



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

NUISANCE ABATEMENT PLAN

Licensee: REYNOLD'S LOUNGE, INC.

**Premises: 938 E. 75TH STREET
CHICAGO, ILLINOIS 60619**

License: Tavern

Account: 382187

The City of Chicago ("City") and the above-named Licensee have agreed to the following Nuisance Abatement Plan ("Nuisance Abatement Plan" or "Plan") in response to a summary closure order issued by the Superintendent of the Chicago Police Department ("CPD") on February 5, 2019, under Municipal Code of Chicago § 4-4-285 ("Summary Closure Order").

This Nuisance Abatement Plan is submitted to the City and the CPD. It is purposefully focused on safety and security in order to address the more critical concerns expressed to the Licensee by the City and the CPD relative to a recent incident that occurred at the licensed premises. The Plan (as applied herein) is intended to effectively reduce, or in many cases eliminate, public safety concerns. The City and the Licensee hereby agree to this Nuisance Abatement Plan in a good faith collaborating effort to provide a safer, more secure business and community environment and heightened enforcement of rules on the licensed premises to be applied immediately upon reopening.

1. Effective Date - This Nuisance Abatement Plan is effective beginning **March 13, 2019**.
2. Hours of Operation - The Licensee shall close the premises and cease all operations no later than 1:00 a.m. on Saturday and Monday mornings, and no later than 2:00 a.m. on Sunday mornings, for a minimum of sixty (60) days upon and after the effective date of this plan. This requirement can be re-evaluated by the City and the Licensee after a minimum of sixty (60) days after implementation. The City and the Licensee will meet as soon as practicable upon notification by the Licensee to determine if this requirement may be discontinued. The Licensee is responsible for showing, to the satisfaction of the City, any justification for modification to this plan relative to the hours of operation.
3. Outdoor Patio - The Licensee shall not utilize the outdoor patio area without first obtaining the required City of Chicago outdoor patio license.

4. Security Cameras - The Licensee has installed interior and exterior video surveillance cameras and shall maintain this system as follows:
 - a. The cameras shall be sufficiently light sensitive and provide sufficient resolution to produce easily discernible images.
 - b. The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer, or other digital media, and shall be capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video file.
 - c. The cameras shall view and shall be able to record images of persons and cars:
 - i. Along the business' perimeter to include: (1) the entrance, sidewalk, and public way facing or immediately adjacent to E. 75th Street; (2) the fenced in parking areas on the east and west sides of the licensed premises; (3) the interior of the licensed premises; and (4) the outdoor patio area.
 - d. The cameras shall be able to record discernable images from a minimum distance of fifteen (15) feet in front of and on the sides of any business entrance.
 - e. The Licensee shall maintain video recordings on internal cameras from one (1) hour before opening until one (1) hour after closing on each day the business is open and operating. The Licensee shall maintain video recordings on external cameras for twenty-four (24) hours per day, seven (7) days per week.
 - f. The Licensee shall maintain video recordings for a minimum of thirty (30) days and indexed by date and time. All recordings shall be stored at the licensed premises in a secure manner and shall be immediately available upon request of any City of Chicago agency.
5. Signage - The Licensee will post signs in conspicuous and prominent locations as follows: "You are being videotaped." All signs will be posted inside the premises. The Licensee further agrees to not obstruct or obscure the exterior facing windows with signs or other items so that CPD officers have a clear view into the interior.
6. Outdoor Lighting - The Licensee shall maintain adequate exterior lighting to ensure the safety of patrons and employees, to the limited extent such lighting is within the jurisdiction and control of the Licensee. The lighting shall be able to produce discernable images from a distance of fifteen (15) feet in front of and on the sides of any business entrance or as described above in Section 3(d)(i). The Licensee will promptly notify the landlord of any issues with the exterior lighting system or if any exterior lights are not operable.

7. 911 & Incident Logs - The Licensee, its employees, and security guards shall immediately, or as soon as practicable, report all observed illegal activities occurring on or within sight of the licensed premises to 9-1-1. All placed calls shall be from a landline, if available, and all callers shall, at minimum, in addition to identifying the name of the business and its address, state their name and relationship to the licensed premises.
 - a. The Licensee and its security guards shall keep and maintain an “incident and activity log” that details all events requiring security or other employee intervention, illegal activity observed inside or outside of the licensed premises, and all calls placed to 9-1-1. This log shall identify the person and/or employee logging the incident and document the date, time, reason, and outcome of the event or phone call.
 - b. This log shall be kept on the licensed premises for a period of one (1) year and made available to the CPD or the Department of Business Affairs and Consumer Protection (“BACP”) upon request.
 - c. The Licensee, its employees, and security guards will sign complaints and testify in court as necessary.
8. Cooperation with Chicago Police Department - Tiana Williams, or a designated representative for Reynold’s Lounge, Inc., shall attend all CAPS (Community Alternative Policing Strategy) meetings and any other similar CPD sponsored meetings to improve awareness with community concerns of problems regarding operation of the business or within the neighborhood. The Licensee or its representative shall sign-in on an attendance sheet at all meetings. The absence of the signature of a representative from Reynold’s Lounge, Inc. on an attendance sign-in sheet shall be prima facie evidence of non-attendance.
9. Community Participation - The Licensee shall work with the local alderman and other community groups to address any issues with the operation of the business.
10. Trash and Garbage Disposal - The Licensee shall remove any trash and debris outside of the licensed premises including the front, sides, and rear of the premises. The Licensee shall maintain a regular schedule of cleaning.
11. Noise Abatement - The Licensee shall monitor noise levels emanating from the licensed premises, including any line formed outside the entrance or noise on the outdoor patio area. The Licensee shall take immediate steps to alleviate and abate any excessive noise at all times while the business is open and operating.
 - a. The Licensee shall display signage in the premises directing patrons to respect the neighborhood by exiting in an orderly and respectful manner and to refrain from loitering in the vicinity, including but not limited to the parking areas, of the business after closing. With

- b. The Licensee, its employees, and security shall regularly monitor the exterior area around the premises, including any parking areas, during operating hours and for thirty (30) minutes, at minimum, after closing to address an abate noise and loitering complaints involving Licensee's patrons and to ensure patrons leave the vicinity of the premises in a timely fashion.

12. Licensed, Bonded, & Armed Security - The Licensee shall retain a licensed, bonded, and armed security firm to perform the following services, at minimum (Licensee to provide executed security agreement prior to re-opening):

- a. Supply at least one (1) trained and licensed security guard, who shall patrol both the interior and the immediately exterior areas of the premises, continuously during all operating hours starting at 7:00 p.m. through closing on Sunday through Thursday. Closing in the early morning hours shall be deemed part of the previous evening for purposes of security requirements. For any events that would increase the normal occupancy expectations, security requirements will then be governed by 12(b) of this Plan, regardless of the day of the week.
- b. Supply at least two (2) trained and licensed security guards, who shall patrol both the interior and the immediately exterior areas of the premises, continuously during all operating hours starting at 7:00 p.m. through closing on Friday and Saturday. Closing in the early morning hours shall be deemed part of the previous evening for purposes of security requirements.
- c. All security guards shall be armed and wear a uniform clearly identifying themselves as security while on duty.
- d. Security guards shall patrol within the premises to ensure patrons conduct themselves in a lawful manner.
- e. Security guards shall take affirmative steps to remove loiterers and trespassers from the business and away from the business premises so that sidewalks and entrances to the premises are not impeded.
- f. Security guards shall immediately, unless not practicable, report any and all illegal activities occurring on or within sight of the licensed premises to 9-1-1.
- g. Security guards shall maintain an "incident and activity log" that lists all events requiring their intervention and all calls placed to 9-1-1. This log shall document the date, time, reason, and outcome of the event or phone call in accordance with Section 5 above.
- h. Security guards shall sign complaints and testify in court as necessary.

13. Periodic Review - The parties hereto agree, while all other provisions shall remain in effect, the Hours of Operation provided for in this agreement shall be reviewed

periodically, but not in less than sixty (60) days from implementation, to determine if the hours restriction may be discontinued.

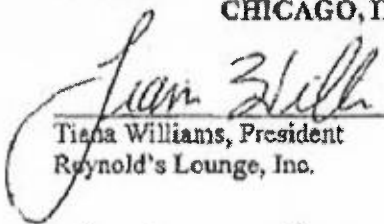
The agreed conditions of this Nuisance Abatement Plan are legally binding and may be enforced by City of Chicago enforcement authorities. Violations of the above-stated agreed conditions may result in reinstatement of the Summary Closure Order, under Municipal Code of Chicago § 4-4-285, the imposition of a fine, and/or suspension or revocation of all business licenses issued to the Licensee.

The agreed conditions of this Nuisance Abatement Plan shall apply to the business address and Licensee and to all officers, managers, members, partners, and direct or indirect owners of the entity of which is licensed. The sale of the business to other persons purchasing the stock of the licensed entity, any change of officers of the Licensee, and any person or entity who is a successor, assign, or transferee of the business, shall be subject to the same conditions as set forth in this plan.

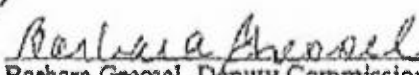
It shall be the duty of Licensee to post this Nuisance Abatement Plan next to the business license certificates in a conspicuous place at the business address.

Licensee: REYNOLD'S LOUNGE, INC.

Premises: 938 E. 75TH STREET
CHICAGO, ILLINOIS 60619


Tiana Williams, President
Reynold's Lounge, Inc.

2/13/19
Date Signed


Barbara Gressel, Deputy Commissioner
City of Chicago
Business Affairs and Consumer Protection

March 13, 2019
Date Signed