1. Make sure Taxicabs and Liveries are licensed by the City:
   a. City taxicab plates are numbered between 1 and 6999 and end with TX;
   b. City livery plates are numbered between 7000 and 9999 and end with LY;
   c. Taxi and Livery drivers must display a City-issued Public Chauffeur License bearing their photo.

2. Make sure you have found the correct rideshare (TNP) vehicle and driver
   a. TNP drivers must display a registration document with vehicle information and the driver’s name and photo on the vehicle’s dashboard.
   b. Make sure the TNP vehicle and driver match the information from your app.

3. Only enter the vehicle curbside: Do not enter vehicles in the street, intersections, cross-walks, bike lanes or on expressways (including Lake Shore Drive).

4. For major events and venues, the City may designate specific passenger pickup locations. Follow posted instructions, as well as directions from police and City personnel.