KNOW BEFORE YOU RIDESHARE

APP REQUIREMENTS

Identification card of the transportation network driver
Display of the vehicle a passenger requests, including the license plate number, make, model and year of the vehicle
The City’s 311 number for passengers to use to report complaints
Whether smoking is permitted in the vehicle
An option to not be rated by the driver as a passenger is required if a rating system exists on the app
A button for passengers to request a fare quote displayed on the smartphone app before the start of each ride
Notice of the time frame periods of surge pricing
The surge price quote displayed in a dollar amount fare estimate (with the multiplier displayed)
A button to decline the transportation request based on the fare quote

VEHICLE REQUIREMENTS

Rideshare company’s distinctive signage on exterior
City of Chicago emblem displayed on dashboard
Rideshare driver identification card on the driver

TNP means Transportation Network Provider, the official term for ‘Rideshare’

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