

Note Your Taxi #:

Affiliation:

COMPLIMENTS OR COMMENTS? CONTACT 311 OR 311.CHICAGO.GOV. OUTSIDE CHICAGO? CALL 312-744-5000.

PASSENGERS



Ride Smart Chicago



The Ride Smart Chicago campaign provides safety and consumer awareness information for passengers of taxis, ride-hail, and other public passenger vehicles. Learn more about the campaign at Chicago.gov/RideSmart



Need a wheelchair accessible taxi?

Call 888-WAV-CABS (888-928-2227) or download the CURB app.

A NOTE TO PASSENGERS:

- Wear seat belts
Exit curbside - Look out for cars, bikes, & people before opening the door
Collect all personal items before exiting the taxi
Report taxi driver & taxi number to 311 if TAP (Taxi Access Program) payment or service animal refused



Battery of an on-duty taxi driver is a Class 3 felony, punishable by up to 5 years in prison.



FARES



Table listing taxi fares: FLAG PULL (BASE FARE) \$3.25, EACH ADDITIONAL MILE \$2.25, EVERY 36 SECONDS OF ELAPSED TIME \$0.20, FIRST ADDITIONAL PASSENGER \$1.00, EACH ADDITIONAL PASSENGER \$0.50, CONVENIENCE FEE FOR ELECTRONIC PAYMENT \$0.50, VOMIT CLEAN-UP FEE \$50.00, ILLINOIS AIRPORT DEPARTURE TAX \$4.00

- The taxi fare for a taxi trip requested and secured through a smart phone app may deviate from the printed fare structure.
Tips are not included in fare - Tips are appreciated
Tolls are an extra charge to the passenger
There is no extra charge for baggage, baggage handling, or a service animal
Taxi driver may offer a flat rate fare below the meter rate
Verify Taxi Fuel Surcharge Rates and Effective Dates at Chicago.gov/RideSmart
TRIPS TO SUBURBS, NOT FROM AIRPORT: The rate of fare is STRAIGHT METER to the city limits PLUS ONE- HALF the STRAIGHT METERED FARE from the city limit to the suburban destination.



AIRPORTS

INFO FOR AIRPORTS:

A \$4.00 airport departure tax is levied by the State of Illinois per trip, not per person.

TRIPS TO SUBURBS FROM AIRPORT

Trips from the airports to all suburbs, except those listed below, are STRAIGHT METER PLUS ONE-HALF the STRAIGHT METERED FARE from the airport to the suburban destination.

The following are straight meter fares:

Table listing suburban destinations: Alsip, Bedford Park, Blue Island, Burbank, Burnham, Calumet City, Calumet Park, Cicero, Des Plaines, Dolton, Elk Grove Village, Elmwood Park, Evanston, Evergreen Park, Forest View, Harwood Heights, Hines VA Hospital, Hometown, Lincolnwood, Merrionette Park, Niles, Norridge, Oak Lawn, Oak Park, Park Ridge, Riverdale, River Grove, Rosemont, Skokie, Stickney, Summit

Traveling alone from the airport?

Check out FLAT TAXI SHARED RATES options at Chicago.gov/RideSmart to share a taxi ride with others also traveling alone.



City of Chicago

Department of Business Affairs and Consumer Protection
Chicago.gov/BACP



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