



PAYING FOR A CAB WITH A CREDIT OR DEBIT CARD



KNOW BEFORE YOU SWIPE!

Portable, mobile credit card payment gadgets **ARE NOT approved devices** for accepting and processing taxicab fare payment in Chicago licensed taxicabs

City of Chicago licensed taxicabs have mounted, fully-functional credit card payment system equipment capable of accepting and processing credit/debit cards

The list of City of Chicago approved credit card payment processing equipment is posted at: www.cityofchicago.org/bacp

Approved credit card processing equipment must be integrated with the taxicab’s taximeter, dispatch system, vehicle transmission and GPS

Payments must be processed using Payment Card Industry (PCI) Security Standards **to ensure secure transactions**

Taxicab drivers may not **collect or transmit** personal information from passengers

Passengers paying by credit card may not be charged a surcharge

There is no minimum fare imposed for a passenger to pay by credit card

The City of Chicago has an initiative to ensure all City of Chicago licensed taxicabs have rear seat swipe credit card equipment installed and mounted safely and securely to allow passengers **to swipe and pay their taxicab fare without ever having to surrender their credit/debit card**

All passengers should call 3-1-1 if any of the above rules were broken, so city regulators can investigate

Remember for ALL credit/debit transactions, double-check the dollar amount being charged before signing authorizing payment.



HAVE A COMPLAINT?

CALL 311

BACP MEANS CONSUMER PROTECTION