Thank you for your interest in Chicago Animal Care and Control (CACC), the city’s only municipally run, open-admission animal control and shelter facility.

Nearly 15,000 animals arrived at CACC in 2017. Most were strays or owner surrenders. Others had been confiscated from neglectful or abusive owners. Some had medical or behavioral issues. All found themselves in a strange place, in need of comfort and care.

CACC can be a challenging place to volunteer, emotionally and physically. But it offers a truly rewarding experience: To help the most vulnerable pets get a chance at happiness.

Why Volunteer?

- To connect pets with families that will treasure them for life
- To improve shelter life through enrichment, exercise, and TLC
- To prepare pets for adoption with training and socialization
- To promote animals to rescue groups and adopters
- To inspire Chicagoans to: adopt/foster/volunteer/donate

To end each shift knowing you made a difference!

✔ Play with pups
✔ Comfort kittens
✔ Help them home

2741 S.Western Ave., Chicago
Volunteer information: bitly.com/volunteercacc
Facebook: ChicagoAnimalCareandControl
Getting Started

- CACC is located at 2741 S. Western Ave.
- Free lot/street parking and Western Ave. bus

Requirements

- Must be at least 18 years old
- Read documentation; be able to talk about CACC
- Volunteer at least 10 hours each month
- City background check and fingerprinting
- Must be at least 18 years old
- Attend orientation and training sessions
- Spanish-language ability helpful

Work hard and deal with tough issues

Volunteer Etiquette

- Provide animals with the best possible care
- Offer friendly, non-judgmental, and knowledgeable customer service
- Focus on safety at all times
- Recognize when staff involvement is needed

Discrimination or harassment will not be tolerated

More Information

- Details and orientation dates: bitly.com/volunteercacc
- Contact: caccvolunteer@cityofchicago.org or cacc.vol.coord@gmail.com

**Volunteers Roles**

**WORK WITH DOGS**

*Walk and Socialize*
Provide regular exercise, enrichment, and socialization

*Matchmaker*
Introduce visitors to pets that may be a good match based on lifestyle, experience, and resources

**WORK WITH CATS**

*Adoption Room Enrichment*
Provide enrichment and socialization to cats in the adoption room. Introduce visitors to cats.

*Matchmaker*
Introduce visitors to pets that may be a good match based on lifestyle, experience, and resources

**OTHER POSITIONS**

*Adoption Counselor*
Interview adopters, answer questions, assess suitability of match between pet and adopter

*On and Off-Site Events*
Assist in preparing for and staffing adoption, clinic, and other events

*Marketing*
Prepare social media posts or help with photos/video

*More Opportunities*
We welcome help from people with a variety of skills for both regular shifts and project-based work