



City of Chicago

Business Affairs and Consumer Protection

PUBLIC VEHICLE INDUSTRY NOTICE

Visit chicago.gov/coronavirus for health, well-being, food, housing, utilities, plus financial and employment support resources and services. The City's dedicated COVID-19 webpage is updated with the current information and resources.

April 6, 2020

Notice No. 20-012

INCREASED WAV SERVICE INCENTIVES for TRANSPORTATION NETWORK PROVIDERS (TNP)

In its continuing effort to support transportation options for people who use wheelchairs – an essential transportation service, the Department of Business Affairs and Consumer Protection (BACP), in consultation with the Mayor's Office for People with Disabilities, is increasing the following incentives to maintain and sustain wheelchair accessible vehicle (WAV) transportation network provider (TNP or ride-hail) service. The following financial incentives are funded through the Accessibility Fund, as defined in Municipal Code of Chicago (MCC) § 9-112-010.

- **Starting April 6, 2020, BACP is increasing financial incentives towards sustaining and increasing WAV TNP service in Chicago. A TNP company licensee will be reimbursed a total of \$30.00 (up from \$15.00) per trip offered on its platform to an individual requesting WAV TNP service.**

WAV TNP trips completed on or after April 6, 2020, qualify for the new \$30/trip incentive amount outlined above. Subsidy requests for WAV TNP trips prior to April 6, 2020, will be eligible for the \$15/trip amount.

Licensed TNP company and TNP WAV trip must meet the following criteria to be eligible for above incentives:

1. Must be in compliance with City laws with a license in good standing with the City;
2. The TNP WAV trip must be requested through its affiliated TNP platform specifically for wheelchair accessible vehicle service;

3. The TNP WAV trip must be performed by an affiliated transportation network driver licensed and qualified in compliance with Chapter 9-115 of the MCC;
 4. The TNP WAV vehicle used to perform the trip must be in compliance with Chapter 9-115 of the MCC;
 5. If the TNP WAV trip is contracted through a contractor, the contractor must be in compliance and in good standing with applicable City of Chicago laws, including compliance with City of Chicago debt; and
 6. Trip data of the TNP WAV trip must be submitted with the reimbursement request.
- **Start the process** by completing and submitting the appropriate subsidy/reimbursement form posted at chicago.gov/bacp
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- ▶ For questions, comments, or to join the Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.
- ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at chicago.gov/bacp.
- ▶ The Municipal Code of Chicago is available at www.amlegal.com.

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