



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

PLAN OF OPERATION

Licensee: DiamondRock Chicago Conrad Tenant, LLC
DBA: The Gwen

Premises: 520 North Michigan Ave
Chicago, Illinois 60611

License Type: Public Place of Amusement (1050)

Account Number: 310784

Site: 01

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h) and 4-156-311 (d)3(A), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Public Place of Amusement License under the following conditions:

1. Licensee/Applicant operates a full service hotel at 520 N. Michigan Avenue, Chicago, Illinois. Licensee will limit its entertainment activities requiring licensure under the City of Chicago Public Place of Amusement Ordinance (4-156-300 *et seq.*) to the following:
 - a. Private parties, cultural events or other organized functions (e.g., corporate events, charitable functions, political fundraisers, etc.) arranged by invitation or reservation only for a defined number of persons and not open to the general public;
 - b. Musicians performing in the Premises' lobby, lobby bar and/or lounge only;
 - c. Lectures, seminars, exhibitions and other similar artistic presentations;
 - d. Seasonal and/or event-specific entertainment in the Premises' lounge, lobby and/or lobby bar (e.g., Mother's Day brunch, Christmas season celebrations, etc.); and
 - e. Social, leisure, and sporting activities (e.g., rental fees for the hotel's curling court located on the terrace of the Premises).
2. Licensee will not operate any portion of the Premises as a nightclub.
3. Licensee will ensure that all windows and/or doors from the lobby, lobby bar, and/or lounge areas to the outdoors will be closed at 10:00PM. However, this shall not require closing of any interior windows and/or doors from the lobby, lobby bar, and/or lounge area that do not open to the outdoors.



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4. Licensee shall maintain video surveillance for at least 30 days. Copies of the video surveillance shall be made available to the Chicago Police Department upon its request.
5. Licensee will not install any performance stage or dance floor in its lobby, lobby bar and/or lounge areas. Licensee will not remove furniture in these areas to accommodate live entertainment or dancing, except as otherwise provided for in this Plan.
6. Licensee will not employ unlicensed promoters to market or advertise any entertainment activities conducted at the Premises. Licensee, however, may enlist the services of PR firms, ad agencies, event planners, etc. for advertising and marketing purposes.
7. With the exception of room service delivery of bottles, Licensee will not offer for sale "bottle service" of spirits products for on-premises consumption when conducting events or entertainment activities. "Bottle service" is the selling of an entire bottle of distilled spirits (ie., vodka, gin, whiskey, etc.) to a table or group of patrons.
8. Licensee will deny entry to any person at such private party, function or event, who is visibly intoxicated and shall notify local police of all unlawful acts witnessed by, or reported to, any of its employees, including instances of public intoxication, loitering or other public disturbances. Licensee will train all employees regarding Licensee's duty to report such incidents.
9. Licensee will meet with local Aldermen, City agencies and all local community groups at their reasonable request to identify, address and resolve all complaints accurately identified and ascribed to Licensee's business operations.
10. Licensee will regularly monitor the exterior area around the premises during all of its business hours in order to address and abate any potential unusual or loud noise, loitering and littering issues.
11. The Licensee will maintain in a lawful manner, sufficient trash containers to accommodate any additional waste generated in the unlikely event that extra waste is generated as a result of the issuance of a PPA License to the Licensee.
12. Licensee will immediately address any public nuisance issues which adversely impact the health, safety, and welfare of the community and of which Licensee has actual or constructive notice.
13. Licensee's bar and wait staff will be BASSET or TIPS certified, and will be trained with respect to the detection of fraudulent identification. All bartenders and wait staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the intoxication of patrons.
14. Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the Premises.
15. Licensee will attend meetings with the Alderman, police commander, and community residents or groups, as necessary, to discuss any future concerns regarding the operations of the licensed business.



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16. Licensee will not apply for a City of Chicago Late Hour Liquor License.
17. Licensee will not amend this Plan without notice to the local Alderman.

The agreed conditions of the public place of amusement license issued pursuant to this plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above-stated conditions may also result in the issuance of Cease and Desist Orders prohibiting the activity which violates the conditions of the public place of amusement license.

The agreed conditions of the public place of amusement license shall apply to the business address and licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Plan of Operation next to the Public Place of Amusement License certificate in a conspicuous place at the business address.

Licensee: DiamondRock Chicago Conrad Tenant, LLC

Premises: 520 North Michigan Ave
Chicago, Illinois 60611

William Tennis
DiamondRock Chicago Conrad Tenant, LLC

Shannon Trotter, Commissioner
Local Liquor Control Commission
City of Chicago

5-31-18

Date