 N. Milwaukee Avenue
Chicago, IL 60630

Raed Hamid, President
RAY'S ENTERPRISE, INC.

Gregory Steadman, Executive Assistant
City of Chicago, Department of Business Affairs and Consumer Protection

Signed this Day of February 21st, 2014