



CONFIRM THE CORRECT RIDE-HAIL VEHICLE

- Before entering the vehicle, double check the driver photo, the vehicle description and the vehicle information matches the information on the app.
- Trips may only be secured through the ridehail app; drivers may not pick up passengers via street-hail or in cab stands.
- The company decal sticker or electronic sign should be visibly displayed on car.

Chicago.gov/RideSmart



