



**City of Chicago**  
**Business Affairs and Consumer Protection**  
**PUBLIC VEHICLE INDUSTRY NOTICE**

January 24, 2019

Notice No. 19-005

**ATTENTION:**  
**CITY OF CHICAGO PUBLIC PASSENGER**  
**VEHICLE OWNERS/CHAUFFEURS!**

**ANYONE MAY FILE A COMPLAINT OR COMMENT REGARDING  
A DEPARTMENT OF AVIATION STAFF MEMBER,  
CONTRACTOR, STARTER, OR PROCESS.**

All Department of Aviation related complaints, concerns, issues or comments arising at either O'Hare Airport or Midway Airport may be reported immediately through the incident report link referenced below:

**[www.flychicago.com/taxiincidentreport](http://www.flychicago.com/taxiincidentreport)**

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- ▶ For questions, comments, or to join the City of Chicago's Department of Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).
  - ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at [www.cityofchicago.org/bacp](http://www.cityofchicago.org/bacp).
  - ▶ The Municipal Code of Chicago is available at [www.amlegal.com](http://www.amlegal.com).

**Public Vehicle Operations Division • 2350 W. Ogden, First Floor, Chicago, IL 60608**  
**[BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org) • 312-746-4300 • [www.cityofchicago.org/bacp](http://www.cityofchicago.org/bacp)**