

# Help! I Lost My Pet

We have put together some resources to help reunite pets and their families. If you lost a pet, please keep in mind that most lost pets remain close to home. Immediately hang flyers in your area, alert neighbors, and post on Facebook and other social media community pages.

## FIND YOUR PET AT CHICAGO ANIMAL CARE & CONTROL

To see whether your lost pet is at the city shelter, check the photographs at [petharbor.com/chicago](http://petharbor.com/chicago). On Pet Harbor, click on Lost Dogs or Lost Cats and proceed through the list of animals. Animals brought into the shelter are updated at 10 minutes past each hour. If you do find a photo where the pet resembles your pet, write down the Animal ID number. Email the Animal ID number to [VisitCACC@gmail.com](mailto:VisitCACC@gmail.com) with your name, phone number, and description of the animal and a staff member will contact you with the next steps. If you do not find your pet on Pet Harbor, you can request a Lost Pet Tour by emailing [VisitCACC@cityofchicago.org](mailto:VisitCACC@cityofchicago.org) or calling 312-747-1406.

To redeem a lost pet, a valid photo ID and proof of ownership (vet records, purchase receipt, or pictures of the pet) must be provided. Per chapter 7-12-120 of the municipal code of the City of Chicago, the Department shall charge and collect a redemption fee of \$65.00 for the release of the animal from the Animal Control Center. This fee will include an updated rabies vaccination (if required), a microchip (if required), spay or neuter surgery (if required) and City Dog License (if required). Payment is accepted in the form of cash (exact amount required), personal check or credit/debit card.

Please note: Dogs that arrive at CACC without a tag, microchip, or other forms of identification will be available for adoption and transfer to rescue after 3 full days of viewing on [petHarbor.com/chicago](http://petHarbor.com/chicago) and at the shelter. Cats impounded without tags, microchip or other forms of identification will simultaneously be marketed for redemption to owner, adoption, and transfer to rescue as soon as they arrive. We strongly encourage owners to microchip and tag their pets.

## MORE LOST PET RESOURCES

### Lost Dogs Illinois

Register your pet and create your free flyer: [helpinglostpets.com](http://helpinglostpets.com). Search and post about a dog at <https://lostdogsillinois.org/> and @LostDogsIllinois on [Facebook](#).

### Lost Cats Illinois

Register your pet and create your free flyer: [helpinglostpets.com](http://helpinglostpets.com). Search and post about a cat at @LostCatsIllinois on Facebook.

### LOST312

Text the word "LOST" to 1-855-LOST312 to get instructions on how to find a lost pet. LOST312 is offered in English and Spanish. [LOST312 Youtube Video](#)

### Finding Rover

This site lets you upload a photo of a lost or found pet and uses facial recognition software to match it with a database of animals. [Register your pet today](#)

## **AGENCIES APPROVED TO TAKE IN STRAYS**

In addition to CACC, these agencies can take in stray animals within the city of Chicago. Please contact them directly for hours and fees.

Animal Welfare League 6224 S. Wabash Ave 773.667.0088 [www.animalwelfareleague.com](http://www.animalwelfareleague.com)

Tree House (cats only) 7225 N. Western Ave. 773.262.4000 [www.treehouseanimals.org](http://www.treehouseanimals.org)

Garrido Stray Rescue [www.garridostrayrescue.org](http://www.garridostrayrescue.org) 773.744.4050

Harmony House for Cats 2914 N. Elston Ave. 773.293.6103 [www.hhforcats.org](http://www.hhforcats.org)