City of Chicago
Business Affairs and Consumer Protection
PUBLIC VEHICLE INDUSTRY NOTICE

December 30, 2015          Notice No. 15-128

Introducing CHICABS to the Taxicab Industry!

CHICABS is the City of Chicago sponsored e-hail taxicab dispatch program. CHICABS will provide safe and secure options to hail and/or pay for a Chicago taxicab ride. CHICABS will offer options for taxicab passengers to electronically hail (E-Hail) a taxicab through a mobile app. CHICABS approved apps will also let passengers electronically pay (E-Pay) for the taxicab fare through the app. CHICABS apps will benefit taxicab drivers by increasing the number of potential fares and streamlining the cab fare payment process.

CHICABS (chicabs.org) selected E-Hail and E-Pay apps:

CURB (gocurb.com) and ARRO (goarro.com)

Taxicab drivers and owners are invited to stop by the CHICABS Registration Fair next week and learn about and register with CURB and/or ARRO.

CHICABS Registration Fair
When: 9am to 3pm
Location: Public Vehicle Operations, 2350 W. Ogden, 1st Floor, Chicago, IL

Pursuant to Taxicab Medallion License Holder RULE TX5.10, taxicab medallion license holders must participate and support the City’s E-Hail Dispatch Apps program. Taxicab drivers shall enroll and participate in one or both CHICABS selected apps by January 31, 2016.

For questions, comments, or to join the City of Chicago's Department of Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.

For Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at www.cityofchicago.org/bacp.


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