



BACP PUBLIC VEHICLE INDUSTRY NOTICE

July 26, 2024

Notice No. 24-021

ADDENDUM #2 PUBLISHED REQUEST FOR PROPOSAL (RFP) FOR CHICAGO'S CENTRALIZED WAV TAXICAB DISPATCH SERVICE

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) has published [ADDENDUM #2](#) to its REQUEST FOR PROPOSAL (RFP) FOR CHICAGO'S CENTRALIZED WAV TAXICAB DISPATCH SERVICE.

The [RFP FOR THE CHICAGO CENTRALIZED WAV TAXICAB DISPATCH SERVICE](#) and all ADDENDA are available at [Chicago.gov/PublicVehicles](#) - click on [Chicago Wheelchair Accessible Taxicabs \(WAV\)](#).

[ADDENDUM #2](#) contains responses to questions asked at the RFP pre-proposal bid conference and questions timely submitted via e-mail to the Department of Business Affairs and Consumer Protection (BACP).

RFP Key Activity	Activity Target Date
City Issues RFP	Thursday, June 6, 2024
Pre-Proposal Virtual Conference	Thursday, June 27, 2024 at 11 a.m. (CT) Register for Pre-Proposal Virtual Conference by completing Registration Form or by emailing BACPPV@cityofchicago.org with subject line "RFP Pre-Proposal Virtual Conference Registration" by 2:00 p.m. (CT) June 26, 2024 Links to Virtual Conference will be emailed to registrants before the conference time.
Post-Conference Questions Due	Thursday, July 11, 2024 by 4:00 p.m. (CT) to BACPPV@CITYOFCHICAGO.ORG
Addendum Response to Questions Published	Friday, July 26, 2024 at Chicago.gov/PublicVehicles
Proposals Due via Email	Monday, August 19, 2024 by 11:59 p.m. (CT) to BACPPV@CITYOFCHICAGO.ORG

- The purpose of the RFP is to identify an entity to provide such dispatch services, which, in addition to providing a means of summoning WAV taxicabs by telephone, will include the ability to hail WAV taxicabs electronically.
- The selected Respondent will be contracted to provide a centralized dispatch service for WAV taxicab vehicles as defined in the RFP.
- The goal of the Centralized WAV Taxicab Dispatch Service is to ensure a swift response to a passenger's request for WAV taxicab service by timely connecting the passenger with a City licensed WAV taxicab.
- BACP is seeking Respondents to provide onsite (Chicago based location) management; technology and equipment; and oversight and coordination of the Centralized Wheelchair Accessible Vehicle (WAV) Taxicab Dispatch Service.
- Pursuant to Municipal Code of Chicago Section 9-112-570 "Taxicab wheelchair accessible vehicles and centralized wheelchair accessible dispatch", the BACP Commissioner is authorized to regulate a centralized dispatch system for wheelchair accessible vehicle taxicabs.

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at [Chicago.gov/PublicVehicles](#)
- Rules governing City of Chicago public vehicles and public chauffeurs are available at [Chicago.gov/PublicVehicles](#)