Notice to City of Chicago Taxi Operators
Taxi Access Program (TAP) -Acceptable Forms of Payment

Please ensure that managers, dispatchers and all taxi drivers are aware of the following payment requirements for TAP rides:

- Only the green TAP swipe card with the customer’s picture can be used for a TAP trip.
- Pace ADA Paratransit tickets are not an acceptable form of payment and will not be reimbursed.
- Each TAP trip covers up to $30.
- If the TAP fare exceeds $30, the rider will pay the difference with cash or credit/debit card.
- The TAP card cannot be used to pay for tips, wait time during/between trips or surcharges.
- If the driver needs assistance with processing the TAP card, they should contact dispatch for further instructions.

Pace Paratransit Operations/July 2019