

Where to File Public Accommodations Discrimination Claims

The following table provides general guidance. This is not a guarantee of coverage. Certain exceptions and limitations may apply. You may be able to file your claim with more than one agency. Please telephone an agency if you have questions.

Agencies to Contact	Chicago Commission on Human Relations	Cook County Commission on Human Rights	Illinois Department of Human Rights
Types of Discrimination Covered	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Parental Status Sexual Orientation Gender Identity Source of Income Military Status Retaliation	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Parental Status Sexual Orientation Gender Identity Source of Income Military Discharge Status Housing Status Retaliation Aiding/Abetting Willful Interference	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Pregnancy Sexual Orientation (incl. gender identity) Unfavorable Military Discharge Military Status Order of Protection Status Retaliation Coercion/Aiding& Abetting Willful Interference
Geographic Limitations	Violation occurred within the City of Chicago	Violation occurred within Cook County	Violation occurred within Illinois
Time Limitations	Must file within 300 days of the alleged violation	Must file within 180 days of the alleged violation	Must file within 300 days of the alleged violation
Who Can Be Sued	Place, business establishment or agency that sells, leases, provides, or offers any product or service to general public, including membership organizations with over 400 members which provide regular meal service and receive payment for dues or other services from or on behalf of nonmembers	Persons that own, lease, rent, operate, manage, or in any manner control a public accommodation Exceptions for sex discrimination in private facilities, sleeping rooms and educational institutions	Accommodation or business facility of any kind which sells or otherwise offers services or goods to public OR Operator of such facility Public officials who are officers or employees of the State or its agencies

Agencies to Contact	Chicago Commission on Human Relations	Cook County Commission on Human Rights	Illinois Department of Human Rights
Kinds of Relief Available	<p>Make Whole Damages (such as out-of-pocket expenses and emotional distress damages)</p> <p>Punitive Damages</p> <p>Injunctive Relief (such as order to admit complainant to public accommodation)</p> <p>Fines to City</p> <p>Attorneys Fees and Costs for prevailing Complainant</p>	<p>Make Whole Damages (such as out-of-pocket expenses and emotional distress damages)</p> <p>Injunctive Relief (such as order to admit complainant to public accommodation)</p> <p>Fines to County</p> <p>Attorneys Fees and Costs for prevailing Complainant</p>	<p>Make Whole Damages (such as out-of-pocket expenses and emotional distress damages)</p> <p>Injunctive Relief (such as order to admit complainant to public accommodation)</p> <p>Attorneys Fees and Costs for prevailing Complainant</p>
Agency Contact Information	<p>Chicago Commission on Human Relations 740 N. Sedgwick Suite 400 Chicago, IL 60654 (312) 744-4111 (312) 744-1088 (TTY) (312) 744-1081 (FAX)</p> <p>cchrfilings@cityofchicago.org www.chicago.gov/cchr</p>	<p>County Commission on Human Rights 69 W. Washington St. Suite 3040 Chicago, IL 60602 (312) 603-1100 (312) 603-1101 (TDD) (312) 603-9988 (FAX)</p>	<p>Illinois Dept. of Human Rights 555 W. Monroe Street 7th Floor Chicago, IL 60661 (312) 814-6200 (217) 785-5125 (TTY) (312) 814-6251 (FAX)</p> <p>www.illinois.gov/dhr</p>
Office Hours	<p><u>Filing Hours:</u> Monday through Friday 9:00 - 5:00 (2 copies of all filings required)</p> <p><u>Intake Hours:</u> Monday through Friday 9:00 - 3:00</p>	<p><u>Office Hours:</u> Monday through Friday 8:30 – 4:30</p> <p><u>Intake Hours:</u> Monday through Friday 9:00-4:00</p>	<p><u>Office Hours:</u> Monday through Friday 8:30 - 5:00</p> <p><u>Intake Hours:</u> Monday through Thursday 8:30 - 3:00</p>
Other Forms of Discrimination Covered	<p>Employment Housing Credit & Bonding Transactions</p>	<p>Employment Housing Credit Transactions County Facilities, Services, and Programs</p>	<p>Employment Housing Credit Transactions Sexual Harassment in Education</p>