



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO
REVISED LIQUOR LICENSE PLAN OF OPERATION

Licensee: Kefalos, Inc. d/b/a Hard Water Bar & Grill

Premises: 7541-7545 North Clark Street
Chicago, Illinois 60626

Application Type: COPIA, Late Hour, PPA and Retail Food
Establishment License

Account No.: 37

The City of Chicago Department of Business Affairs and Consumer Protection/Local Liquor Control Commission (BACP/LLCC) and above named licensee have agreed to the following license conditions concerning the operation of the business.

1. COOPERATION WITH POLICE, ALDERMAN AND COMMUNITY

- a. Licensee shall immediately address any public nuisance issues which adversely impact health, safety, and welfare of the community.
- b. Licensee hereby designates Amit Diamond as Licensee's Chicago Police Department (CPD) and BACP contact and to serve as public liaison representative. Liaison will hear all complaints (if any) filed by the community and seek to resolve all public nuisance matters. A log of all complaints or issues shall be kept and a record of the resolution or action taken.
- c. Licensee's officer or his representative shall attend all CAPS meetings for the precinct in which the Premises is located, and all community and aldermanic meetings to which Licensee is invited. Licensee shall maintain a log of meetings attended that includes the date and time of the meeting, the identity of the person or organization conducting the meeting, and the name of Licensee's representative that attended the meeting. Said log shall be available to CPD or BACP upon request.
- d. Licensee shall immediately notify, by calling 911, the Police Department of any illegal activity viewed in and around the premises. Licensee shall maintain a log of reports that includes the date and time of the illegal activity observed, the date



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and time of Licensee's report to CPD, the manner in which the report was made, the nature of the illegal activity reported, and the name of the person making the report. Said logs shall be made available to CPD and BACP upon request.

- e. For each illegal act reported to CPD by Licensee, Licensee shall be willing to sign a complaint if requested by CPD and testify as needed

2. SECURITY

- a. Licensee's security persons shall, while working, wear distinctive clothing with the word "Security" identifying him or her as Licensee's security.
- b. Bartenders, managers, and security will all have radios to communicate in case an emergency should arise.
- c. Licensee's security persons shall have the following duties and responsibilities:
- Act to prevent excessive noise when patrons leave the Premises.
 - With management, keep a count of patrons in the Premises to insure that maximum occupancy is not exceeded using hand clickers to monitor the number of patrons entering and exiting.
 - Not permit intoxicated persons to enter the Premises.
 - Security will be posted in the back parking lot to eliminate loitering, littering, and maintaining volume control.
 - Observe the actions of Licensee's patrons on and adjacent to the Premises, including the parking lot area immediately east and adjacent to the Premises.
 - Within one hour after closing, Licensee shall police the areas in front of and adjacent to the Premises to remove litter resulting from the Licensee's operation and patrons. Licensee shall maintain a daily clean-up log, identify the time or times of clean up and the names of the employees doing the clean-up. The clean-up log shall be made available to CPD and BACP upon request.



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3. CAMERAS

Licensee's cameras will be surveying the front door, back door, front bar (overview), front register (left and right side), main office, main dining room, kitchen and parking lot. Licensee shall maintain said cameras in operating condition and make videos available upon within 24 hours upon request by CPD or BACP.

4. EMPLOYEES

- a. All bartenders, bouncers, and servers shall be BASSET or TIPS certified and shall produce certificates upon request of CPD or BACP.
- b. All bartenders, bouncers, and servers shall be trained with respect to the detection of fraudulent identification.
- c. All bartenders, bouncers, and servers will be trained to identify intoxicated patrons and will take pro-active steps to prevent the intoxication of patrons.
- d. All staff members will be given a prevention plan (attached) on how to deal with intoxicated guests, numbers for cab companies, what to do if you expect a customer will get violent, and how to prevent internal/external theft.
- e. All staff members will wear a Hard Water shirts or red and black. No baggy pants or hats will be permitted.

5. SIGNAGE

- a. Signs will be posted by the front door, side of the building, back door, and parking lot that display "no guns" "no loitering" and "please be courteous to our neighbors and keep the volume down"
- b. Signs will be posted by the back kitchen doors for staff members to keep the volume down when leaving the building for any reason.

6. PATRONS

- a. Patrons must ALL follow by the same dress code. No gang colors, backwards/slanted hats, baggy jeans, male tank tops, facial tattoos, gang tattoos, or gang signs/symbols printed on t-shirts. Females must wear appropriate attire (no extremely short dresses/skirts or extremely low cut tops).



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- b. No patron will be allowed to enter the building with a backpack or large purse unless they allow security to search it. This will prevent drugs, weapons, and alcohol from entering our establishment.
- c. All patrons must have 1 valid form of ID.
- d. Security will be given names and photos of any banned patrons. These patrons will not be allowed in the building at any time, for any reason. If the patron refuses to leave the police will be called ASAP.

7. **SALE OF FOOD AND ALCOHOL**

- a. During all hours that the business is open to the public, the licensee shall offer food preparation and service to its patrons, consistent with State Law and City Ordinance.
- b. Licensee shall not operate as a Tavern where the sale of alcoholic beverages is the primary activity. Licensee shall not operate the premises as a night club.
- c. Licensee shall not purchase liquor at wholesale.

8. **NOISE CONTROL**

Licensee shall comply with, and advise all Licensee's staff of applicable provisions of the Chicago Noise and Vibration Control Ordinance 8-32 of the Municipal Code of Chicago. Any music played shall be played at a level that allows normal conversation between patrons to take place.

9. **CLOSING**

Monday through Saturday doors must be locked no later than 3:55am and Sundays at 4:55am. At this time ALL PATRONS MUST BE OUT OF THE BUILDING. Only staff members and security will be allowed in the building after 3:50am Monday- Saturday (Sundays 4:50am).

10. **NO OUTDOOR PATIO**

Licensee shall not use the any portion of the outdoor patio area including the existing front and rear uncovered patios and the existing patio covered by a tent/awning. No



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patrons shall be granted access to these areas. Licensee agrees to cease use of these areas and to surrender its Outdoor Patio License upon execution of this plan.

The agreed conditions of this plan are legally binding and may be enforced by City of Chicago enforcement authorities. Violation of the above stated agreed conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the licensee. Violation of the above stated agreed conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The agreed conditions of the license plan of operation shall apply to the business address and licensee and to all officers, managers, members, partners and direct or indirect owners of the entity which is licensed. The sale of the business purchasing the stock of the licensed entity shall be subject to the same agreed conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above mentioned business entity to post this license plan of operation next to the business license certificates in a conspicuous place at the business address.

Licensee:

Kefalos, Inc.

Amit Diamond, President

Gregory Steadman

City of Chicago, Department of Business Affairs and
Consumer Protection--Local Liquor Control Commission

Signed this day of April 27TH, 2016