



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION  
CITY OF CHICAGO**

**AGREED PLAN OF OPERATION**

**Licensee:** International Exports Chicago, LLC  
D/B/A SafeHouse Chicago

**Premises:** 60 E. Ontario  
Chicago, IL 60611

**Application Type:** Consumption on Premises – Incidental Activity Liquor License and  
Public Place of Amusement License

**Account Number:** 407876

**Site:** 1

Pursuant to the City of Chicago Municipal Code Section 4-60-040 (h), the City of Chicago Department of Business Affairs and Consumer Protection (BACP) and the above named Licensee have agreed to the issuance of a Consumption On-Premises – Incidental Activity license and Public Place of Amusement license under the following conditions:

- 1. Primary Business Activity.** Licensee shall operate as a restaurant where the primary business activity will be the sale of food and where the sale of alcoholic beverage will only be incidental to the food service. The Licensee shall not operate in a manner where the sale of alcoholic beverages is the primary business activity. For purposes of this plan, the sale of alcoholic liquor shall be considered the primary business activity if, during any consecutive 6 month time period, the sale of alcoholic beverages exceeds 50% of gross sales.
- 2. Operating Outside Of Primary Business Activity.** Licensee agrees that if an investigation by BACP, Local Liquor Control Commission (“LLCC”), or Chicago Police Department reveals that alcohol sales are the primary activity of the business, the Licensee, along with counsel, shall meet with BACP / LLCC within 30 days of a request to meet. At the meeting, Licensee shall provide information to BACP / LLCC that demonstrates Licensee is not selling alcohol as its primary business activity. If Licensee does not provide sufficient information establishing alcohol sales are not the primary activity of the business, Licensee shall be subject to appropriate order or discipline as determined by BACP / LLCC. Nothing in this agreement shall prohibit BACP /

LLCC from seeking appropriate disciplinary measures against Licensee.

3. **Security.** Licensee shall designate personnel at the entrances to enforce occupancy limits and maintain a secure perimeter of the location. In the event of criminal activity, it will be documented in a night manager's report and the police department will be contacted immediately upon learning of criminal activity.
4. **Duty to Monitor Exterior of Licensed Premises.** Licensee shall designate staff to regularly monitor the exterior area around the premises during all of its business hours in order to address and abate noise, loitering and littering complaints about Licensee's patrons or employees.
5. **Closing Time Procedures.** Licensee shall ensure patrons depart in a quiet and orderly fashion. Licensee shall implement a closing procedure that includes the lights being progressively turned up and the music being progressively turned down during the last 30 minutes of operation. Additionally, Licensee shall have staff posted at the front door to monitor patrons and respectfully by firmly request departing patrons to leave quietly.
6. **Duty to Address Accumulation of Litter.** Licensee shall take steps to prevent the accumulation of litter by making an employee responsible for the outside cleaning duties throughout the day and at the end of each night. The employee will be part of the full time staff and will be responsible for picking up any trash that is located in front of, and adjacent to the premises of the establishment.
7. **Trash Containers.** Licensee shall maintain sufficient trash containers to accommodate any additional waste generated in the unlikely event that extra waste is generated. Licensee shall ensure that all trash containers shall be locked and secured at all times.
8. **Trash Pick Up.** Licensee shall have trash pick-up occur at least once per day of operations, and more frequently should the need arise.
9. **Duty to Cooperate with Investigations.** Licensee agrees that in the event that BACP / LLCC receives a complaint, Licensee shall cooperate fully with any investigation, including, but not limited to, submitting any records requested by BACP / LLCC. Licensee shall, upon request of BACP / LLCC, produce any records BACP / LLCC has requested within ten (10) days of such request.
10. **Duty to Address Public Nuisance Conditions.** Licensee shall immediately address any public nuisance issues which adversely impact the health, safety, and welfare of the community.
11. **Expansion.** Licensee agrees not to expand the licensed premises without, first, applying to the City of Chicago for the right to expand the licensed premises.
12. **Duty to Notify Police.** Licensee shall immediately notify the Police of any illegal activity, such

as fighting, disturbances of the peace, public intoxication or any criminal activity viewed in and around the licensed premises.

- 13. Good Neighbor Signs.** Licensee will display a sign in a conspicuous location near the front door inside the licensed premises that reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter."
- 14. Illegal Parking.** Licensee shall discourage any illegal parking of vehicles by its patrons in front of and around the licensed premises by refusing service to any such person who parks a vehicle illegally and Licensee's personnel will monitor the exterior of the licensed premises to prevent and deter patrons from parking illegally.
- 15. Valet Parking.** Licensee will not utilize the services of a valet company to relocate patrons' vehicles. Licensee will not request dedicated parking, including but not limited to, a loading zone, standing zone, or a tow-away zone, to be used at a "valet loading zone."
- 16. Late Hour License Restriction.** Licensee agrees that it will not at any time apply for a City of Chicago Late Hour (4 a.m.) Liquor License.
- 17. Contact Person.** Area neighbors may contact the General Manager for a real time response to noise concerns during all hours of operation. The General Manager can be reached at 1-312-313-1007.
- 18. Public Transportation.** Licensee shall encourage its patrons to engage in public means of transportation by posting appropriate signage.
- 19. Meetings.** A representative of Licensee shall regularly attend CAPS Beat meetings and CAPS hospitality meetings and agrees to set up and/or attend meetings with the alderman, police commander, and community residents or groups to discuss any concerns regarding the operations of Licensee's business.
- 20. Non-Smoking Laws.** Licensee shall enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the Premises.
- 21. Aldermanic Input.** Licensee agrees that this plan of operation cannot be modified or amended without input by the local Alderman.
- 22. Alcohol Server Training.** All bar and wait staff will be BASSET or TIPS certified and will be trained with respect to the detection of fraudulent identification. All bartenders and wait staff will be trained to identify intoxicated patrons and will take pro-active steps to prevent the over-intoxication of patrons.
- 23. Package Goods Restriction.** Licensee will not sell package goods for consumption off the

premises.

**24. Bottle Service Restriction.** Licensee shall not offer “bottle service” of spirits at the licensed premises. For purposes of this Plan of Operation, “bottle service” shall mean the sale of a bottle of a size of 250 ml or larger of spirits with an alcohol content of 50 proof or higher. This provision shall not apply to the sale of wine or beer.

**25. Promoter Restriction.** While Licensee may enlist the services of traditional PR firms, ad agencies, event planners and the like, Licensee will not employ so-called “promoters” or unlicensed persons or entities to market or promote any entertainment activities conducted at the premises.

**26. Entertainment Restriction.** Licensee will have live entertainment such as:

- a. Disc Jockeys; 11’ x 28’ dance floor area.
- b. Performers. For purposes of this Plan of Operation, “performers” shall mean:
  - i.) Magicians who perform magic acts throughout the day to entertain children and families and at night to entertain our visiting operative;
  - ii.) Actors who will perform a short vignette (on occasion, not every night, and it will be a surprise) that immerse people into the espionage theme.
- c. Licensee will not employ live bands or “Guest” or “Celebrity” DJs.

**27. Compliance with Noise Ordinance.** Licensee shall strictly comply with the City’s Environmental Noise Ordinance. If customer noise levels emanating from the Premises result in residential community complaints, the licensee shall immediately abate any Ordinance violation. The licensee shall utilize a sound system that has a maximum volume control.

**28. Security Camera(s).** Licensee will have at least one security camera to monitor outside activity throughout the hours of operation. Licensee shall index all camera recordings by date and time. Licensee will preserve all camera recordings on Licensee’s computer system for at least seven (7) days after recording. All camera recordings will be stored at the licensed premises in a secure manner within in its offices, the access to which shall be limited only to authorized Licensee personnel. All camera recordings will be made immediately available to the City of Chicago Police Department upon request.

The conditions of the liquor license and public place of amusement license issued pursuant to this plan of operation are legally binding and may be enforced by the City of Chicago enforcement authorities under Section 4-60-040 (h) of the City of Chicago Municipal Code. All other conditions of the license are governed by the City of Chicago Municipal Code. Violation


conditions may also result in the issuance of Cease and Desist Orders prohibiting the activity which violates the conditions of the liquor license and the public place of amusement license.


The conditions of the liquor license and the public place of amusement license issued pursuant to this plan of operation shall apply to the business address and Licensee and to all officers, managers and partners, of the licensed entity. The sale of the business to other persons purchasing the stock or membership units of the licensed entity does not void the conditions of the licenses. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this plan of operation.

It shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the above mentioned business entity to post this plan of operation next to the liquor license in a conspicuous place at the business address.

**Licensee:** International Exports Chicago, LLC  
D/B/A SafeHouse Chicago

**Premises:** 60 E. Ontario  
Chicago, IL 60611

  
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Douglas A. Neis  
President  
SafeHouse Restaurants

  
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Maria Guerra Lapacek, Commissioner  
City of Chicago Department of Business Affairs  
and Consumer Protection

12-13-16  
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Date

12-8-16  
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Date