

RIDESMARTCHICAGO

KNOW PASSENGER SAFETY

BEFORE YOU ENTER THE VEHICLE:
VERIFY AUTHORIZED RIDE AND ENTER CURBSIDE

1. **Make sure Taxicabs and Liveries are licensed by the City:**
 - a. City taxicab plates are numbered between 1 and 6999 and end with TX;
 - b. City livery plates are numbered between 7000 and 9999 and end with LY;
 - c. Taxi and Livery drivers must display a City-issued Public Chauffeur License bearing their photo.
2. **Make sure you have found the correct rideshare (TNP) vehicle and driver**
 - a. TNP drivers must display a registration document with vehicle information and the driver's name and photo on the vehicle's dashboard.
 - b. Make sure the TNP vehicle and driver match the information from your app.
3. **Only enter the vehicle curbside: Do not enter vehicles in the street, intersections, cross-walks, bike lanes or on expressways (including Lake Shore Drive).**
4. **For major events and venues, the City may designate specific passenger pickup locations. Follow posted instructions, as well as directions from police and City personnel.**

