

## Taxi Access Program (TAP) ALERT

## **FARE REINSTATEMENT: \$2.**

Please be aware that Pace's Taxi Access Program (TAP) fare in Chicago is being reinstated at \$2 effective, April 15, 2023. Riders swipe their TAP card at the end of their trip and are limited to 8 oneway trips per day.

- A ride, valued at \$2 will be deducted from their TAP account.
- Drivers do not collect \$2.00.
- Riders are responsible for having rides on their TAP card.
- Riders are responsible for any taxi fare amount over \$30 and additional taxi surcharges.
- Riders cannot chain trips; riders must wait at least 10 minutes between TAP rides.
- Drivers collect payment from TAP riders for all extras and/or when the taximeter exceeds \$30.00.
- Contact your dispatch to process a manual transaction if a TAP card doesn't work when swiped.
- TAP fares must originate in the city of Chicago.
- TAP riders must present their TAP card for payment and retain possession of their TAP card.

For general questions and concerns about TAP, call Pace at **800-606-1282**, option 4.

TAP riders must swipe their TAP card each time when exiting the vehicle. Riders are the only person permitted to use the TAP Card. TAP cards are the property of Pace Suburban Bus.