

LIQUOR LICENSE PLAN OF OPERATION

Licensee:

Food and Drink Chicago, Inc.

DBA: Drinkhaus Bar & Grill

Premises:

820 West Jackson Boulevard

Chicago, Illinois 60607

Application Type:

Retail Food Establishment (1006); Consumption on Premises - Incidental Activity (1475)

Account Number:

424793

Site Number:

01

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h), the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Retail Food Establishment license and a Consumption on Premises - Incidental Activity liquor license under the following conditions:

- 1) Food Services Licensee shall operate a restaurant where the primary business activity will be the sale and service of food and where the sale of alcoholic beverages will only be incidental to the food service. The Licensee shall take reasonable steps to prevent patrons from removing open containers of alcohol from the Premises. Licensee shall offer food preparation and service to its patrons until at least thirty (30) minutes prior to closing time.
- 2) Occupancy Licensee shall not permit the number of patrons in the Premises to exceed the limits as set forth on the occupancy signs issued to Licensee by the City of Chicago Department of Buildings.
- 3) Excessive Noise Licensee shall comply with all applicable provisions of the Chicago Noise and Vibration Control Ordinance. Licensee shall regularly monitor the area around the premises during all of its business hours in order to address and reasonably abate potential noise complaints involving Licensee's business. Licensee shall as soon as practicable address any public nuisance issues caused by Licensee which adversely impact the health, safety and welfare of the community.
- 4) Obtrusive Customer Behavior If a customer is inside the establishment and is boisterous and creating a potential health and safety issue, staff and/or the manager on duty are instructed to kindly approach the customer and request that the customer leave the premises. If the customer is with friend(s), the manager on duty and/or staff will also kindly request the friend(s) to please leave quietly with the boisterous customer. In any event, assistance with getting a taxi will be offered.



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- 5) Loitering at Front Door While there will generally be some customer traffic at the front door, customers and other individuals will not be allowed to loiter in front of the premises. Licensee shall allow the formation of a line on the exterior of the premises only to the west of the Premises entrance. The line shall be single file only and consist of a maximum of twenty (20) people. Any additional people seeking entry shall be refused and quietly disbursed from the area by staff firmly telling them they need to leave. The Licensee shall ban unauthorized people from loitering and trespassing and shall enforce the ban by instructing unauthorized people to leave, and calling the Police if they do not obey. Intoxicated people will not be allowed entry to the Premises.
- 6) <u>Rear Door</u> The rear door of the premises shall not be used for patrons entering or exiting the premises. The rear door shall remain secure during all hours of operation and shall only be used by staff on "as needed" basis. Patrons may exit the premises through the rear door in the event of an emergency only.
- 7) Accumulation of Litter Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside the establishment by its staff. The final sweep each night of operation will include a sweep of litter on each side of the premises. Licensee shall maintain sufficient trash containers to accommodate any additional waste generated. The Licensee shall ensure that all trash containers shall be fitted with a tight fitting lid that shall be kept covered except when opened for the disposal or removal of garbage.
- 8) Fights, Verbal Harassment and Criminal Activity In the event of criminal activity outside, on or within sight of the premises, staff on duty are responsible to call 911 for emergencies. In the event of any such activity occurring within the premises, the staff are instructed to immediately contact police, turn up lights and intervene in a manner consistent with the safety of all individuals and if possible remove any offenders from the premises.
- 9) <u>Front Windows</u> License shall not cover, tint or otherwise obstruct the view from the street through any windows of the premises so that CPD Officers have a clear view to the interior.
- 10) <u>Security Personnel</u> Licensee's security personnel that are outside shall wear insignia designating that they are Licensee's security. The Licensee's security will work in conjunction with SSA security.
- 11) Package Goods Licensee will not sell package goods for consumption off the premises.
- 12) <u>Legal Identification Program</u> Licensee agrees to have all alcohol serving staff take and pass a required alcohol servers training class such as BASSETT or TIPS and will ask all patrons to submit proper forms of legal identification prior to selling any liquor. Copies of certification (including recertification copies and each newly hired employee) will be given to the Chicago Police Department or BACP upon request.
- 13) <u>Party Buses</u> Licensee shall not allow patrons from party buses inside the establishment. Licensee shall question and deny entry to large groups dropped off from party buses even where the drop off was out of sight from the business.



- 14) Operation Licensee shall not operate the Premises as a night club or have a dance floor on the premises. Furthermore, Licensee agrees to not apply for a Public Place of Amusement license.
- 15) <u>Outdoor Lighting</u> The Licensee shall install and maintain adequate lighting on all sides of the licensed premises including any alleyway accessible by the business to ensure the safety of all patrons and employees. The lighting shall include 500 watt halogen or LED fixtures.
- 16) <u>Security Cameras / Video Surveillance</u> The Licensee shall install a camera security system inside and outside of the premises as follows:
 - a. The camera system shall have 2 exterior wide-angle high-definition cameras (100% coverage of the lot);
 - b. Licensee shall have an additional exterior camera placed outside facing west and monitoring Jackson Street to Green Street;
 - c. The camera system shall have 14 interior high-definition cameras;
 - d. The cameras are sufficiently light sensitive and provide sufficient image resolution to produce easily discernable images;
 - e. The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer and other digital media and shall be capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video disc;
 - f. The cameras shall view and shall be able to record images of persons and cars 1) along the business' driveways/alleys; 2) outside the building within the parking lot (if applicable); 3) inside of the licensed premises including all activity in the aisles; and 4) on the sidewalks adjacent to the business property;
 - g. The cameras shall be able to record discernable images from a maximum of 15 feet in front of and on the sides of any business entrance;
 - h. The Licensee shall maintain video recordings for a <u>minimum of 30 days</u>, and indexed by date and time. All recordings shall be stored at the licensed premises in a secured manner and shall be made immediately available upon request of any City of Chicago agency;
 - i. The system will be centrally monitored and will be set to record when business is being conducted;
 - j. Licensee shall post signage in a conspicuous manner and at appropriate locations notifying the public that video surveillance cameras are in operation;



- k. Licensee shall enable exterior cameras to directly feed into the Chicago Police Department;
- 17) <u>Non-Smoking Laws</u> The Licensee will enforce all applicable City and State non-smoking laws as they relate to both the interior and the exterior of the premises.
- 18) <u>Expansion</u> Licensee agrees not to expand the Premises without first applying to the City of Chicago for the right to expand the Premises.
- 19) <u>Late Hour License</u> The Licensee agrees that it will not, at any time, apply for a City of Chicago Late Hour Liquor License.
- 20) <u>Valet Service</u> Licensee shall discourage any illegal parking of vehicles by its patrons in front of and around the premises by refusing to service any such person who is parking their vehicle illegally and Licensee's security personnel will monitor the exterior of the premises to prevent and deter patrons from parking illegally. Chicago businesses must comply with all relevant federal, state and city laws and rules including MCC 4-232. Adequate security/staff will be posted by the valet service to ensure that the service is operating efficiently and professionally.
- 21) <u>Evacuation Plan</u> Licensee will have an evacuation plan that has been approved by the Chicago Fire Department in case of an emergency. All personnel will be aware of the plan and will know how and when to evacuate all patrons as efficiently as possible.
- 22) Management Cooperation The Licensee and/or Licensee's manager shall train all staff on the procedures as required in this Plan of Operation. The Licensee and his agents shall fully cooperate with the Local Liquor Control Commission (LLCC), Department of Business Affairs and Consumer Protection (BACP) and the Chicago Police Department (CPD) in all inspections and investigations. The Licensee shall, upon request, produce any records that have been requested by the above listed within ten (10) days of such request.
- 23) <u>Signage</u> Licensee will display a sign in a conspicuous location near the front door inside the Premises that reads, "Please Respect Our Neighbors, Please Exit Quietly and Do Not Loiter."
- 24) Meetings and Community Participation The Licensee/Representative shall attend all 012th District Beat 1232 meetings, hospitality meetings, meetings with the office of the Alderman, Police Commander and any similar CPD-sponsored meetings to improve awareness with community concerns of the neighborhood. The Licensee shall work with the local alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.
- 25) <u>Hours of Operation</u>: For 90 days from license issuance, Licensee shall close all operations no later than 2:00 am on Sunday, and all other nights Licensee shall close all operations no later than 1:00 am. After 90 days, the Licensee may request additional hours of operation from the Local Liquor Control Commission (LLCC). The LLCC shall consult with the local alderman and CPD to determine if additional hours should be granted.



The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. §§ 4-60-040(h). All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the abovementioned business entity to post this Liquor License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

Licensee:

Food and Drink Chicago, Inc.

Address:

820 West Jackson Boulevard

Chicago, Illinois 60607

Daniel Ware

Food and Drink Chicago, Inc.

Date

Shannon Trotter, Commissioner Local Liquor Control Commission

City of Chicago