

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION CITY OF CHICAGO

AGREED PLAN OF OPERATION

Licensee:

Zero Degrees Karaoke Bar, LLC

DBA: Zero Degrees Karaoke Bar

Premises:

453 West 24th Street, 2nd Floor

Chicago, Illinois 60616

Application Type:

Tavern and Public Place of Amusement

Account Number:

346147-1

The City of Chicago Local Liquor Control Commission agreed to the issuance of a Tavern Liquor License in accordance with a Plan of Operation dated June 23, 2010, for a Tavern Liquor License. A copy the Plan of Operation is attached hereto as Exhibit A and made an integral part of this First Amendment.

The City of Chicago Department of Business Affairs & Consumer Protection/Local Liquor Control Commission ("BACP/LLCC") and the above named Licensee have now agreed to the following license conditions for a Public Place of Amusement License.

- 1. Licensee shall deny entry to any person who is visibly intoxicated and shall notify local police of all unlawful acts witnessed by, or reported to, any of its employees, including instances of public intoxication, loitering or other public disturbances. Licensee shall train all employees regarding their duty to report such incidents. Licensee shall document all incidents reported to the police in a written log and shall retain all incident reports generated for no less than two (2) years.
- 2. Licensee employees having any responsibility for any alcoholic beverage service will be TIPS or BASSET certified and will receive additional in-house training and education on proper ID-checking techniques.
- 3. Licensee agrees to meet with local Alderman, City agencies and all local community groups at their request to identify, address and resolve all complaints accurately identified and ascribed to Licensee's business operations.



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION CITY OF CHICAGO

- 4. While Licensee may engage the services of advertising and/or marketing firms to advertise Licensee's business operations, Licensee will not use the services of so-called "promoters" or other unlicensed persons to market or promote any entertainment activities produces of otherwise presented at the Premises.
- 5. The Licensee shall address any public nuisance issues that impact the health, safety and welfare of the community. The Licensee will name a public liaison to serve as the agent of the Licensee to members of the community. The liaison will address all complaints filed by the community and seek to resolve all public nuisance matters.
- 6. Managers will keep a written log of all incidents inside and directly outside the premises. The manager shall produce a copy of this log to the Chicago Police or to representatives of the community upon request. A manager and/or host shall call 911 immediately upon an incident occurring inside or outside the premises requiring police intervention.
- 8. The Licensee shall inform the neighborhood committees and Alderman's office if and when the Licensee elects to sell its business and shall make reasonable efforts for the proposed purchaser to meet with the community associations and the Alderman.



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION CITY OF CHICAGO

The Licensee acknowledges that (i) the conditions outlined in this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities under MCC 4-60- 040. All other conditions of the licenses issued to the Licensee are governed by the City of Chicago Municipal Code, (ii) violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee, (iii) violation of the above stated conditions may also result in the issuance of a cease and desist order prohibiting the activity which violates the conditions of the Public Place of Amusement License, (iv) the conditions of the licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all managers, partners, and owners of the licensed entity, (v) the sale of the business to other persons purchasing the membership units of the licensed entity does not void the conditions of the license, (vi) any and all potential new owners of the licensed entity shall be subject to the same conditions set forth herein, (vii) it shall be the duty of every person conducting, engaging in, maintaining, operating, carrying on or managing the Licensee to post this Plan of Operation next to the liquor and Public Place of Amusement License, issued to the Licensee in a conspicuous place at the business address.

Licensee:

Business Address:

Zero Degrees Karaoke Bar LLC 453 West 24th Street, 2nd Floor Chicago, Illinois 60616

Zi Li Zhu, Managing Member

Zero Degrees

Date

Gregory J. Steadman, Commissioner

Local Liquor Control Commission