



## NEW ONLINE ISUPPLIER CUSTOMER SUPPORT CENTER

EFFECTIVE: DECEMBER 1, 2019

Office Days/Hours: Monday – Friday from 8:30am to  
4:30pm

**Customer Support Center Telephone Number:**

(312) 744-HELP (4357)

**Customer Support Center Email Address:**

[CustomerSupport@cityofchicago.org](mailto:CustomerSupport@cityofchicago.org)

The New iSupplier Customer Service Support Center (**Help Desk**) will provide assistance in the following areas:

- \* **Registration and Login Assistance**
- \* **Contact and Address Update Assistance**
  - \* **Solicitation Assistance**
  - \* **Invoicing Assistance**
- \* **Training Dates and Training Material**

All previous contact information will be forwarded to the new Help Desk at [CustomerSupport@cityofchicago.org](mailto:CustomerSupport@cityofchicago.org) or (312) 744-HELP (4357).