



TNP LICENSE FACT SHEET

- ▶ **The City of Chicago Transportation Network Providers (TNP) Ordinance establishes a licensing and regulatory framework for the TNP Industry. The TNP Ordinance is Chapter 9-115 of the Municipal Code of Chicago.**
- ▶ **The City of Chicago TNP Ordinance focuses on**
 - **Safe rides by requiring TNP companies to get licensed, conduct background checks on affiliated drivers, train affiliated drivers, ensure affiliated vehicles are inspected, and maintain required insurance**
 - **Protecting consumers by requiring surge pricing disclosures; requiring that 311 information for compliments and complaints be included on TNP smart phone apps and posted in the vehicles; and directing TNPs to clearly identify affiliated vehicles and drivers**
- ▶ **The TNP Ordinance is available at www.amlegal.com.**
- ▶ **The TNP Rules and TNP license information, documents, and updates are posted at www.cityofchicago.org/bacp.**

❖ What is a Transportation Network Provider (TNP)?

A TNP company provides prearranged transportation services for compensation through an Internet-enabled application or digital platform to connect passengers with affiliated drivers or affiliated vehicles for hire. TNP drivers and their vehicles join and become affiliated with TNP companies and are then available to be dispatched through the TNP’s digital platform. TNP companies must be licensed. The TNP license is annual and non-transferable.

TNP License Fee	\$10,000 annual fee plus an administrative fee of \$0.02 per trip.
TNP Affiliated Drivers	TNP Company provides City of Chicago with a list of affiliated drivers. TNP drivers must secure and display TNP Chauffeur Licenses.
TNP Driver Training	TNP Company trains affiliated drivers by means of City of Chicago approved training process, including Vision Zero based minimum training components.
TNP Background Check and Drug Testing	TNP Company performs by means of City of Chicago approved process. Criminal background check is defined in MCC 9-104-010.
TNP Driver Driving Hour Limit	12 hour operating limit in a 24-hour period.
TNP Vehicle Operation Hour Limit	12 hour operating limit in a 24-hour period.
TNP Vehicles	TNP Company performs City approved vehicle inspections annually on affiliated vehicles.
City of Chicago Ground Transportation Tax Rate	Effective 01/01/2018, \$0.55 per trip. Effective 01/01/2019, \$0.60 per trip.
Ground Transportation Tax Rate O’Hare, Midway, McCormick Place & Navy Pier	Effective 01/01/2018, \$5.55 per trip. Effective 01/01/2019, \$5.60 per trip.
TNP Vehicle Accessibility Fund Contribution Fee	Pay \$0.10 per trip for every ride performed by affiliated non-accessible vehicle.
TNP Accessible Requirements	The TNP digital platform connecting drivers and passengers must be accessible to customers who are blind, visually impaired, deaf and hard of hearing; plus, the TNP must implement plans to enhance service to customers with disabilities.

❖ What are TNP Drivers (TNP Chauffeurs) and TNP Vehicles?

A TNP Driver is a person affiliated with a TNP company who transports passengers for compensation using the TNP Company's digital platform. A TNP Vehicle is the vehicle used by the TNP affiliated driver to provide transportation to a passenger using the TNP Company's digital platform. TNP Drivers must possess a City of Chicago TNP Chauffeur License in order to provide TNP services as a driver on a TNP platform.

❖ What are the TNP's operating requirements and restrictions?

- ✓ TNP Drivers must secure a TNP Chauffeur License through his or her affiliated TNP Company.
 - Only licensed TNP Companies may apply for and secure TNP Chauffeur Licenses for affiliated drivers through the City of Chicago online TNP Chauffeur Licensing service at www.cityofchicago.org/bacp.
 - A TNP affiliated driver must contact his or her affiliated TNP company to obtain a TNP Chauffeur License.
- ✓ TNP Chauffeur must be a minimum of 21 years old.
- ✓ TNP Chauffeur must have a valid permanent driver's license issued by a state, district or territory of the United States and a TNP-issued photo identification card in his or her possession.
- ✓ TNP Chauffeurs must carry proof of insurance coverage in his or her possession.
- ✓ TNP Chauffeurs may only secure passengers through the TNP digital platform and may not solicit passengers.
- ✓ TNP Chauffeurs may not accept passengers by street hail or in taxicab stands.
- ✓ TNP Chauffeurs may not accept cash payment for TNP fares. TNP fare payments must be processed only through the TNP platform.
- ✓ TNP Chauffeurs must display in or on the TNP vehicle (1) distinctive TNP Company signage or trade dress, (2) required City of Chicago issued registration emblem with TNP chauffeur license and (3) if applicable, distinctive signage to pick up at the airports, McCormick Place and Navy Pier. TNP vehicles may not resemble taxicabs.
- ✓ TNP Chauffeurs are subject to an annual City of Chicago outstanding debt assessment.
- ✓ TNP Companies must ensure payment of the City's Ground Transportation Tax for all affiliated vehicles.
- ✓ TNP Vehicles must meet state vehicle registration requirements.

❖ What are the TNP's minimum insurance coverage requirements?

- ✓ Primary non-contributory Commercial General Liability insurance coverage not less than \$1 million dollars per occurrence.
- ✓ Commercial Automobile Liability insurance coverage not less than \$1 million per occurrence covering liability for any occurrence after affiliated TNP driver has accepted a request for service from a passenger from the TNP digital platform and during the transportation of the passenger to the final destination.

❖ What should TNP passengers expect?

- ✓ **A fare quote displayed on the passenger's TNP smart phone app before the start of each ride upon request.**
- ✓ **The fare quote button must be the same size as the button confirming/authorizing the ride.**
- ✓ **During elevated pricing periods, TNP Companies must give passengers notice of the time frame of the surge pricing period; quote a dollar amount fare estimate (not a multiplier); display a clearly marked large button that passenger must click on to authorize the surge price fare quote; and display a button that allows passenger to opt out of or decline the transportation request based on the fare quote.**
- ✓ **The TNP smart phone app must display the City of Chicago's 311 service center number for passengers to file complaints and compliments. A TNP Chauffeur must display an approved "Call 311" sign in the TNP affiliated vehicle while providing TNP services.**

Questions or comments may be directed to BACPPV@cityofchicago.org