

Notice to City of Chicago Taxi Operators Taxi Access Program (TAP) - Acceptable Forms of Payment



Please ensure that managers, dispatchers and all taxi drivers are aware of the following payment requirements for TAP rides:

- **Only the green TAP swipe card with the customer's picture can be used for a TAP trip.**
- **Pace ADA Paratransit tickets are not an acceptable form of payment and will not be reimbursed.**
- **Each TAP trip covers up to \$20.**
- **If the TAP fare exceeds \$20, the rider will pay the difference with cash or credit/debit card.**
- **The TAP card cannot be used to pay for tips, wait time during/between trips or surcharges.**
- **If the driver needs assistance with processing the TAP card, they should contact dispatch for further instructions.**