

**THIS PILOT PROGRAM IS AVAILABLE
UNTIL February 28, 2020 AFTER
WHICH STANDARD PAYMENT PLAN
TERMS WILL APPLY.**

PILOT PROGRAM FOR TAXICAB MEDALLION LICENSE RENEWALS

What is the Pilot Program for Taxicab Medallion License Renewals?

- For a limited-time, the City is reducing the minimum required down-payment on payment plans from 50% to 25% of the outstanding amount due. You must be enrolled in a payment plan by **February 28, 2020** to take advantage of this offer.

How do I enroll in a payment plan and take advantage of this limited-time offer?

- How you enroll in a payment plan depends on what type of debt you owe the City.
- Use the following order of listed debt types as a guide to resolve outstanding debt:
 - 1. PARKING, RED LIGHT CAMERA AND AUTOMATED SPEED ENFORCEMENT VIOLATION DEBT:** To enroll in a payment plan, please contact the assigned collections law firm or agency at the number listed below based on the first letter of your last name.

| First Letter of Last Name / Business Name | Please Call |
|---|--------------|
| A-H | 866.391.3975 |
| I-K | 888.272.1170 |
| L-T | 312.604.7100 |
| U-Z | 773.265.2600 |

- 2. ADMINISTRATIVE HEARINGS DEBT:** To enroll in a payment plan, please call 312.742.3317.
- 3. WATER DEBT:** To enroll in a payment plan, please call 312.744.4426.
- 4. TAX DEBT:** To enroll in a payment plan, please call 312.747.4747.

Will I still be able to set up a payment plan after February 28, 2020?

- Yes, but the required down payment will be 50% of the outstanding amount due.

After I get on a payment plan(s) and make the required down payment(s) for all outstanding City debt, who should I contact to get my license renewed?

- First, contact the Department of Finance at 312.744.8447 to confirm that all outstanding debt has been paid or is part of a payment plan. Next, go to the Public Vehicle Operations Facility located at 2350 W. Ogden Avenue to complete the license renewal process.

What happens if I miss a payment on my payment plan?

- Defaulting on a payment plan may result in the revocation or rescission of your license by the Department of Business Affairs and Consumer Protection.

What happens if I don't pay my outstanding debt or get on a payment plan?

- Your license will not be renewed and you can no longer operate your business. If you continue to operate your business without the required license, the City may take enforcement action against you.



If you would like to pay in full, please see the payment options listed below.

ONLINE

<http://www.cityofchicago.org/finance>

IN-PERSON

4770 S. Kedzie Ave.

4445 N. Pulaski Ave.

2006 E. 95th St.

8:00 am – 6:30 pm (M-F)

City Hall

121 N. LaSalle St., Rm. 107A

8:00 am – 5:00 pm (M-F)

Central Hearing Facility

400 W. Superior St.

8:00 am - 4:30 pm (M-F)

8:00 am - 3:30 pm (Sat)

For a complete listing of **EZ Pay Kiosk Stations**, please visit:

<http://www.cityofchicago.org/finance> and click the

“Payment Locations” button.