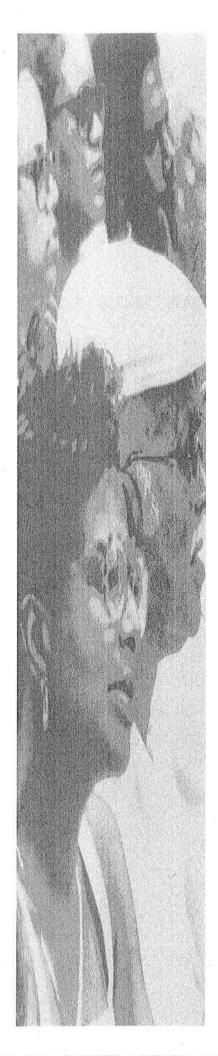
# CITY OF CHICAGO COMMISSION ON HUMAN RELATIONS BIENNIAL REPORT 1993–1994





City of Chicago Richard M. Daley, Mayor

Commission on Human Relations Clarence N. Wood, Chair / Commissioner





# City of Chicago Commission on Human Relations

Biennial Report 1993–1994

> Richard M. Daley, Mayor City of Chicago

Clarence N. Wood, Chair/Commissioner Chicago Commission on Human Relations

City of Chicago Commission on Human Relations 510 North Peshtigo Court Suite 6A Chicago, Illinois 60611

> (312) 744-4111 TT/TDD (312) 744-1088 FAX (312) 744-1081





Greetings:

As Mayor and on behalf of the City of Chicago, I am pleased to contribute to the 1993–1994 Biennial Report of the Commission on Human Relations.

I want to congratulate the Commission on Human Relations for its many efforts to ensure that Chicago meets the challenge of its great cultural diversity and for striving to make Chicago a bias free city. The Commission and its staff have done an excellent job in creating a frontline defense against hatred in our city. These public servants are going out into diverse communities and the city at large to open dialogue and build relationships.

Discrimination has no place in Chicago and we must recognize Chicago's diversity as one of its greatest strengths. As the Commission on Human Relations closes out five years of service under the City of Chicago Human Relations Ordinance, it will continue to be guided by this important principle while conducting programs to foster greater racial and ethnic harmony in our communities.

Thank you for sharing my commitment to make Chicago a better place to live and to work for everyone.

Richard M. Daley, Mayor

Sincerely, Sauf MDaley



#### CHAIRMAN'S MESSAGE

As Chair/Commissioner of the Chicago Commission on Human Relations (CCHR), I am pleased to share the agency's 1993–1994 report.

The opportunity to issue periodic reports, as required by City ordinance, is a valuable process. Telling the story of what we do sets benchmarks in the history of the Commission against which we can measure our progress.

Between 1993 and 1994, Chicago was refreshingly free of the kinds of public outbursts and disturbances seen in other cities. However, even the most cursory examination of cases of discrimination and incidents of hate crime detailed in this report will dispel the illusion that polarization based on race and other factors did not still abundantly exist.

Still, I trust that a common vision can bring us closer to a bias-free Chicago. And I would like to think that the Commission has made headway in building such a vision.

In that respect, every person living here has the power to make the city a friendlier environment than it now is, and hospitable to unity. I am proud to share with you some of our work over the past two years in the hope that you too will support the cause of better human relations.

Sincerely,

Clarence N. Wood Chair/Commissioner

Chicago Commission on Human Relations



# **Table of Contents**

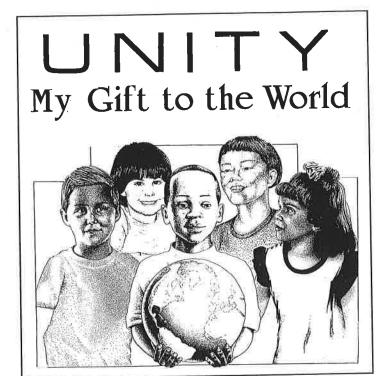
Board of Commissioners	4 1
Advisory Councils	1
Task Forces	2
Sample Calendars of Events	4
Legal Enforcement: Powers Against Bias	
Jurisdiction, Procedures, Available Remedies	5
Case Process	7
Summary of Cases Filed and Actions Taken (1993)	8
Summary of Cases Filed and Actions Taken (1994)	9
Bases of Claims for Cases Filed in 1993	10
Bases of Claims for Cases Filed in 1994	10
Employment Actions Complained of in Cases Filed in 1993	11
Public Accommodation Action Complained of in Caes Filed in 1993	11
Employment Actions Complained of in Cases Filed in 1994	12
Public Accommodation Action Complained of in Caes Filed in 1994	12
Housing Actions Complained of in Cases Filed in 1993	13
Credit/Bonding Actions Complained of in Cases Filed in 1993	13
Housing Actions Complained of in Cases Filed in 1994	1,4
Credit/Bonding Actions Complained of in Cases Filed in 1994	14
Efficient Work	15
Average Turn-Around Times	. 15
Substantial Evidence Determinations 1993-1994	16
Summary of Rulings after Administrative Hearings	17
Liability Rulings 1993 & 1994	17
Cases Appealed into State Court	19
Accessibility of Decisions and Hearings	20
Community Relations and Linking Constituencies	
Tension Reduction Work	21
Education	22
Special Events	23
The Advisory Councils ,	23
Recognition: Human Relations Awards, Gay and Lesbian Hall of Fame	
Commission Staff	26
Hearing Officers and Conciliators	26
The state of the s	20

# City of Chicago Commission on Human Relations Board of Commissioners, Advisory Councils & Task Forces

(all lists are as of 9/25/95)

#### **Board of Commissioners**

Miriam Apter Stanley Balzekas Dr. Hyo H. Byun Rochelle Crump Clara Day Phyllis Doering Dr. Wynetta Frazier Demetri Konstantelos Julian E. Kulas, Esq. Rev. Dr. Sid Mohn Yvonne Murry-Ramos Mary Morten Gerard Pitchford Karl Rubesh, Esq. Rabbi Herman Schaalman Rouhy J. Shalabi, Esq. Dr. Owais Succari Shelton Watson Henry P. Wilson Clarence N. Wood Chair/Commissioner



#### Advisory Council on African Affairs

Patience Adigbli Funmi Apantaku Angesom Atsbaha Veronica Bedu-Addo Birdy Haggerty-Francis Dr. Joan Hill Francis Yvonne Jackson Herman Johnson Frank McKeever Otis Monroe, III Gwendolyn Moreland Gregory Nimpson Dr. Nuru-Deen Olowopopo Gerard Pitchford, Chair Brendaline Roker Eric Rodrigue **Ernest Tucker** Wanda Wells Yittayih Zelalem

# Advisory Council on Arab Affairs

Khaled Akkawi Taiseer Al-Rashdan Hosam Bader Fadwa Hasan Dalal Jarad Mona Khalidi George Malek Nour S. Michael Akram Mufarreh Farouk Mustafa Camille Odeh Khaldoun Ramadan Saed Rihani Mazen Safar Dr. Mohammad Saleh Faisal Salman Adib Abu Sharif Dr. Owais Succari, Chair

#### Advisory Council on Asian Affairs

Maria Acierto Ranjana Bhargava Carmelita Carriaga David Chang Rashid Chaudary Dr. Robert Hsu Jay Jung-Il Kim Dr. Suk Lee Sammy Luk Tam V. Nguyen Niraniah Shah Kie-Young Shim Bernarda Shui-Hung Wong Iam Thamasucharit Dalisay Villalon Thomas Wong William Yoshino





# Advisory Council on Gay & Lesbian Issues

Manuel de Alba Perez Jan E. Berger Mark Cappello Fabiana Cardozo Gary Chichester Rev. Ralph B. Conrad William Greaves Nicole Hall William B. Kelley Scott Mendel Ellen O'Donnell Lisa Pickens Therese M. Quinn Laura Rissover Nettie Sabin Shelton Watson, Chair

#### Advisory Council on Immigrant & Refugee Affairs

Maria Alma Alvarado Hasim Cosovic Branislav Dedic Mark Dobrzycki Elena Kezelis Tokumbo McCarthy Margaret McCormick Rev. Dr. Sid Mohn, Chair Anna Mustafa Nora E. Villareal-Olivares Daria Prokip-Kukuruza Nicolae Rascov Pamela Seubert Issac Toma Dr. Ho L. Tran Rev. Groun D. Tzonkov Sava Vojcanin

#### Advisory Council on Latino Affairs

Nadine Arroyo Phil Ayala Grace Cervantes Jose Chapa Olga Delgado Catarino Diaz Armando Gomez, Sr. Alphonse Gonzalez Victor Gonzalez Leticia Herrera lose A. Lopez John Martinez Susana Martinez Juan Mendez Elena Berezaluce-Mulcahy Antonio Prieto Marina Rey Lucy Robles-Aquino Antoinette Sanchez Jose Velgara Guillermina Ybarra

#### Advisory Council on Veterans' Affairs

Keith Aguina Joe Bazil Howard Blackmon, Jr. Mary Louise Castro Albert Chesser Rochelle Crump, Chair James Darby Roy Dolgos Lt. Col. Frank Johnson Curtis Jones Lane Knox Joe Kostyk Charles D. Lee Bill Luna Arthur Morimitsu Larry Palmer Sam Parks Fred Randazzo Theodore Saunders David Sullivan

#### **Advisory Council on Women**

Pamala M. Alfonso Ida Bialik Rosetta Davlie Barbara Engel Francine Gill Vonda Gluck Hazel King Nancy Lanoue Juju Lien Bernice Miller Mary Morten, Chair Judith Phillips Laura Raimondi Rachel B. Sasson Norma Seledon-Tellez Walidah Sherman Linda Stanford Muriel Tuteur Anita Villarreal Robin Wright

#### **Region One Task Force**

Alderman Thomas Allen (38) Michael Altman Daksha Amin Alderman William Banks (36) Commander Bergamin, 16th Police District Richard Blount Commander Boggs, 19th Police District Rev. James Boldman Sister Marge Boyle Phyllis Bracey Commander Byrne, 24th Police District Officer Steve Cohen, 24th Police District Alderman Vilma Colom (35) Commander Curtin, 25th Police District Commander DéLopez, 23rd Police District Commander Divito, 18th Police District Bridget Gainer Marlyn Grossman Melissa Hubbard

Dr. Tausk Issa Officer Henry Jakob, 24th Police District Monica Kuczamer Scholastica Lee Rabbi Phillip Lefkowitz Sandra Litt Mary Malloy Commander Martorano, 20th Police District Michael D. McAlpin Alderman Richard Mell (33) Rabbi Meyer Alderman Joseph Moore (49) Marilyn Morales Thomas Morren Alderman Patrick O'Connor (40) Alderman Billy Ocasio (26) Margaret Palmer Karen Popowski Steven Pulliam Alderman Eugene Schulter (47) Alderman Helen Shiller (45) Alderman Mary Ann Smith (48) Sarah Staggs Alderman Bernard Stone (50) Alderman Ray Suarez (31) Marcella Tardy Commander Útz, 17th Police District Commander Velez, 14th Police District Renee Velgara Agnes Viewalewics Danuta Wisuiewska

#### **Region Two Task Force**

Ellen Cannon Regina Cook Clanton Jose Crespo Orlando De Jesus Carlos Flores Victor Flores Lafayette Ford Carlos Heredia Robbie Jacgvette Jou Jimenez Mary Johnson Volpe Hector Luis Diaz Nelly Miranda Daniel Ramos Migdalia Ramos Arfonso Ribot Manuel Rivera Ray Rivers Ben Rosado Jose Sanchez Tony Santa Fr. Martin Shaw Gabriele Strohchen Wayne Thomas Eddie Tosado Renee Velgara

#### **Region Three Task Force**

Rev. Scott Aaseng Leesa Albert Walter Clavor Mary Lou Cragg Joe Damal Linda Edmiston Marie Ellis Denise Ferguson Rev. Judy Giese Rev. Walter Harper Yusuf Hasan Gale Holmlund Willie Iverson Carol Jones Mark Karner Clara Kirk Jeremy Lahoud Rev. Claude Lewis Roosevelt Lowe Mary Ceil McManus Paul Mitchell Camille Odeh Rev. Richard Ramirez Rev. Jim Reed Kenna Weidner

#### **Region Four Task Force**

Angelina Accoh Marcellin Accoh Yolanda Adams Miriam Apter Clemment Balanoff Jimmy Barney Commander Barton, 9th Police District Betty Basora Commander Batts, 6th Police District Donald Bell Mary Bordelon Commander Briggs, 5th Police District Robin Brown Beverly Bryant Alderman John Buchanan (10) Cecilia Butler Treva Campbell Ray Carey Robert Castillo Myung Chang A. Brandon Chappell Inchul Choi Commander Clark, 21st Police District Commander Coffey, 4th Police District Alderman Shirley Coleman (16) Isabelle Conda Fr. Pedro Corbellini Izora Davis

Alderman Lorraine Dixon (8)

Audrey Drew Rev. A.I. Dumlap Mr. Engelwood Marilyn Epps Veronica Fickling Victor Frohlich Rabbi Funnye Maria Gonzalez Mary M. Goosby Vernita Gray Karen Gunn Melanie Hamblin Alderman Barbara Holt (5) Commander Holton, 3rd Police District Kendra Jackson Michael Jenkins Bomani Johnson Chrystele Johnson Phillip Joseph Toni Kim James Klekowski Sylvia Lacey Gwendolyn LaRouche Karen Long Benjamin Lowe Kay Mackey Sarai Mackey Dennis Martinez John Martinez Lula Mays Anita Merchant Kathy Meyers Patricia Mickey Otis Monroe Kim Murray Jose Navarro Shirley Newsome Donald Norwood Sgt. Olievera, 9th Police District Mary Olson **Ernestine Peters** Lisa Pickens Joel Polk Alderman Toni Preckwinkle (40) Commander Richardson, 2nd Police District Alderman Robert Shaw (9) Peter Skosey Charles Spicer Alderman John Steele (6) Gloria Stratton Alderman Allan Streeter (17) Myra Sumrall **Bruce Sutchar** Gwendolyn Talley Alderman Dorothy Tillman (3) Greta Travis Alderman Arenda Troutman (20) Perry Valentine Sterling Washington, Jr. Commander Watson, 7th Police District Joanna Watson Shelton Watson Mr. & Mrs. Wilson

Brenda S. Woods



"Sample" monthly calendars reveal a cross-section of CCHR activities-from administrative hearings and task force meetings to special events and sessions of the advisory councils.

#### Calendar of Events JANUARY 1993

- 4 ADVISORY COUNCIL ON LATINO AFFAIRS.
  Council Meeting. 6:00 p.m., City Hall, Room 201
  6 ADVISORY COUNCIL ON AFRICAN AFFAIRS.
  African Heritage Month Organizing
  Committee. 6:00–8:00 p.m.,
  510 N. Peshtigo Ct., Conf. Room B.
   ADVISORY COUNCIL ON AFRICAN AFFAIRS.
- ADVISORY COUNCIL ON AFRICAN AFFAIRS. Somalia Relief Committee. 6:00 p.m., Ethiopian Community Association of Chicago, 4750 N. Sheridan Rd. Suite 249.
- •ADVISORY COUNCIL ON ARAB AFFAIRS. Community Meeting. 7:00 p.m., Palestine Community Center, 2938 W. 63rd St.
- ADVISORY COUNCIL ON ARAB AFFAIRS. Community Meeting. Palestine Community Center 7:00–9:00 p.m., West Lawn Public Library, 4020 W. 63rd Street.
- 13 ADMINISTRATIVE HEARING. Bouressa v. First American/Hilstead. Housing/Marital Status, Religion & Sex Orientation. 9:30 a.m, 510 N. Peshtigo Ct. 6th floor.
- REGION I TASK FORCE. Task Force Meeting. 6:30 p.m., 3010 N. Laverne.
- ADVISORY COUNCIL ON AFRICAN AFFAIRS. African Heritage Month Organizing Committee. 6:00–8:00 p.m., 510 N. Peshtigo Ct., Conf. Room B.
- ADVISORY COUNCIL ON AFRICAN AFFAIRS. Council Meeting. 6:00 p.m., 510 N. Peshtigo Ct., Conf. Rm. B.

- 19 REGION II TASK FORCE. Humboldt Park Task Force. 6:30 p.m., 1400 N. Sacramento.
- •REGION II TASK FORCE. CBA Human Relations Alliance, 9:30 a.m., Central Assembly of God Church, 816 W. 31st St.
- ADVISORY COUNCIL ON WOMEN. Violence Against Women Committee. 9:30 a.m., City Hall RM 201–A
- 20 ADVISORY COUNCIL ON GAY & LESBIAN ISSUES. Council Meeting. 6:15 p.m., City Hall Rm 201–A.
- ADVISORY COUNCIL ON WOMEN. Health Committee. 12 noon, 510 N. Peshtigo Ct., Conf. Room B.
- 21 ADVISORY COUNCIL ON WOMEN. Community Relations Committee. 12 noon, Harold Washington College, Press Conf. Room.
- REGION II TASK FORCE. Lawndale Coalition. 10:30 a.m., Mount Sinai Hospital, 1500 S. California.
- •EDUCATION AND INTERGROUP RELATIONS. Community Workshop, "Combatting Racism," 6:30 p.m., 1:00 p.m., Ida Crown Jewish Academy, 2828 W. Pratt.
- 22 ADVISORY COUNCIL ON AFRICAN AFFAIRS.
  African Heritage Month Organizing
  Committee. 6:00 p.m.,
  510 N. Peshtigo Ct., Conf. Room B.
  26 ADMINISTRATIVE HEARING. Farrell v.
  Welded Tube. Employment/Retaliation, Sex & Disability 9:30 a.m. 510 N. Peshtigo Ct., 6th Floor

- 27 CHICAGO COMMISSION ON HUMAN RELATIONS 48TH ANNUAL AWARDS LUCHEON. 11:00 a.m. reception, 12 noon Luncheon, Chicago Hilton Hotel, Grand Ballroom, \$30.00 per person. Call 744–4111 for ticket information.
- •BOARD OF COMMISSIONERS. Board Meeting. 11 a.m., Chicago Hilton Hotel, 720 S. Michigan.
- 28 REGION III TASK FORCE. Hate Crimes Network Meeting. 2:00 p.m., Lutheran Church of the Cross, 6545 S. Springfield. 744–1103 for more information.
- •ADVISORY COUNCIL ON ARAB AFFAIRS. Council Meeting. 6:30 p.m.
- 510 N. Peshtigo Ct., Conf. Room B.
- ADMINISTRATIVE HEARING. Coleman v. Much Housing/Parental Status 9:30 a.m., 510 N. Peshtigo Ct., 6th Floor.

#### Calendar of Events AUGUST 1994

- 1 REGION IV TASK FORCE. Canaryville/Fuller Park Communities Coming Together to Help Each Other Meeting. 6:30 p.m. Fuller Park Field House, 4500 S. Princeton, Auditorium.

   REGION I TASK FORCE. Task Force Meeting. 6:30 p.m. 4455 N. Lincoln.
- 2 REGION I TASK FORCE. Jewish Palestine Dialogue. 9:00 a.m. 3525 W. Peterson.
- 3 REGION IV TASK FORCE. Asian/Community Relations Committee. 6:30p.m. Monroe Foundation, 2836 W. 63rd St., Community Committee Project Office.
- 4 REGION IV TASK FORCE. Cultural Workshop: A Day in the Life of a French Child. 9:30 a.m. Congregational Church of Park Manor, 7000 S. King Dr.
- 4 REGION IV TASK FORCE. Kensington Area Committee Meeting. 6:30 p.m. St. Anthony Rectory, 11538 S. Prairie.
- ADMINISTRATIVE HEARING. Janicke v. Badrov. Housing/Race Discrimination. 9:30 a.m. 510 N. Peshtigo Ct., Conf. Room B.
- 5 ADMINISTRATIVE HEARING. Janicke v. Badrov. Housing/Race Discrimination. 9:30 a.m. 510 N. Peshtigo Ct., Conf. Room B.
- **6** REGION I TASK FORCE. Rogers Park Community Party. 3:00 p.m. Touhy & Oakley.
- 8 ADMINISTRATIVE HEARING. Horn v. Burger King, Public Accommodation/Disability Discrimination, 9:30 a.m. 510 N. Peshtigo Ct., Conf. Room B.

- 8 ADVISORY COUNCIL ON GAY & LESBIAN ISSUES. Hall of Fame Committee Meeting. 6:00 p.m. Back Door Promotions, 803 W. Cornelia.
- 9 ADMINISTRATIVE HEARING. Horn v. Burger King. Public Accommodation/Disability Discrimination. 9:30 a.m.
- 510 N. Peshtigo Ct., Conf. Room B.
- 10 ADVISORY COUNCIL ON GAY & LESBIAN AFFAIRS. Advocacy Committee Meeting. 6:15 p.m. City Hall, 121 N. LaSalle St., Rm. 201A. 12 REGION I TASK FORCE. Crime Prevention Network Program. 9:00 a.m. 1607 W. Howard,
- 13 REGION I TASK FORCE. Polish American Youth Conference. 1:00 p.m. Weber High School, 5252 W. Palmer.
- 15 REGION IV TASK FORCE. Task Force Meeting. 6:00 p.m. Place to be announced. Call 744–1093.
- •REGION IV TASK FORCE. Youth Task Force Meeting. 4:00 p.m. 510 N. Peshtigo Court, Conf. Room B.
- **16** REGION IV TASK FORCE. Trumbull Park Task Force Meeting. 7:00 p.m. 2400 E. 105 St., 2nd Fl.

- 17 REGION III TASK FORCE. Task Force Meeting. 3:00 p.m. West Lawn Library, 4020 W. 63rd St.
- ADVISORY COUNCIL ON GAY & LESBIAN AFFAIRS. Monthly Meeting. 6:15 p.m. 121 N. LaSalle St., Rm. 201A.
- 18 ADVISORY COUNCIL ON ARAB AFFAIRS. Public Relations Committee Meeting. 7:00 p.m. 5916 S. Pulaski.
- 24 ADVISORY COUNCIL ON GAY & LESBIAN AFFAIRS. Health Committee Meeting. 6:15 p.m. City Hall, 121 N. LaSalle St., Rm. 201A.
- ADVISORY COUNCIL ON GAY & LESBIAN AFFAIRS. Access Committee Meeting. 6:15 p.m. City Hall, 121 N. LaSalle St., City Council Reception Area.
- 25 THIRD ANNUAL UNITY DAY PROGRAM.
  11:30 2:00 p.m. Daley Center Plaza. The program will feature a variety of performances and entertainment reflective of the diversity of Chicago.
  30 ADMINISTRATIVE HEARING. Greene v. New Life Ministries. Housing/Sex Discrimination.
  9:30 a.m. 510 N. Peshtigo Ct., Conf. Room A.
  31 BOARD OF COMMISSIONERS. Board
- 31 BOARD OF COMMISSIONERS. Board Meeting. 12:00 noon. 510 N. Peshtigo Ct., Conf. Rm B.
- •ADVISORY COUNCIL ON ARAB AFFAIRS. Council Meeting. 6:30 p.m. 5916 S. Pulaski.



# DISGRIMINATED AGAINST IN GHIGAGO?

Call the City of Chicago Commission on Human Relations at 744-2852 or 7854 (Voice), or

744-1088 (TTY).

HOUSING • EMPLOYMENT • PUBLIC ACCOMMODATIONS
• CREDIT/BONDING

# LEGAL ENFORCEMENT

**Powers Against Bias** 

#### **Jurisdiction**

he Chicago Human Rights Ordinance and the Chicago Fair Housing Ordinance give the Commission on Human Relations a broad mandate to investigate, mediate, and adjudicate complaints of discrimination in Chicago. The Commission handles complaints covering the areas of employment, housing, credit and bonding, and access to public accommodations where the alleged discrimination is based on at least one of 13 "protected classes": race, sex, color, age, religion, disability, national origin, ancestry, sexual orientation, marital status, parental status, military discharge status, and source of income. The alleged discrimination must have occurred in Chicago and a complaint must be filed within 180 days of the incident.

#### **Procedures**

The Commission's procedures are governed by the applicable Ordinances and the Commission's Rules and Regulations (all are available without charge from the Commission). The Commission investigates complaints of discrimination by interviewing witnesses

and reviewing documentary evidence. It uses its subpoena power if necessary to compel testimony and the production of documents. Many cases also settle or are withdrawn during the investigative stage.

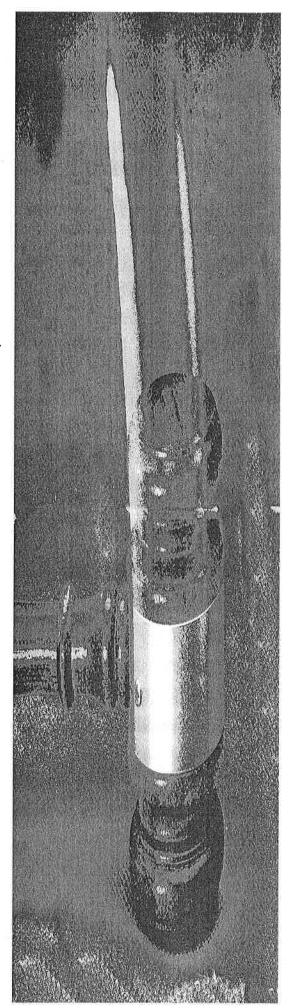
If, after an investigation, the Executive Compliance Staff of the Commission finds no substantial evidence of a violation, the case is dismissed. If it finds that there is substantial evidence of a violation, an independent conciliator hired by the Commission will attempt to mediate the dispute to the satisfaction of all parties. If the parties do not reach an agreement, the case proceeds to an Administrative Hearing before an independent Hearing Officer. At the hearing, both parties present their case to the Hearing Officer who makes recommended findings of fact, conclusions of law and appropriate relief, if any, after the hearing. The Board of Commissioners makes the final ruling after all hearings.



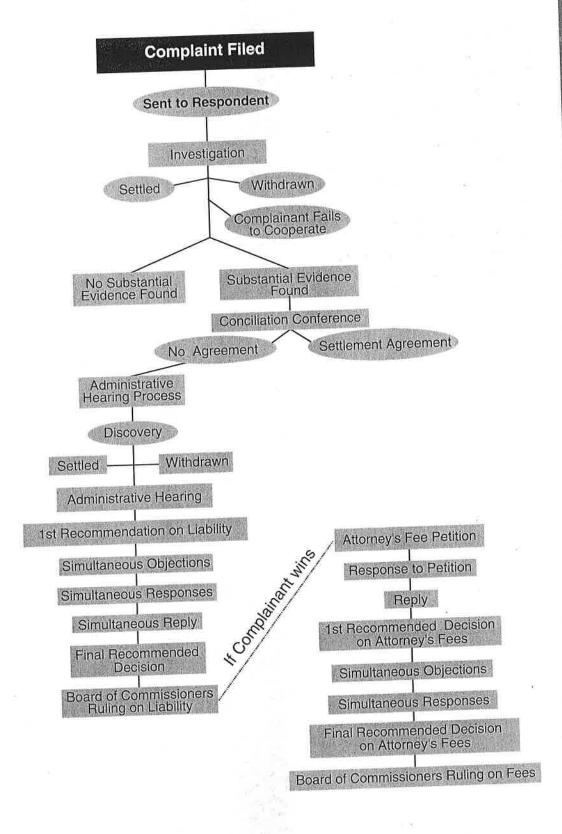


#### **Available Remedies**

If, after an Administrative Hearing, a respondent is found to have violated the Human Rights Ordinance, a fine of between \$100 and \$500 will be levied, with each day of violation constituting a separate offense. If the violation is of the Fair Housing Ordinance, the fine may not exceed \$500.00. Respondents may also be ordered to: cease the illegal conduct complained of; pay actual damages for injury or loss; hire, reinstate or upgrade the complainant with or without back pay; admit the complainant to the public accommodation; pay the complainant the cost, including reasonable attorney's fees, incurred in pursuing the complaint; pay punitive damages (when the violation was willful, wanton or in reckless disregard for the complainant's rights); and take such other action as may be necessary to make the complainant whole.



#### **CASE PROCESS**





1993 SUMMARY OF CASES FILED AND ACTIONS TAKEN

ACTIONS TAKEN	EMP	PA	HSG	CRD	TOTAL
NUMBER OF CASES FILED	277	78	130	0	485
NUMBER OF CASES DISMISSED	194	46	124	0	364
LACK OF JURISDICTION	6	0	0	0	6
FAILURE TO COOPERATE	16	6	10	Ö	32
LACK OF SUBSTANTIAL EVIDENCE	47	8	52	0	107
WITHDRAWN BY COMPLAINANT	27	6	10	0	43
OTHER	6	2	3	0	11
SETTLEMENT AGREEMENTS	92	24	49	0	165
TOTAL AMOUNT SETTLED FOR	A	В	C C	D	E
SUBSTANTIAL EVIDENCE FOUND	32	8	40	0	80
CONCILIATION CONFERENCES HELD	31	8	40	0	79
REQUESTS FOR REVIEW	9	0	7	0	16
REQUESTS FOR REVIEW GRANTED	2	0	0	0	2

EMP = Employment PA = Public Accommodation HSG = Housing CRD = Credit/Bonding

A = \$165,440.52

B = \$2,993.00

C = \$119,993.34

D =\$ 0.00

E = \$288,426.86

<sup>&</sup>lt;sup>1</sup>This figure represents settlement awards *only* from settlement agreements submitted to the CCHR for approval. The CCHR facilitated settlements in many cases in which the parties have agreed not to submit the agreement to the CCHR so as to keep the terms of the settlement confidential.

1994 SUMMARY OF CASES FILED AND ACTIONS TAKEN

ACTIONS TAKEN	EMP	PA	HSG'	CRD	TOT/
NUMBER OF CASES FILED	240	98	180	2	520
NUMBER OF CASES DISMISSED	210	73	143	100	427
LACK OF JURISDICTION	7	1	0	0	8
FAILURE TO COOPERATE	17	2	8	0,	27
LACK OF SUBSTANTIAL EVIDENCE	74	15	43		133
WITHDRAWN BY COMPLAINANT	34	12	10	0	56
OTHER	3	0	0	0.0	3
SETTLEMENT AGREEMENTS	75	43	82	0	200
TOTAL AMOUNT SETTLED FOR'	A	В	С	D	Е
SUBSTANTIAL EVIDENCE FOUND	26	. 19	32	.0	77
CONCILIATION CONFERENCES HELD	33	21	37	0.0	91
REQUESTS FOR REVIEW	12:	2	1.0	O	14
REQUESTS FOR REVIEW GRANTED	1 1	2	0	0 = 0	3

EMP = Employment PA = Public Accommodation HSG = Housing CRD = Credit/Bonding

A = \$216,199.71

B =\$ 12,255.00

C = \$102,818.09

D =\$ 0.00

E = \$330,272.80

<sup>1</sup>This figure represents settlement awards *only* from settlement agreements submitted to the CCHR fo approval. The CCHR facilitated settlements in many cases in which the parties have agreed not to submit the agreement to the CCHR so as to keep the terms of the settlement confidential.

# BASES OF CLAIMS FOR CASES FILED IN 1993

PROTECTED CLASSES
RACE
COLOR
SEX
AGE (OVER 40)
RELIGION
DISABILITY
NATIONAL ORIGIN
ANCESTRY
SEXUAL ORIENTATION
MARITAL STATUS
PARENTAL STATUS
MILITARY DISCHARGE
SOURCE OF INCOME
RETALIATION
MORNING AND THE WAY OF THE BURN OF THE STREET

Discontinuation accounts									
W.E	MP		PA	H	SG	С	RD	то	TAL
88	21%	26	30%	58	25%	0	0%	172	24%
4	1.0%	0	0%	- 5	3.8%	0	0%	9	1%
99	24%	2	2%	34	14.5%	0	0%	135	18%
43	10.5%	1	1%	4	2%	О	0%	48	7%
6	1.5%	0	0%	2	1%	0	0%	8	1%
66	16%	40	46%	18	8%	О	0%	124	17%
43	10.5%	4	4.5%	9	4%	0	0%	56	8%
21	5%	3	3.5%	14	6%	O	0%	38	5%
28	7%	10	11.5%	5	2%	0	0%	43	6%
3	1%	0	0%	34	14.5%	0	0%	37	5%
2	0.5%	0	0%	28	12%	О	0%	30	4%
0	0%	0	0%	0	0%	0	0%	0	0%
0	0%	0	0%	22	9%	0	0%	22	3%
8	2%		1%	0	0%	0	0%	9	1%
	TO AND THE THEFT	CONTRACTOR OF THE PARTY OF THE		THE EWOMAN	30((ES-1044215))	RELIGION	AND THE RESERVE OF THE PARTY OF	STEW AT AT LESS	1100000

# BASES OF CLAIMS FOR CASES FILED IN 1994

RACE
COLOR
SEX
AGE (OVER 40)
~ RELIGION
DISABILITY
NATIONAL ORIGIN
ANCESTRY
SEXUAL ORIENTATION
MARITAL STATUS
PARENTAL STATUS
MILITARY DISCHARGE
SOURCE OF INCOME
RETALIATION
THE PROPERTY OF THE PROPERTY O

F	MP		A	G	SG	· C	RD	ТО	TAL
77	23%	40	35%	70	29%	2	50%	189	27%
0	0%	1	0%	0	0%	0	0%	1	0%
74	22%	9	8%	21	9%	1,000	25%	105	15%
32	10%	1	0%	4	2%	0	0%	37	5%
8	2%	2	2%	2	1%	0	0%	12	2%
59	18%	31	27%	22	9%	0	0%	112	16%
22	7%	11	10%	13	5%	0	0%	46	7%
9	3%	7	6%	7	3%	0	0%	23	3%
31	9%	4	3%	5	2%	0	0%	40	6%
4	1%	2	2%	17	7%	1.0	25%	24	4%
3	1%	6	5%	55	23%	0	0%	64	9%
0	0%	0	0%	0	0%	0	0%	0	0%
1	0%	0	0%	27	11%	0	0%	28	4%
14	4%	2	2%	0	0%	0	0%	16	2%
						25 (2)	2 200 2 1 1 1 2 2 2 3	12015340 (81 17);	DOMESTICS.

EMP = Employment PA = Public Accommodation HSG = Housing CRD = Credit/Bonding

# EMPLOYMENT ACTIONS COMPLAINED OF IN CASES FILED IN 1993

ACTIONS COMPLAINED ABOUT	
FAILURE TO HIRE	Have Kirly Herman
PROMOTION DENIED	
WAGE DIFFERENTIAL	
DISCRIMINATORY BENEFITS	
SEXUAL HARASSMENT	
HARASSMENT (OTHER THAN SEXUAL)	
TERMINATION/LAYOFF	
FAILURE TO RECALL	
RETALIATION FOR FILING COMPLAINT	Waste St.
FAILURE TO ACCOMMODATE A DISABILITY	
DEMOTION	
OTHER	

NUMBER	PERCENT
27	9.7%
5	1.8%
1.	0.4%
16	5.8%
36	13.0%
32	11.6%
145	52.3%
7	2.5%
2	0.7%
32	11.6%
5	1.8%
5	1.8%

# PUBLIC ACCOMMODATION ACTIONS COMPLAINED OF IN CASES FILED IN 1993

ACTIONS COMPLAINED	ABOUT
ACCOMMODATION NOT ACCESSIBLE	
MISTREATMENT	
REFUSAL OF ENTRY	
OTHER	

PERCEN'
39.7%
50.0%
7.7%
2.6%

# EMPLOYMENT ACTIONS COMPLAINED OF IN CASES FILED IN 1994

ACTIONS COMPLAINED ABOUT	
FAILURE TO HIRE	11
PROMOTION DENIED	
WAGE DIFFERENTIAL	
DISCRIMINATORY BENEFITS	0.1
SEXUAL HARASSMENT	or.
HARASSMENT (OTHER THAN SEXUAL)	
TERMINATION/LAYOFF	
FAILURE TO RECALL	
RETALIATION FOR FILING COMPLAINT	
FAILURE TO ACCOMMODATE A DISABILITY	
DEMOTION	
OTHER	

NUMBER	PERCENT
19	6.3%
14	4.7%
2	0.7%
16.	5,3%
39	13.0%
37	12.3%
116	38.7%
4	1.3%
13	4.3%
28	9.3%
7	2.3%
5	1.7%

# PUBLIC ACCOMMODATION ACTIONS COMPLAINED OF IN CASES FILED IN 1994

AC	CTIC	ons co	MPLA	INED A	BOUT		JUNE:	
ACCOMMODATION	l NO	OT ACC	ESSIBL	.E			ij,	
MISTREATMENT	¥	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		V				
REFUSAL OF ENTRY	15 T			",) g		4		
OTHER	39.75	\$400 pm	1 A T			w [ ]		

NUMBER	PERCENT	
27	27.6%	
57	58.2%	
9	9.2%	
5	5,1%	

# HOUSING ACTIONS COMPLAINED OF IN CASES FILED IN 1993

ACTION COMPLAINED ABOUT	y as
DISCRIMINATORY COMMUNICATION	(1)
DISCRIMINATORY FINANCING	
NOT ACCESSIBLE TO PEOPLE WITH DISABILITIES	W.
LEASE TERMINATION	243
PANIC PEDDLING/BLOCKBUSTING	, ( <sub>#</sub>
REFUSAL TO EXAMINE LISTINGS	
REFUSAL TO RENT/LEASE/SELL	
SEXUAL HARASSMENT	
STEERING	H <sup>II</sup>
DISCRIMINATORY TERMS AND CONDITIONS	
OTHER	

NUMBER	PERCENT
1	0.8%
0	0.0%
6	4.6%
20	15.4%
0	0.0%
1	0.8%
61	46.9%
13	10.0%
0	0.0%
31	23.8%
0	0.0%

# CREDIT/BONDING ACTIONS COMPLAINED OF IN CASES FILED IN 1993

ACTION COMPLAINED ABOUT				
DENIAL OF BONDING				
IMPROPER LIMITATION	OF TERMS			
DENIAL OF CREDIT				
OTHER				

NUMBER	PERCEN		
0	0.0%		
0	0.0%		
0	0.0%		
Ö	0.0%		

## HOUSING ACTIONS COMPLAINED OF IN CASES FILED IN 1994

ACTION COMPLAINED ABOUT
DISCRIMINATORY COMMUNICATION
DISCRIMINATORY FINANCING
NOT ACCESSIBLE TO PEOPLE WITH DISABILITIES
LEASE TERMINATION
PANIC PEDDLING/BLOCKBUSTING
REFUSAL TO EXAMINE LISTINGS
REFUSAL TO RENT/LEASE/SELL
SEXUAL HARASSMENT
STEERING
DISCRIMINATORY TERMS AND CONDITIONS
OTHER

NUMBER	PERCENT
11	.5%
0	0.0%
4	2.1%
40	21.3%
0	0.0%
6	3.2%
89	47.4%
10	5.3%
0	0.0%
38	20.2%
0	0.0%

# CREDIT/BONDING ACTIONS COMPLAINED OF IN CASES FILED IN 1994

ACTION COMPLA	AINED A	BOUT		ew.
DENIAL OF BONDING			1 12 2	- X.
IMPROPER LIMITATION OF TERMS	/ "			
DENIAL OF CREDIT	As 88 .	T , = ' = ',		
OTHER				

NUMBER	PERCENT		
0	0.0%		
0	0.0%		
1.1	50.0%		
	50.0%		

#### **Efficient Work**

Efficient work enables the Commission to provide parties with a relatively speedy resolution to their cases. The Commission's average turn-around time in 1993 and 1994 from the day a complaint is filed until the date of a determination of substantial evidence or no substantial evidence (or other dismissal before such a determination)' is just over eight months. In housing cases, the investigations are particularly efficient; those average 5.2 months. That figure represents a far shorter turn-around time than that for similar cases handled by other agencies. The charts below show the average investigation time for 1993, for 1994, and for both years.

<sup>1</sup>These earlier dismissals typically involve cases where, before the determination of whether or not there is substantial evidence, the parties settle the case, the Complainant withdraws the case, or the Complainant does not proceed with the case.

#### **AVERAGE TURN AROUND TIMES**

From Date of Filing to Substantial Evidence Determination or Dismissal

#### 1993

#### Type of Case

**Employment** Housing

**Public Accommodations** 

**Total Average** 

# Average Length of Investigation

9.2 months

5.0 months

6.4 months

7.1 months

#### 1994

#### Type of Case

**Employment** Housing

**Public Accommodations** 

**Total Average** 

# Average Length of Investigation

11.4 months

5.4 months

6.6 months

8.6 months

#### 1993-94

#### Type of Case

**Employment** 

Housing **Public Accommodations** 

**Total Average** 

## Average Length of Investigation

10.4 months

5.2 months

6.4 months

8.1 months





# 1993–1994 SUBSTANTIAL EVIDENCE DETERMINATIONS

The percentages below are measured from only those cases in which an NSE or an SE finding was made. They are not percentages from all the cases in which the Commission took any action in 1993 & 1994. For example, they do not consider the cases that were settled or withdrawn before an NSE or SE finding could be made.

1993	EMP	HSG	PA	TOTAL
NET	47	52	8	107
NSE	59%	57%	50%	57%
SE	32	40	8	80
- 3 <b>-</b>	41%	43%	50%	43%

EMP	HSG	PA	TOTAL
74	43	15	132
73%	69%	32%	63%
27			
27%	19 31%	68%	78 37%
	74 73% 27	74 43 73% 69% 27 19	74 43 15 73% 69% 32% 27 19 32

1993-1994	• EMP	HSG	PA	TOTAL
	121	95	23	239
NSE	67%	62%	36.5%	60%
	59	59	40	158
SE	33%	38%	63.5%	40%

## SUMMARY OF RULINGS AFTER ADMINISTRATIVE HEARINGS

Rulings for Respondent Rulings for Complainant Damages Awarded Fines to City Attorney's Fees Rulings Fees & Costs Awarded	6 8 \$60,320.00 \$2,800.00 11 \$118,790.77	Rulings for Respondent Rulings for Complainant Damages Awarded Fines to City Attorney's Fees Rulings Fees & Costs Awarded	5 9 \$65,978.00 \$7,401.00 4 \$50,009.05
rees & Costs Awarded	\$ 110// \$0 		

#### **Liability Rulings** 1993 & 1994

The following is a list of liability rulings made by the Board of Commissioners after Administrative Hearings.

#### HOUSING

#### Blake v. Bosnjakovski

91-FHO-149-5734 (1-27-93) (landlord found liable for refusal to rent to Complainant due to her race, African-American; Respondent ordered to pay \$2,420 in damages and a fine of \$250)

#### Johnson v. City Realty & Devel.

91-FHO-165-5750 (3-17-93) (landlord found liable for refusal to rent to Complainant due to race, African-American; Respondent ordered to pay \$4,000 in damages and a fine of \$500)

#### Friday v. Dykes

92-FHO-23-5773 (4-22-93) (Respondent found liable for adding such restrictive terms to Complainants' lease due to their parental status that Complainants reasonably refused to rent from Respondent; Respondent ordered to pay \$9,500 in damages and a fine of \$300)

#### McDuffy v. Jarrett

92-FHO-28-5778 (5-19-93) (Respondent liable for repeated instances of inappropriate and unwelcome sexual demands which created a hostile, intimidating and offensive housing environment but found not liable for evicting Complainant where CCHR determined that the landlord would have evicted her for failure to pay rent even absent the alleged impermissible motive-Complainant's rejection of the landlord's sexual advances; Respondent ordered to pay \$5,000 in damages and a fine of \$250)

#### Boyd v. Williams

92-H-72 (6-16-93) (landlord found liable for acts of verbal and physical sexual harassment of Complainant and for evicting her after she rejected his advances; Respondent ordered to pay \$8,000 in damages and a fine of \$500)

#### Khoshaba v. Kontalonis

92-H-171 (3-16-94)

(Respondent found liable for not renting to Complainant and subjecting him to an ethnic slur because of his national origin, Assyrian, and because he was perceived to be a gypsy; Respondent ordered to pay \$6,000 in damages and a fine of \$500)

#### King v. Houston/Taylor

92-H-162 (3-16-94)

(landlord who stated that he refused t rent to complainant with teenage son found liable; his defense that he wou have rented to children of other ages found inadequate in the face of the direct evidence of discrimination. Respondent ordered to pay \$1,500 ir damages and a fine of \$500)

#### Sanders v. Onnezi

93-H-32 (3-16-94)

(landlord found liable for refusing t rent to Complainant due to her rac African-American. Respondent ordered to pay \$1,500 in damages and a fine of \$500)

#### Harris v. Craddieth,

92-H-179 (4-20-94)

(landlord found not liable where h was found not to have pursued and not to have continued to "harass" Complainant after she rebuffed his one request for a social relationshi

#### Starrett v. Duda/Sorice

93-H-6 (4-20-94)

(female landlord found liable for sexually harassing male Complaina including Respondents' admission regarding an attempted unauthorize eviction in which they put some of Complainant's belongings on the street. Respondent ordered to pay \$350 in damages and a fine of \$10

#### Rushing v. Jasniowski

92-H-127 (5-18-94)

(landlord found liable for discriminating due to marital status when he failed to rent to an unmarried couple; the alleged burden on Respondents' free exercise of religion found insubstantial because the individual holding the religious beliefs was neither the lessor nor the sub-lessor of the property in question. Respondent ordered to pay \$633 in damages and a fine of \$1)

#### Walters/Leadership Council for Metropolitan Open Communities v. Koumbis

93-H-25 (5-18-94)

(in default judgment case, landlord found liable for not renting to black Complainants; evidence included testimony of white tester. Respondent ordered to pay \$15,230 in damages, to monitor Respondent's rental practices, and pay a fine of \$500)

#### Reed v. Strange

92-H-139 (10-19-94)

(landlord found liable for quid pro quo harassment, but not hostile environment, for his non-sexual, but harassing, behavior where it was shown to be a "punitive response" to Complainant's rejection of his advances. Respondent ordered to pay \$12,265 in damages and a fine of \$1,000)

#### Benitez v. Marquez

93-H-73 (11-16-94)

(landlord found not to have discriminated against Complainant due to her religion when he terminated her lease; he was found to have other legitimate reasons for the termination)

#### **EMPLOYMENT**

# Williams v. United Air Lines 91-E-90 (2-18-93)

(Respondent found not liable; it was found to have given Complainant, a gay flight attendant, a 30-day suspension based on his violation of United Air Lines rules rather than due to his sexual orientation)

# Barr v. Blue Cross-Blue Shield and Tennenbaum

91-E-54 (2-18-93)

(Respondent found not liable; Complainant failed to establish that Respondent's reason for termination, poor performance, was a pretext for sexual orientation discrimination)

#### Audette v. Simko Provisions

92-E-39 (6-16-93)

(Respondent found to have a non-discriminatory reason for discharge of 57-year-old Complainant claiming age discrimination where her primary duty was eliminated, where she was not sufficiently qualified to do the remaining duties, and where the Respondent had laid off people less than 40 years old as well)

# Klimek v. Haymarket/Maryville 91-E-117 (6-16-93)

(employer found not to have fired Complainant due to her sexual orientation where Complainant did not show that employees who were not known or perceived to be gay were treated differently)

#### Ordon v. Al-Rahman Animal Hospital

92-E-139 (7-22-93)

(Respondent found liable for repeated and long-term sexual harassment, including inappropriate and unwelcome sexual advances and physical touching, and for constructive discharge, but not for reducing Complainant's hours or pay; Respondent ordered to pay back pay, \$20,000 in damages and a fine of \$500)

#### Barnes v. Page

92-E-1 (9-23-93)

(Respondent found liable where he sexually harassed Complainant by telling offensive jokes; making comments about Complainant's appearance, her sex life and having sex with her; and where Complainant had witnesses to corroborate Respondent's proclivity for inappropriate remarks and conduct; Respondent ordered to pay \$6,000 in damages and a fine of \$500)

# Hruban v. William Wrigley Co. 91-E-63 (4-20-94)

(where the discrimination was found to have occurred prior to the effective date of the current Ordinance, Respondent was not liable because the Ordinance was held not to apply retroactively)

# Flax-Jeter v. Chicago Dept. of Aviation

91-E-146 (6-15-94)

(Respondent found not to have retaliated against Complainant when it suspended her after she filed a complaint with CCHR; the City proved that it had a nondiscriminatory explanation for its treatment of Complainant)

### Minor v. Habilitative Systems

92-E-46 (8-31-94)

(employer found not to have discriminated due to sex in terms and conditions or in discharging Complainant as it was found to have legitimate nondiscriminatory reasons for its actions)

# McCall v. Cook County Sheriff's Office et al.

92-E-122 (12-21-94)

(employer and two individuals found liable because they created a sexually hostile environment through comments, gestures, and touching and because that environment caused the Complainant to transfer and so miss a promotion.

Respondents ordered to pay \$25,000 in damages and a fine of \$4,000)

#### **PUBLIC ACCOMMODATIONS**

#### Wilkins v. Little Village Discount Mall

91-E-82 (3-17-93)

(Complainant did not show that she was treated differently due to her race, national origin or sex when she was not allowed to sell food concessions at a flea market because she did not show that she had met the non-discriminatory prerequisites for use of the accommodation)

# Sohn & Cohen v. Costello & Horwich 91-PA-19 (10-20-93)

(CCHR ruled for Respondents where Complainant dentists did not show that their lease in a commercial building was not renewed based on the race [African-American] and source of income [public aid] of their clients)

#### Pryor/Boney v. Echevarria

92-PA-62/63 (10-19-94)

(store owner who told Complainants that he did not want "niggers" in his store and had the two Complainants leave found liable for race discrimination. Respondent ordered to pay \$3,500 in damages and a fine of \$300)

#### **Cases Appealed into State Court**

Parties have the right to go to state court to challenge Commission rulings made after Administrative Hearings by using a *writ of certiorari*. In state court, the judges decide whether the Commission's rulings are supported by the manifest weight of the evidence. Through 1994, over 20 cases have been so appealed. There have been state court decisions in 14 of these appeals.

The Commission has a perfect record concerning its liability rulings after hearings; the Commission has never had a decision concerning liability reversed or remanded. In 10 cases, the Commission's ruling was upheld in its entirety. In the other four, one was upheld on liability and damages, but remanded concerning the amount of attorney's fees for one attorney; one was upheld on liability but remanded on damages; a third was upheld on liability, but one element of damages was

decreased and another element remanded; the last was upheld as to liability, but findings of fact unrelated to the determination were struck.

#### **Significant Rulings:**

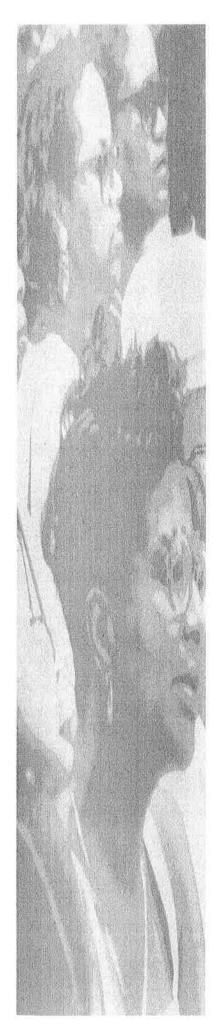
a) Punitive Damages—Circuit Court judges have upheld an award of punitive damages in all four cases where the issue was raised. The Commission has awarded punitive damages in cases where the respondent's conduct was found to be willful, wanton or in reckless disregard for the complainant's rights.

b) Marital Status—In a decision that received much press attention, a Circuit Court judge affirmed a CCHR ruling on marital status discrimination in all

respects.

The court agreed with the Commission's decision that a man who claimed that a landlord would not rent to him and his girlfriend because they were unmarried could state a claim for marital status discrimination. The court also agreed with the Commission's ruling that the landlord's defense that his religion would not let him rent to the couple was insufficient in this case. The apartment in question was being rented out by a corporation (not by the individual who had the religious beliefs) and the court found there was only an insignificant burden on the exercise of religion in such a case. The case has been appealed further.





# Accessibility of Decisions and Hearings

The Commission continues to publish its Subject Matter Index. The Index reports every substantive decision of the Commission by topic. Decisions included are those made after Hearings as well as all others with precedential value. The Index is available for inspection without charge. Also, permanent volumes may be purchased for \$50 and monthly supplements for \$15 per year. The orders and rulings themselves are available for inspection and copying at the Commission with 48 hours notice. Copies cost 20 cents per page.

Notices of Administrative Hearings, which are open to the public, are published in the Commission's monthly "Calendar of Events" and are posted at the reception desk. The Public Notices may also be mailed to any person upon request.

Commission rulings after Administrative Hearing are also available on Chicago-Kent College of Law's Internet System. Other substantive decisions, made other than after Hearings, shall be on that system in the future.

# SUFRIDO SUFRIDO DISGRIMING AGION EN GHIGAGOS



Llame a la Comisión de Relaciones Humanas al 744-2852 ó 744-7854 (voz), ó 744-1088 (TTY)

- ·VIVIENDA
  - ·EMPLEO
- ·LUGARES PUBLICOS
- ·SOLICITAR CREDITO

# COMMUNITY RELATIONS AND LINKING CONSTITUENCIES

The Chicago Commission on Human Relations approaches the problem of people from different backgrounds living together with solutions that are positive, creative, and inclusive. Organizations and individual volunteers from throughout Chicago are recruited into a support network of community contacts to counter divisive attitudes and reduce tensions. This network, consisting of regional and local community task forces, advisory councils, and committees, helps the Commission's staff fight hate crimes and initiate projects to improve human relations, whether in particular neighborhoods or through special events and promotions with citywide impact.

Educating against bigotry and discrimination has the force of law in the City of Chicago because of the Human Rights Ordinance that enabled the Commission. The education programs of the Commission consistently relay anti-bias messages citywide in the workplace and the classroom.

Chicago's status as a city free of major disturbances in the period covered by this report is one sign of the effectiveness of these approaches, a sampling of which follows.

#### **Tension Reduction Work**

The Commission's efforts encouraging conflicting groups to address their problems and find common solutions noticeably paid off. In 1994, for example, for the first time in four years, there were no boycotts in the Englewood Shopping Mall, where consumers had previously staged boycotts as frequently as several times a week. The Commission's intervention to mediate and build bridges was partly responsible.

To address merchant/consumer disputes from a human relations standpoint, the Commission produced and widely distributed the "Suggestion Guide for Chicago Merchants on How to Protect Your Rights and Practice Good Business and Community Relations."

Starting in 1993, the Commission developed additional local task forces to head off racial confrontation in several Chicago high schools. To address youth violence, the Commission formed a Youth Task Force; a "Summer Youth Directory for the Southeast/Far South Side of Chicago" was published; and summer opportunities for youth were highlighted by a panel of teenagers on a special edition of the Commission's cable TV program seen over the municipal channels.

The Commission created a curriculum for reducing racial tension, which Farragut High School, a frequent flashpoint for disputes between Latino and African-American students, adopted as a social studies class.

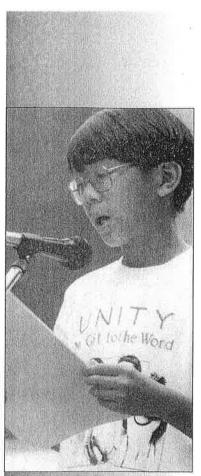
The City of Chicago is dedicated to ensuring that perpetrators of hate crimes face an enhanced penalty for their actions. Hate crimes are based on bigotry, and are committed because of the intended victim's actual or perceived race, color, religion, creed, ancestry, gender, sexual orientation, physical or mental disability (including HIV status) or national origin.

The Commission on Human Relations, in conjunction with the Civil Rights Unit of the Chicago Police Department, provides support to victims of hate crimes. CCHR staff and concerned volunteer task force members from the local community are available to accompany hate crime victims to court hearings, to visit hate crime victims at home, mobilize community support for victims, and to provide referrals to other support services. For example, in 1993, the Commission was the first point of contact for the Ramos family. The Commission referred these victims of extreme racial harassment and bias violence to the Chicago Lawyers' Committee for Civil Rights for legal assistance. In the successful and highly publicized case of Kraft v. Ramos that followed, the judge ordered the harassing family to sell their home.

In 1993, there were a total of 219 hate crimes; followed by 222 hate crimes the subsequent year.



Volunteers put a coat of fresh paint of homophobic graffiti on the North Su



Alvin Lui, 1st-place winner in the 1994 7th Gracle Citywide Human Relations Student Essay Contest: "There is an old saying which states, 'It is better to light a single match than to curse the darkness.' In my own small little way. I try to get along with people better....! will try to welcome the new student. I will light my little candle for race relations."

#### **Education**

The Commission developed a two-day sensitivity training program for the Chicago Police Department. The goal is better communication inside and outside the department and more effective police work. The program was designed for teaching by Police Academy instructors to approximately 7,500 in-service officers and trainees over a two-year period. About 6,000 officers participated in 1994 alone, learning to appreciate diverse cultures and becoming aware of potential biases.

The Lawndale community was targeted for a major diversity training project. The Commission prepared students from 10 different elementary schools to be human relations trainers in a four-day program on "Understanding Diversity." The students then conducted the training for their peers during a Cultural Awareness Festival attended by 200 students. The program was so well-received that the student trainers were invited to participate in a conference in New Mexico in 1994, where they presented the workshop for students and adults from all over the country.

Starting in 1994, as part of the ongoing Citywide Human Relations Student Essay Contest, the Commission mailed anti-bias curricula to Chicago public elementary schools for the first time. The goal was the expansion of programs in the schools that would stimulate young people to respect and understand persons different from themselves. As one of the winning students asked in the lead-in to her essay: "What Is a Straight-Up White Girl?," so did other students illuminate issues of diversity and personal identity from the adolescent point of view.

Approximately 3,250 seventh graders penned essays on the topic, "How I Can Improve Human Relations in the City of Chicago." Each year of the contest, the top 20 students and the winning school shared \$3,000 in prizes. The 1993 essay contest was generously supported by CMC Heartland Partners. The Commission's Advisory Council on Asian Affairs and the Peterson Bank provided funding in 1994.

Winners of the essay contest were as follows, in 1993: Kent Lau (Healy

School), first place; Olga Chavez (Kosciuszko School), second place; Latasha Lee (Carpenter School), third place; and in 1994: Alvin Lui (Healy School), first place; Shannon Hardesty (Hawthorne Academy), second place; and Nicholas Ftikas (Edgebrook School), third place.



The Commission's Education Committee Chair, Jim Konstantelos, presents a \$500 check to Beverly Tunney, Principal of Healy School, the winning school in the 1994 essay contest. Looking on, from left to right: Chair/ Commissioner Clarence N. Wood, Alderman Ed Smith (28th), Commissioner Hyo H. Byun, and Alderman Patrick O'Connor (40th).

Other programs—student exchanges and drama presentations—were conceived as adjuncts to classroom training. A student exchange program paired Ida Crown Jewish Academy of Chicago, an Orthodox Jewish School, with Paul Laurence Dunbar, a predominantly African-American public high school. The world-famous Second City Theatre company fought racial stereotyping with improvisational skits designed for this program as it toured high schools. Anti-bias workshops, open forums, and panel discussions, organized by Commission staff in cooperation with representatives of other anti-discrimination groups such as the Anti-Defamation League and the National Council of Christians & Jews, followed the performances.

In 1993 and 1994, the Commission presented seminars and workshops regarding the Chicago Fair Housing Ordinance and the Chicago Human Rights Ordinance for many attorney groups, employer groups, realtor groups, and tenant organizations, including, but not limited to, the following:

Access Living American Association for Affirmative Action Annual Fair Housing Conference Arab, African, Latino community meetings Chicago Bar Association Chicago Cable Municipal Access TV Chicago Coalition on Immigrant & Refugee Protection Chicago Housing Authority Habitat for Humanity Hispanic Educational Forum Illinois Department of Human Rights "Unity & Peace Initiative for the 21st Century" Illinois Municipal Human Relations Association Latino United Community Housing Association Lesbian & Gay Government Employees Loyola University Equal Employment Conference National Lawyers Guild Rogers Park Council for Jewish Elderly Spanish-language radio including WIND, WOJO, WOPA, WTAQ

#### **Special Events**

As part of an ongoing relationship with the Human Relations Foundation of Chicago, the "bias free city" theme (from a promotion initiated by the Commission in 1991) was sounded through annual commemorations of the 1963 Civil Rights March on Washington, presented in August of 1993 and 1994. These citywide celebrations—a "Day of Unity" within the "Week of Unity"-included bell ringing at churches, cultural showcases in Chicago neighborhoods, and culminating events with performing artists and distinguished public speakers at the centrally located Daley Civic Center Plaza. The public added a personal note by signing Unity scrolls and petitions on the plaza and throughout the city.

The Commission, the Human Relations Foundation, and the Chicago School of Professional Psychology co-presented "Cultural Impact: Integrating Dimensions of the Person," on October 13–14, 1994 at The Harold Washington Library Center. Experts from the medical and social sciences shared viewpoints about the impact of race and culture on

the individual. Three presentations were cablecast on MUTV, the municipal television channels: "Coping with the Reality of Racism" by Dr. Jolaine States, from the University of Manitoba; "Anglo-centric Assimilation vs. Multicultural Diversity in Education" by Eleida M. Gomez, from the Chicago Public Schools; and "Wade in the Water: The Wisdom of the Spirituals," a lecture and piano-accompanied performance by Dr. Arthur Jones, from the University of Denver.

In addition, the "Black Family Reunion," hosted with the National Council on Negro Women and the Human Relations Foundation, combatted discriminatory stereotypes with workshops and offered forums, health screenings, entertainment, and resource information to the public.

#### **The Advisory Councils**

Working collectively as well as individually, the eight councils of the Commission faced specific yet wide-ranging problems affecting their communities. Also, the Councils sponsored and cosponsored various activities honoring celebrations unique to their constituencies.

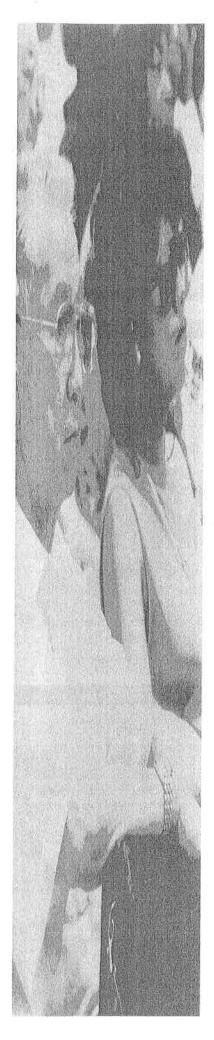
These advisory bodies improved their linkage to important populations: the Advisory Council on African Affairs; the Advisory Council on Arab Affairs; the Advisory Council on Asian Affairs; the Advisory Council on Gay and Lesbian Issues; the Advisory Council on Immigrant and Refugee Affairs; the Advisory Council on Latino Affairs; the Advisory Council on Veterans' Affairs; and the Advisory Council on Women.

The highlights that follow constitute a sampling of Council activities.

The Advisory Council on African Affairs organized a conference on how to do business with the City attended by over 60 African-American, African, and Caribbean businesses. The conference was cosponsored with the Department of Purchases and Contracts, the African Chamber of Commerce, and the Cosmopolitan Chamber of Commerce. In addition, an African Heritage Month Festival included a conference on Africa, cosponsored with Northwestern University, with sessions on AIDS,



Taekwondo student takes to the air in a demonstration of cultural diversity durin "Day of Unity" festivities on Daley Plaz



emerging democracies, and the refugee crisis. Nation Houses, an African market-place, and music and theater performances rounded out the festival. Also, the Council presented five community forums and seminars to heighten community awareness of the Chicago Human Rights and Fair Housing Ordinances, hate crime laws and victim/witness assistance, and the powers of the Commission.

The Advisory Council on Arab Affairs helped organize an Arab Chamber of Commerce by holding elections at five different locations. A board of directors was established to run the chamber, a full-time executive director hired, and a permanent headquarters rented. The Council compiled a directory with 1,500 listings of Arab businesses in Chicago.

The Advisory Council on Asian Affairs cosponsored the First Annual Asian-American Youth Conference. Attended by more than 200 youth, the conference drew participation from ten different ethnic groups. Topics ranged from dating to politics. The Council also met with the Korean Merchants Association and the Chicago Police Department to develop a response plan in case spontaneous public celebration of sports victories turned destructive.

The Advisory Council on Gay and Lesbian Issues was instrumental in requesting that the Mayor proclaim the month of October to be Lesbian and Gay History Month. The Mayor was the first big-city Mayor in the nation to do so. The Council conducted outreach to communities in the south and west areas of Chicago, participating in events and workshops to address hate-motivated violence against gay and lesbian people of color. Also, the Council participated in activities in support of SB994 to amend the Illinois Human Rights Act to include sexual orientation as a protected category.

The Advisory Council on Immigrant and Refugee Affairs made replacing green cards easier for legal permanent residents. The Council arranged application sessions throughout the city with the federal Immigration and Naturalization Service (INS). The Council also held periodic legal information forums in different ethnic communities. The "New Residents Resource Guidebook" was revised and distributed to over 200 agencies and individuals. "911" cards in 14 different languages were produced and handed out

through the Chicago Police Department and ethnic agencies.

The Advisory Council on Latino
Affairs contributed to easing tensions between Latinos and African Americans at Farragut Career Academy. Its work led to the formation of the Lawndale Coalition and programs such as the XYZ Unity Mural painted by Farragut students on an outer wall of the school building. The Council also hosted two conferences to inform business owners on available contracts with public agencies and on technical, financial, and other forms of assistance available to them.

The Advisory Council on Veterans' Affairs joined a successful campaign which resulted in the Illinois Human Rights Act being amended to include active duty military personnel. Through Operation Stand Down, the Council worked with homeless veterans: Over 600 were serviced to secure housing, medical services, and employment.

The Advisory Council on Women, in conjunction with women's organizations, private attorneys, and other City departments, spearheaded the development of the first comprehensive sexual harassment policy for employees of the City of Chicago. Under the new policy, victims of sexual harassment have the option of pursuing a complaint through mediation or through a formal investigation by the City's newly appointed Sexual Harassment Officer. This is believed to be the first such policy in the country to offer the option of mediation.

The Commission also brought together diverse people and neighborhoods through its role in organizing local task forces, committees, and coalitions, promoting the healing power of human relations where it was most needed.

# RECOGNITION

## **Human Relations Awards**

The Commission honored individuals and organizations for advancing the cause of a bias free city through Human Relations Awards presented at the City of Chicago Commission on Human Relations Annual Luncheon. The awardees were:



Mayor Daley presents a Human Relations Award to Ralph Campagna from Off the Street Club, Looking on, from left to right: Angela van Patten, Chair of the Selection Committee, and Chair/Commissioner Clarence N. Wood.

#### 1993

## COMMUNITY ORGANIZATION

Casa Aztlan

#### **GOVERNMENT**

Helen R. Jett-Caldwell

#### **HOUSING**

Gertrude Jordan

#### **MEDIA**

Vichitra Nayyar

#### THIRD SECTOR

Francis L. Wilkins

#### **EDUCATION**

A World of Difference

#### **HEALTH**

Carmen Velasquez

#### **LABOR**

Robert T. Simpson, Jr.

#### **RELIGION**

Rabbi Phillip Lefkowitz

#### THOMAS & ELEANOR WRIGHT

Joseph Chang Kun Kim

#### COMMUNITY ORGANIZATION

Off the Street Club

#### **MEDIA**

The Chicago Community Trust WBEZ-FM WTTW-TV

Chicago Sun Times

#### THIRD SECTOR

Open Hand Chicago

#### **EDUCATION**

Michael Altman Steinmetz Academic Centre

Dr. Delores Cross Chicago State University

#### HEALTH

Dr. Richard Brinker (Posthumous)

#### **RELIGION**

The Council for the Parliament of the World's Religions

## THOMAS & ELEANOR WRIGHT

G.A. Finch

#### Chicago Gay and Lesbian Hall of Fame

The Commission's Advisory Council on Gay and Lesbian Issues launched the Chicago Gay and Lesbian Hall of Fame during Gay and Lesbian Pride Week in June 1991 to recognize the community's contributions to the development of Chicago. No other city in the country has an established citysponsored Gay and Lesbian Hall of Fame. The project is funded by individuals, organizations, and insti tutions from the gay and lesbian community. The inductees were:

#### 1993

Robert Sloane Basker E. Kitch Childs, Ph.D. (posthumous) Jerrold E. Cohen (posthumous)

Robert T. Ford

Richard Garrin

Jeff Grarbart-Cervone

Joel Hall

Nancy Lanoue Rev. Sid L. Mohn, D.Min.

Richard W. Pfieffer

Linda S. Rodgers

Ron Sable, M.D.

Bruce C. Scott

Marge Summit

Joanne E. Trapani

A! Wardell

Ad Hoc Committee of Proud Black Lesbians and Gays

Mountain Moving Coffeehouse for Womyn and Children

Kathy Osterman (posthumous-Friend of the Community)

#### 1994

Robert I. Adams

Tracy Baim

George S. Buse

lames A. Bussen John Chester

Samuel F. Davis, Jr. (posthumous) Earnest E. Hite, Jr.

Bruce Koff

Gregory A. Sprague (posthumous)

Elizabeth E. Tocci

Steven F. Wakefield

Lori Cannon

Friend of the Community

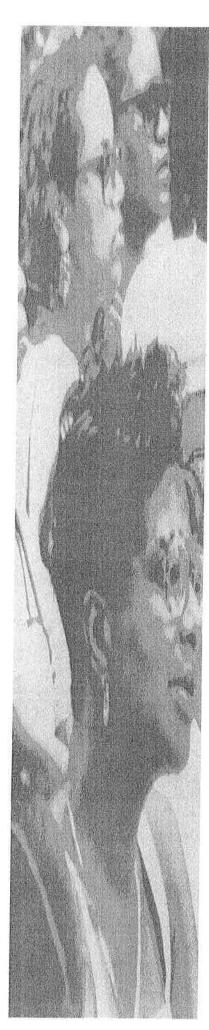
Adrienne J. Goodman Friend of the Community

Ellis B. Levin

Friend of the Community Chicago House and Social Servic

Agency, Inc. Lionheart Gay Theatre Company

Open Hand Chicago



## The City of Chicago Commission on Human Relations Staff

(as of 9/25/95)

Clarence N. Wood Chair/Commissioner

Kenneth Gunn, Esq. Managing Deputy Commissioner

Patricia Cornelio Peter Kostakis Sherri Logan-Hicks

#### Adjudication

Miriam I. Pickus, Esq. Deputy Commissioner, Adjudication

Willie F. Granderson Director of Fair Housing Kathryn Hartrick, Esq. Director of Compliance

Donald Allen Nellie Buitron Jacqueline Coleman Thermon E. Donnelly, III Nance Dulai Adrienne Epstein Claudia Green Wessie Johnson Darnell B. Macklin Lourdes Martinez Sandra Miranda Lucille Morgan-Williams Jeanne Quinn Thomas Rembert Steve Salvato Kelly Sander Dola Sowande Doris Whitaker

#### Administration

Sandra Brown
Director of Administration

Clarence Barry Joseph Battaglia Victor Lebron Pauline Pace

#### **Advisory Councils**

Directors/Community Liaisons

Hayelom Ayele African Affairs James Balcer Veterans' Affairs Roberto Cornelio Latino Affairs Mary Koblas Immigrant & Refugee Affairs Cece Lobin Women Lawrence McKeon Gay & Lesbian Issues Barton Moy Asian Affairs Salameh Zanayed Arab Affairs

# **Community Relations and Education Division**

Nancy Cleveland Director of Intergroup Relations Hattie Jackson Director of Education

Susan Cappello Edward Johnson Francoise Johnson Jacqueline King Arlene Kocol Nujoud Mansour Pablo Medina Gwendolyn Rattliff Doris Sykes Jacqueline Thomas

#### Hearing Officers and Conciliators

(as of 9/25/95)  $H = Hearing \ Officer \quad C = Conciliator$ 

Ross Altman (C) Michael G. Berland (H & C) Susan Bogart (C) Violet Clark (H) Fay Clayton (H) Lawrence Cohen (H) Robert R. Cohen (H) Lynn P. Cohn (C) Jeffrey I. Cummings (H) Raymond N. Davis (C) Stuart L. Deutsch (H) Martin J. Dubowsky (C) Horace Fox, Jr. (C) Michael D. Gerstein (C) Steven R. Greenberger (H) Lisa Salkovitz Kohn (H & C) Martin H. Malin (H) Steven Saltzman (H) Jeffrey L. Taren (H) Kathleen C. Yannias (H & C) David Youngerman (H)



Printed 1995 by the City of Chicago Graphics and Reproduction Center Cornell Hughes, Director Design: Pablo de León

Photo credits, GRC photographers: Willy Schmidt: cover image, pages 22 (essay winner), 23; Cheryl Tadin: Clarence N. Wood photo, pages 21, 22 (awards ceremony), 25



City of Chicago Commission on Human Relations 510 North Peshtigo Court Suite 6A Chicago, Illinois 60611