



City of Chicago

Business Affairs and Consumer Protection

PUBLIC VEHICLE INDUSTRY NOTICE

Face coverings are required in public transportation, including taxicabs, liveries, charter buses and transportation network (ride-hail) vehicles.

December 13, 2021

Notice No. 21-039

December 2021 Closures

The Public Vehicle Licensing and Operations Facility (public chauffeur and public vehicle licensing plus the Department of Finance cashiering station) at 2350 W. Ogden, 1st Floor is CLOSING TO THE PUBLIC at 2:30pm on Thursday, December 16, 2021.

The facility will reopen to the public at 8:30am on Friday, December 17, 2021.

In addition, BACP offices are closed the following upcoming days:

- Friday, December 24, 2021 (in observance of Christmas Day)
- Friday, December 31, 2021 (in observance of New Year's Day)

BACP strongly recommends submitting completed license renewal documents and paying license fees before December 15, 2021, to ensure license renewal is completed before Thursday, December 30, 2021 - the last day BACP offices are open in 2021.

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- ▶ The Department of Business Affairs and Consumer Protection (BACP) is committed to providing accessibility for all individuals, including people with disabilities. Request accessible service by e-mailing BACPPV@cityofchicago.org or calling 312-746-4300.
 - ▶ Resolve an Administrative Notice of Violation (citation) remotely by emailing the ANOV number to BACP-AdministrativeHearings@CityofChicago.org
 - ▶ For questions, comments, or to join the BACP Public Vehicle (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.
 - ▶ Rules governing City of Chicago public vehicles and public chauffeurs are available at chicago.gov/bacp.
 - ▶ The Municipal Code of Chicago is available at www.amlegal.com.

Public Vehicle Operations Division • 2350 W. Ogden, First Floor, Chicago, IL 60608
BACPPV@cityofchicago.org • 312-746-4300 • chicago.gov/bacp