19th POLICE DISTRICT COUNCIL

Maurilio Garcia
Jenny Schaffer
Sam Schoenburg

Monthly Meeting - June 27, 2023
Weiss Hospital Auditorium, 6:30 p.m.
1. Roll Call & Quorum
Agenda

1. Roll Call & Quorum Determination
2. Approval of Minutes
3. District Council Member Updates
4. Discussions
   a. Updates from CCPSA
   b. Community Survey Results
   c. Introduction to Mental Health Resources and Organizations in 19th:
      ■ 988
      ■ CARE
      ■ Thresholds
5. Votes
6. Announcement of Next Meeting
7. Public Comment
8. Calls to Action
2. Approval of Minutes
3. District Council Member Updates
Key Updates - Current Events

- Newcomers at 19th PD HQ
- Juneteenth
- IG Report
- Pride

19th District Migrant Support
Key Updates - Meetings with City Leaders

- 19th District CPD Leadership
- Alderpersons, State Reps, and staff
- Civilian Office of Police Accountability (COPA)
- Community Commission for Public Safety (CCPSA)
Key Updates - Constituent Engagement

- Individual Inquiries
- 1:1 Meetings

19thDistrictCouncil.com
19thDistrictCouncil@gmail.com
Key Updates - Community Outreach

- Center for Policing Equity
- Chicago Neighborhood Policing Initiative
- Heart of Lakeview Neighbors
- Institute for Nonviolence Chicago
- JCUA House Meeting
- Lakeview/Roscoe Chamber of Commerce
- Lincoln Park Chamber of Commerce
- ONE Northside
- Ward Night Out (47th)
- CAPS Meetings
Updates from Community Commission for Public Safety (CCPSA)
The Commission is responsible for appointing the Chief Administrator of COPA and nominating candidates for the Police Board. The following draft policies outline the procedures the Commission will follow for accomplishing these tasks.

They are welcoming public input on the Draft Policy for COPA Chief Administrator Selection Procedures and Draft Policy for Police Board Member Selection Procedures...
POLICE BOARD MEMBER SELECTION PROCEDURES

I. PURPOSE
The purpose of this policy is to establish the procedures for the selection of Police Board members.1

II. OVERVIEW OF THE POLICE BOARD
In July 2021, City Council passed an ordinance establishing the Community Commission for Public Safety and Accountability Ordinance, Chicago Municipal Code 2-80. Pursuant to Section 2-80-050(k), the Community Commission for Public Safety and Accountability (“the Commission”) is responsible for recommending qualified candidates for the Police Board to the mayor. From the list of recommended candidates, the mayor appoints Police Board members, with the advice and consent of the City Council.

The Police Board is an independent civilian body established under Chicago Municipal Code 2-84-020. The body consists of nine members who serve terms of five years or until their respective successors are appointed and qualified, unless they are removed for cause in accordance with 2-80-090. Board member vacancies are filled for the remainder of an unexpired term in the same manner as original appointments. A Police Board member will not be reappointed if they have served on the Board for more than two five-year terms during their lifetime.

To submit input on these policies, please email CommunityCommissionPublicComment@cityofchicago.org
Process for Selecting COPA Chief Administrators

To submit input on these policies, please email
CommunityCommissionPublicComment@cityofchicago.org

COPA CHIEF ADMINISTRATOR SELECTION PROCEDURES

I. PURPOSE
The purpose of this policy is to establish the procedures for the Community Commission for Public Safety and Accountability (“the Commission”) to select the Chief Administrator of the Civilian Office of Police Accountability (COPA).

II. OVERVIEW OF THE COMMISSION AND COPA
In July 2021, the Chicago City Council passed an ordinance establishing the Community Commission for Public Safety and Accountability, Chicago Municipal Code Chapter 2-80. Pursuant to Section 2-80-050(m), when there is a vacancy in the position of Chief Administrator of COPA, the Commission is responsible for appointing the Chief Administrator, subject to City Council approval.

COPA is an independent department of the City of Chicago, established by ordinance in the Chicago Municipal Code Chapter 2-78. The mission of COPA is to “provide a just and efficient means to fairly and timely conduct investigations within its jurisdiction, including investigations of alleged police misconduct and to determine whether those allegations are well-founded, applying a preponderance of the evidence standard; to identify and address patterns of police misconduct; and, based on information obtained through such investigations, to make policy recommendations to improve the Chicago Police Department and reduce incidents of police misconduct.” Chicago Municipal Code, 2-78-110.

Pursuant to Chicago Municipal Code 2-78-115, the Chief Administrator is COPA’s chief executive officer. The Chief Administrator serves a term of four years, unless removed from office for cause in accordance with 2-80-090. At the conclusion of such term, the Commission may consider the Chief Administrator for reappointment.
Join the Community Advisory Council (CAC)

The Civilian Office of Police Accountability (COPA) is currently seeking applicants interested in becoming an active member of its Community Advisory Council (CAC).

Application Deadline: June 30, 2023

Role & Expectations of the COPA Community Advisory Council:

As an important component of COPA’s community engagement efforts, the CAC serves as a communication conduit between the broader Chicago community and COPA in order to assist the agency in creating and maintaining an effective and transparent dialog with the residents we serve. Council members will share perspectives from the community about the agency’s work, as well as provide input on COPA-related topics that affect City of Chicago residents.
Learn More at:


Facebook: facebook.com/ChicagoCCPSA/
Instagram: @ccpsa_chicago
Twitter: @ccpsa_chicago
Youtube: @chicagoccpsa
Community Survey Results
Survey Methodology

Structure & Sample

- 5-minute online survey accepting responses April 18th - June 17th 2023
- Solicited responses from all 6 wards in the district (32, 40, 43, 44, 46, 47)
- Obtained N=427 raw data responses
- Ended with N=403 as final, total sample (removed duplicates, those outside of the 19th district)
- Raw data files and analyses will be posted online (all personal identifying info will be redacted)

Survey Flow & Outline

- Contact Information
- Ward/Neighborhood Info
- Neighborhood, Public Safety, and Policing Ratings
- Top of Mind Public Safety Topics & Priorities
- Community Involvement
- Other Resident Concerns
Executive Summary

- Generally, we do not feel overly positive when it comes to public safety in the district.
- Responses indicate a sense of dissatisfaction and/or indifference towards our neighborhood’s general safety, public safety approach, and policing.
- However, there are a couple of wards (32 & 47) where over half of their residents rated their neighborhood as “very/extremely safe”.
- 19th District residents stated “managing rise in crime” as the top priority to address.
- Other top of mind public safety issues to address include: police accountability, mental health resources, and police/community relationships.
- Nearly half of residents expressed interest in learning more about alternative public safety resources (e.g. restorative justice, mental health and substance use crisis response).
We will not be displaying ward-level results for Wards 40 & 43 due to too small of sample sizes (not enough responses for quantitative analysis).
Neighborhood Safety Rating

Sample sizes: 19th Police District (N=403); 32nd Ward (n=61); 44th Ward (n=128); 46th Ward (n=40); 47th Ward (n=150);
Question Text: How safe would you describe your neighborhood?
Public Safety Satisfaction

Sample sizes: 19th Police District (N=403); 32nd Ward (n=61); 44th Ward (n=128); 46th Ward (n=40); 47th Ward (n=150); Question Text: Overall, how satisfied are you with your neighborhood’s public safety approach?
Policing Satisfaction

Sample sizes: 19th Police District (N=403); 32nd Ward (n=61); 44th Ward (n=128); 46th Ward (n=40); 47th Ward (n=150);

Question Text: Overall, how satisfied are you with policing in your neighborhood?
Public Safety Issues Presented

1. Addressing homelessness response
2. Addressing property crimes, noise complaints, and other quality-of-life issues
3. Amplifying the voices of marginalized communities
4. Ensuring police accountability & transparency
5. Expanding mental health resources and services
6. Implementing programs to help with substance abuse and domestic violence
7. Improving police/community relationships
8. Improving quality of policing (e.g. response times, clearance rates)
9. Managing rise in crime (e.g. car-jackings, robberies, gun violence)
10. Promoting better officer wellness
11. Sharing information about public safety incidents and responses in the District
Top Priority to Address in Neighborhood

<table>
<thead>
<tr>
<th></th>
<th>19th Police District</th>
<th>32nd Ward</th>
<th>44th Ward</th>
<th>46th Ward</th>
<th>47th Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>#2 Priority</td>
<td>Police Accountability</td>
<td>Police Accountability</td>
<td>Police Accountability</td>
<td>Mental Health Resources</td>
<td>Police Accountability</td>
</tr>
<tr>
<td>#3 Priority</td>
<td>Mental Health Resources</td>
<td>Quality of Policing</td>
<td>Quality of Policing</td>
<td>Uplifting Marginalized Communities</td>
<td>Mental Health Resources</td>
</tr>
<tr>
<td>#4 Priority</td>
<td>Police/Community Relationships</td>
<td>Sharing Public Safety Info</td>
<td>Mental Health Resources</td>
<td>Police/Community Relationships</td>
<td>Police/Community Relationships</td>
</tr>
</tbody>
</table>

Sample sizes: 19th Police District (N=403); 32nd Ward (n=61); 44th Ward (n=128); 46th Ward (n=40); 47th Ward (n=150);

Question Text: Which of the following topics are you most interested in having the 19th District Council address when considering public safety and policing within the community?
Interest in Learning About Alternative Solutions

Sample sizes: 19th Police District (N=403); 32nd Ward (n=61); 44th Ward (n=128); 46th Ward (n=40); 47th Ward (n=150);
Question Text: How interested are you in learning about alternative public safety resources for your neighborhood (e.g. restorative justice, mental health and substance use crisis response)?
Introduction to Mental Health Resources and Organizations in 19th
Introducing: 988
Introducing: C.A.R.E.
The Crisis Assistance Response & Engagement (CARE) Program is a partnership between:

- Mayor's Office
- Department of Public Health
- Fire Department & Region 11 EMS
- Police Department
- Office of Emergency Management & Communications
Comprehensive Crisis Prevention and Response Program

*Crisis Assistance Response and Engagement (CARE) Program ensures more than one response option to fit the variety of 911 calls with a behavioral health component*

**Pre-Response:**
For the first time in the City’s history, mental health professionals are staffed in the City’s 911 Call Center.

Provide support and mental health consultation to callers, call takers, dispatchers, and response teams. Developing infrastructure to resolve mental health calls without in-person response.

**Response:**
For the first time in the City’s history, mental health professionals are being dispatched from the 911 Call Center to respond to behavioral health crisis calls that require an in-person response.

**Post-Response:**
Residents linked to appropriate community-based services to address the underlying needs that contributed to the development of the crisis in the first place.

Piloting use of geographically distributed alternate drop off sites for persons experiencing a behavioral health crisis as alternatives to emergency rooms to provide more comprehensive care.
CARE Program: Crisis Response Teams

Crisis Assistance Response & Engagement (CARE) is Chicago's first alternate 911 response program.

Integrated, healthcare-based teams respond to 911 calls with a mental health component and offer de-escalation, on-site services, transport to alternate destination, and extensive follow-up.

Currently operate 10:30am – 4:00pm Mon-Fri.

- **Alternate Response (AR) teams**: paramedic + clinician
- **Multidisciplinary Response (MDRT) teams**: paramedic + clinician + CIT officer
The CARE Opioid Response Team (ORT) operates in East & West Garfield Park and Humboldt Park and follows up with individuals 24-72 hours after they have experienced an opioid overdose to offer services and connection to care.

- Opioid response team: paramedic + peer recovery specialist
CARE Program Timeline

**September 2021:** Launched first 2 MDRT response teams on North and South Sides

**June 2022:** Launched 3rd (alternate response) team on Southwest Side

**January 2023:** Launched Opioid Response Team on West Side

**March 2023:** expansion of eligible call types, age range, and launch of 4th (alternate response) team in the Loop

**Summer 2023:** Launch 2 more teams in Far North and Far South

**Late 2023:** Pilot Sobering Center and Stabilization Housing as alternate destinations
CARE Team Activity to Date

Summary: Call volume month-to-month continues to increase.

Southwest Side includes Chicago Lawn, Gage Park, West Elsdon, West Englewood, West Lawn
Data updated through 6/18/23. CARE Responses include primary and self-dispatches and CPD assists.
CARE Team Activity to Date: Follow Ups

Summary: Follow-up activity remains steady. Several high-need clients have come back in district 006, leading to intensive follow-up activity. CDPH is working to develop a case management team to provide support to crisis clinicians and alleviate time spent on lengthy follow-ups.

Southwest Side includes Chicago Lawn, Gage Park, West Elsdon, West Englewood, West Lawn
Data updated through 6/18/23
The CARE Team responded to a request for assistance from a CPD unit that had responded to an individual in mental health distress. When the CARE Team arrived they spoke with the individual and offered CARE services. The Team learned that the individual was in need of employment resources in particular. The next day, the CARE Team conducted a follow-up visit to the individual together with the original CPD unit. At that time, the individual expressed that they were feeling depressed and anxious, and the CPD unit transported them to the hospital for psychiatric care. While in the hospital, the CARE Team did some research on referrals for employment opportunities, and dropped the information off to the client's mailbox. When the individual was discharged from the hospital, the CARE Team made contact with them, and followed-up again in 30 days.
CARE Program: What to Expect

CARE Teams respond to a range of calls as the only unit or together with police. Sometimes, police may arrive first and then call the CARE Team for assistance.

When they arrive on scene, the CARE Team can:
• De-escalate the person in crisis and conduct a brief needs assessment
• Provide basic clothing, hygiene items, food gift cards, bus passes, and harm reduction supplies
• Transport a person to the hospital (non-emergently), crisis stabilization center, shelter, clinic, or other location
• Make referrals to treatment, help navigate housing or shelter needs, and support around socioeconomic needs (employment, food access, etc.)
• Work with family, friends, or staff on scene to provide information and resources on supporting people in crisis
• Follow up at 1, 7, and 30 days after the initial encounter with the individual
CARE Program: Alternate Destinations

**Identified Need:** alternate destinations for people with complex behavioral health conditions to reduce cyclical utilization of criminal-legal and emergency medical systems, and improve health of individuals.

**Planned Programs to Launch in 2023:**

**Stabilization Housing**

Non-congregate temporary housing for people with severe mental illness and/or substance use disorders experiencing homelessness. Full primary and behavioral health care on-site, together with intensive case management, social and recovery services, and trauma-informed, community-centered wellness supports.

Participants can stay for up to approximately 6 months before transition to long-term housing.

**Sobering Center**

24/7 alternate destination to emergency department or jail for acutely intoxicated individuals to sober and receive services. Facility mobile van can transport patients from public settings or emergency departments to the sobering center.

On-site recovery coaches, basic medical care, and behavioral health supports as well as referrals to ongoing care in the community.
Introducing: Thresholds
Thresholds Mobile Crisis Response

Thresholds Living Room Program – Forever Hope

Certified Community Behavioral Health Clinic
We offer innovative programs at 97 sites throughout the Chicago metropolitan area.

We cover five Illinois counties: Cook, DuPage, Kankakee, McHenry, Lake

**Our Services Include:**

- Substance Use Treatment
- Youth & Young Adult Services
- Veteran’s Project
- Housing and Homelessness
- Peer Services
- Community Outreach for Mental Health

8,237 Clients served in 2021
1,200+ dedicated staff
30 unique programs
186 clinical teams
1,250 housing units managed
What is 988 and MCRT?

- 988 designed to function much as 911 does currently for mental health crisis services

- Calls will come in to centralized call center and be dispatched to MCRT based on location

- 82 teams operating across the state

- Teams are assigned coverage area by zip codes
Who Can Utilize This Service?

• Available to the general public
• No fee for services
• Individuals do not need insurance
• Mobile response available only within zip codes, can engage telephonically with anyone
• Kids under 18 who require hospitalization will need to go through CARES (800-345-9049)
Thresholds MCRT

• Direct line: 773-572-5464

• Operates 24/7/365

• Covers zip codes **60640, 60657, 60613**

• Provide crisis de-escalation services

• Will meet with individual wherever they request

• Focus on brief interventions with a 48-hour follow up

• Access to interpreter services by phone
Thresholds offers crisis support through a program called The Living Room – Forever Hope. This is a free, entirely peer-led crisis respite center, an alternative to psychiatric hospitalization.

The Thresholds Living Room is a comfortable, safe, and quiet place for people (ages 18+) experiencing a mental health crisis. This program is run for those in recovery, by those in recovery.

The Living Room is open from 12:30 PM - 8 PM (last referral at 7 PM), Monday - Friday, and 11 AM - 5 PM (last referral at 4 PM) Saturday - Sunday.

For referrals, call 773.537.3601. Walk-ins welcome.

CONTACT
4423 N Ravenswood Ave | Chicago, IL 60640
P: 773.537.3601
F: 773.961.9623
www.thresholds.org

Thresholds ofrece soporte de crisis a través de un programa llamado The Living Room – Forever Hope. Este es un centro de apoyo de crisis totalmente gratuito dirigido por colegas, una alternativa a la hospitalización psiquiátrica.

The Living Room de Thresholds es un lugar cómodo, seguro y tranquilo para aquellos (edades 18+) que experimentan una crisis de salud mental. Este programa se ejecuta para aquellos en recuperación, por aquellos en recuperación.

The Living Room está abierto de 12:30 PM a 8 PM (última referencia a las 7 PM), de lunes a viernes. El Sabado y Domingo está abierto de 11 AM a 5 PM (última referencia a las 4 PM).

Para referencias, llame al 773.537.3601. Visitas sin cita también son bienvenidas.

CONTACT
4423 N Ravenswood Ave | Chicago, IL 60640
P: 773.537.3601
F: 773.961.9623
www.thresholds.org
What to expect?

All services are free of charge. Our staff are trained recovery support specialists who use their personal experiences to help others better cope with serious mental illnesses. Upon arrival, guests will be greeted and assessed for safety before being offered respite in a comfortable area. Staff will offer emotional support and resources to help you feel empowered, in control, and hopeful about the future of your recovery.

The Living Room is ideal for those experiencing any of the following:

- Overwhelming thoughts or emotions
- Feelings of hopelessness
- Excessive anxiety
- Extreme depression
- Thoughts of harm
- Feeling unsafe
- Increase in mental health symptoms

We want to help!

Our peer staff understand what it is like to live with serious mental health or substance use conditions. We also know that recovery is possible.

Thresholds is here and ready to help you on your recovery journey, whenever you need us.

Qué esperar de su visita:

Todos los servicios son gratuitos. Nuestro personal son especialistas capacitados en soporte a la recuperación, que utilizan sus experiencias personales para ayudar a otros a sobrellevar las enfermedades mentales graves. A su llegada, los visitantes serán recibidos y evaluados por su seguridad antes de que se les ofrezca un descanso en un área cómoda. El personal ofrecerá apoyo emocional y recursos para ayudarlo a sentirse empoderado, en control y esperanzado sobre el futuro de su recuperación.

The Living Room es ideal para aquellos que experimentan cualquiera de lo siguiente:

- Pensamientos o emociones abrumadoras
- Sentimientos de desesperanza
- Ansiedad excesiva
- Depresión extrema
- Pensamientos de perjudicarse
- Sentirse inseguro
- Aumento de los síntomas de salud mental

¡Queremos ayudarte!

Nuestro personal entiende lo que es vivir con condiciones graves de salud mental o uso de sustancias. También sabemos que la recuperación es posible.

Thresholds está aquí y listo para ayudarte en su recuperación, siempre que nos necesite.
Thresholds Living Room Program
Forever Hope

Location: 4423 N. Ravenswood Chicago, IL 60640

Hours of Operation: Monday Through Friday
12:30pm to 8:00pm last referral at 7:00pm.
Saturday and Sunday 11:00am to 5:00pm

Living Room main # 773.537.3601

For information on other Thresholds Services please call or visit our website.
Thresholds main #: 773.572.5400

https://www.thresholds.org/
Certified Community Behavioral Health Clinic (CCBHC)

- Federal initiative to bring comprehensive person-centered Behavioral Health care to individuals regardless of insurance barriers and to improve overall access to care.
- Services are provided to children and adults.
- Services include integrated health screening and care coordination for health needs.
- Enhanced partnership with community collaterals to facilitate referral linkage
Details of our Current Staffing and Roles

• Roles
  • Behavioral Health care with a component of Integrated Health care coordination
  • Assisting with overall health outcomes through screening, monitoring, care coordination, and Peer Health support.

• Staffing
  • Five therapists
  • Three 5th year PsyD interns
  • A Nurse
  • A Peer Health Navigator
  • A front desk manager
  • Clinic leader
Details of our Current Programming and upcoming services

• Currently providing services to our Thresholds clients before launching to the community.
• Mental Health and Substance use therapists are available.
• Adult, non-Thresholds services will be provided by August.
• Children and Adolescent services will be provided by September.
• Plan to grow as we are needed, including evening and weekend hours if needed.
Staff

Manuel Meza, LCSW – Project Director, MCRT
manuel.meza@thresholds.org

Andy Brower, LCPC – Program Director, (CCBHC)
andy.brower@thresholds.org

Lena Raimondo, CRSS - Program Director, The Living Room,
Forever Hope Lena.Raimondo@thresholds.org

Matthew Tassinari, CRSS – Team Leader, The Living Room,
Forever Hope Matthew.Tassinari@thresholds.org
5. Votes
6. Next Meeting
Tuesday, July 18th, 2023 @ 6:30pm
Location: Lincoln Park Presbyterian Church
600 W. Fullerton Ave.
7. Public Comment
Public Comment - Rules & Follow Up

Rules of Engagement

● 2 min/speaker = ~10 speakers (typically 20 minutes total)

● Request to make public comment must be submitted within 30-minutes of start of meeting

● Order of speakers randomly selected

● No disruption of speakers

● No harassment or disrespect will be tolerated (zero tolerance policy)

Follow Up

● Public comments are of utmost importance to DCMs

● DCMs and staff will take official minutes of public comments made

● DCMs may address comments in real time or may follow up with community member at a later time
Public Comments - Guiding Questions

- What are your thoughts on the information presented today?
- What would you like to see prioritized for our future meetings?
- Are there any issues you are dealing with that you’d like for us to be aware of?
8. Calls to Action
Get Involved & Up to Speed

Remember to:

● Provide CCPSA your input about COPA and Police Board selection policies/process, and apply for Community Advisory Council

● Research Mental Health Organizations and resources in your neighborhood, especially 988, C.A.R.E., and Thresholds

● Ask your Alderperson how they plan to lead discussions about mental health services in your ward

Contact Us:

● With questions about anything presented today

● About public safety incidents in your area

● To become a community liaison for the District Council

Share what you learned today with 5 people in our community!
19th District Council Contact Info

19thDistrictCouncil.com

19thDistrictCouncil@gmail.com
Adjourn - Thank you!