FIELD SERVICES

CACC’s Animal Control Officers protect the public from nuisance and dangerous animals; assist stray, injured, abused, and neglected animals; and partner with the Chicago Police Department to impound animals confiscated as part of a criminal matter. CACC responds to 311 calls for wildlife in the living quarters, and injured/trapped wildlife. CACC conducts bite and dangerous dog investigations, and determines whether an animal will be deemed dangerous pursuant to Municipal Code 7-12. We also inspect animal-related businesses.

VOLUNTEER

There are a number of volunteer opportunities to help the animals at CACC every day of the year! CACC needs people to show and exercise adoptable dogs and cats, help the public find their perfect pet, attend off-site adoption and vaccine events, and more. General orientations are held every month. Sign up on our Web site. Join us and be a part of the solution!

2741 S Western Ave
Chicago, IL 60608
12:00 pm to 7:00 pm
7 days a week
www.AdoptChicago.org
FB: @ChicagoAnimalCareandControl

For animal-related assistance:

311
REQUEST A SERVICE
CACC is committed to protecting public safety and ensuring the humane care of animals through sheltering, pet placement, education, and animal law enforcement. As Chicago’s only open-admission, municipal animal shelter and control facility, CACC provides a centralized resource for animal-related services for Chicago residents, and promotes the humane stewardship of animals throughout the City.

CACC accepts stray animals found in Chicago from 8:00 a.m. to 10:00 p.m. daily. CACC accepts owner-surrendered animals from Chicago residents from 12:00 p.m. to 7:00 p.m. daily. CACC also impounds dangerous animals and animals confiscated for various reasons, including abuse and neglect. Many animals arrive at CACC injured, ill, or very scared. While at CACC, they are provided medical attention, fresh food, clean water, and opportunities for socialization, rescue, and adoption.

CACC accepts stray animals from Chicago from 8:00 a.m. to 10:00 p.m. daily. CACC accepts owner-surrendered animals from Chicago residents from 12:00 p.m. to 7:00 p.m. daily. CACC also impounds dangerous animals and animals confiscated for various reasons, including abuse and neglect. Many animals arrive at CACC injured, ill, or very scared. While at CACC, they are provided medical attention, fresh food, clean water, and opportunities for socialization, rescue, and adoption.

Our Mission

CACC is committed to protecting public safety and ensuring the humane care of animals through sheltering, pet placement, education, and animal law enforcement. As Chicago’s only open-admission, municipal animal shelter and control facility, CACC provides a centralized resource for animal-related services for Chicago residents, and promotes the humane stewardship of animals throughout the City.

Lost a Pet?

About half of the nearly 16,000 animals taken in at CACC in 2016 were strays. If you find your lost pet sheltered at CACC, you will need a valid photo I.D., proof of ownership (e.g., veterinary records, purchase receipt, or pictures of the pet), and the $65 redemption fee to redeem your pet. Stray animals housed in the facility can be viewed at www.petharbor.com/chicago or www.helpinglostdpets.com.

Lost pet tours are conducted daily at:
12:15 pm, 1:15 pm, 2:15 pm, 3:15 pm, 4:15 pm, 5:15 pm, and 6:15 pm

Please note other agencies that accept strays:

- Animal Welfare League
  6224 S. Wabash Ave • animalwelfareleague.com

- APA Harmony House (cats only)
  2914 N. Elston Ave. • hhforcats.org

- Tree House (cats only)
  1212 W. Carmen Ave • treehouseanimals.org

- Garrido Stray Rescue
  773.416.4111

Adopt a Pet

Come adopt your very own Dog or Cat of Chicago! All adoptable animals are spayed/neutered, up-to-date on vaccinations, de-wormed and microchipped. Plus, we send dogs home with a new collar, leash, and I.D. tag! The adoption fee is only $65 for all dogs, puppies, kittens, and cats! The shelter is open daily for adoptions from noon to 7 pm. (Adoption applications must be completed by 6 p.m.)

Rescue Partners

CACC partners with nearly 200 animal rescue groups to transition many animals from the shelter into new homes. These groups transfer animals out of the facility after the animals become CACC property. The animals benefit from leaving a busy shelter more quickly – often to live in a foster home until they are adopted. Many rescue groups provide additional resources and specialized care as needed. In 2016, CACC transferred more than 8,100 animals out of the shelter. Rescue groups can apply to become a CACC Homeward Bound Transfer partner at cityofchicago.org/CACC.