Notice to City of Chicago Taxi Operators
Taxi Access Program (TAP) - Acceptable Forms of Payment

Please ensure that managers, dispatchers and all taxi drivers are aware of the following payment requirements for TAP rides:

• Only the green TAP swipe card with the customer’s picture can be used for a TAP trip.
• Pace ADA Paratransit tickets are not an acceptable form of payment and will not be reimbursed.
• Each TAP trip covers up to $20.
• If the TAP fare exceeds $20, the rider will pay the difference with cash or credit/debit card.
• The TAP card cannot be used to pay for tips, wait time during/between trips or surcharges.
• If the driver needs assistance with processing the TAP card, they should contact dispatch for further instructions.

Pace Paratransit Operations